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PNM begins technology installations to modernize grid

(Albuquerque, NM) – PNM is announcing the launch of phase one of its grid modernization plan; a critical step toward delivering a smarter, stronger and cleaner energy future for New Mexico. This milestone marks the beginning of a multi-year effort to upgrade PNM's electric grid, ensuring it is ready to meet the needs of tomorrow.

Starting in November, PNM crews will begin installing advanced network devices in neighborhoods across the state. These devices are the backbone of a modernized grid and will enable future technologies, including smart meters which are scheduled to roll out to all customers between 2026 and 2028.

What does this mean for customers today?

- Visible progress: Crews will be working in local neighborhoods as part of this statewide upgrade.
- No service interruptions: Installation will be seamless, with no disruption to your power.
- No action needed: Customers do not need to do anything during this phase.

Why this matters for the future

While these network devices won't deliver immediate benefits on their own, they are essential to unlocking the next generation of energy tools and services. Once smart meters are installed in the coming years, customers will enjoy benefits such as:

- Daily Energy Insights: Track energy usage in near real-time.
- Smarter Energy Choices: Access to personalized tips to save energy and money.
- Greater Control: Manage energy consumption with more flexibility and convenience

"Grid modernization isn't just a technological upgrade – it's a commitment to strengthening our communities and enabling customer choice" said Omni Warner, PNM Senior Vice President of Operations. "Each investment we make today advances a grid that is safer, more resilient, and prepared to deliver reliable, clean energy for generations ahead."

For more information about PNM's grid modernization plan, visit [PNM.com/grid](https://www.pnm.com/grid).

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About PNM

PNM is the largest electricity provider in New Mexico serving nearly 550,000 customers. PNM is committed to transitioning its electricity to 100% carbon free while ensuring a reliable and resilient power system. Visit [PNM.com](https://www.pnm.com) for more information.