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PNM helps customers get ready for storm season with simple safety tips

(Albuquerque, NM) – Storm season has officially arrived in New Mexico, bringing the strong winds and fast-changing weather conditions that are common this time of year. PNM is encouraging customers to take simple steps now to stay safe and prepared when severe weather strikes.

Build or refresh your outage kit

Having an outage kit in an easy-to-reach place can make unexpected outages easier to manage. PNM recommends including:

- Flashlight and batteries for reliable light
- Car phone charger to stay connected
- Radio and batteries for updates when power is out
- First Aid supplies for minor emergencies
- Non-perishable food that doesn't require cooking
- Cash, as ATMs and card readers may be unavailable
- Water for each person in the household

PNM encourages customers to check their kits regularly and replace expired or used items.

Have a family plan

Severe storms can lead to extended outages. Families should discuss where to go and what to do if they need to move to a safer location. A simple plan helps everyone stay calm and prepared.

Stay clear of downed lines

Downed poles or wires can be extremely dangerous. Always assume a downed line is energized and keep a safe distance.

- Report downed lines or outages to PNM and local authorities immediately.
- Update your contact information with PNM to receive outage alerts and restoration updates.

More storm safety resources

Customers can find additional tips and preparedness guidance at [PNM.com/storm-safety](https://www.pnm.com/storm-safety).

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About PNM

PNM is the largest electricity provider in New Mexico serving nearly 550,000 customers. PNM is committed to transitioning its electricity to 100% carbon free while ensuring a reliable and resilient power system. Visit [PNM.com](https://www.pnm.com) for more information.