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PNM encourages customers to stay safe and informed during monsoon season

(Albuquerque, NM) – As monsoon season sweeps across New Mexico, PNM is reminding its customers to stay prepared for the increased risk of power outages. These fast-moving storms can bring heavy rain, lightning, and strong winds – conditions that may disrupt electric service with little warning. PNM wants to ensure its customers have the information they need to stay safe and connected.

To help stay safe and connected, PNM encourages its customers to take a few proactive steps:

1. **Sign up for outage alerts:** Get real-time outage notifications by texting #REG to 78766 and then #ALERT to 78766, enrolling online through your account at [PNM.com](https://www.pnm.com) or calling 888-DIAL-PNM (888-342-5766).
2. **Know how to report an outage:** Quickly report outages by texting #OUT to 78766, visiting [PNM.com/report-an-outage](https://www.pnm.com/report-an-outage) or calling 888-DIAL-PNM.
3. **Check the outage map:** Use PNM's online outage map for the most up-to-date information about service interruptions and estimated restoration times at [PNM.com/outagemap](https://www.pnm.com/outagemap).

Staying informed and prepared can make a big difference when weather rolls in unexpectedly.

Stay safe, stay connected, and stay prepared by visiting [PNM.com/outage](https://www.pnm.com/outage).

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About PNM

PNM is the largest electricity provider in New Mexico serving nearly 550,000 customers. PNM is committed to transitioning its electricity to 100% carbon free while ensuring a reliable and resilient power system. Visit [PNM.com](https://www.pnm.com) for more information.

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Video / Pictures

An interview with PNM about outages and outage safety [can be found here](#).