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Winter weather outage safety tips

(Albuquerque, NM) – Winter weather is forecasted for Friday and Saturday throughout the state. While PNM works throughout the year to strengthen and prepare its system, extreme weather could cause damage and impact customers' power

PNM crews are prepared for the storm

PNM continues to ensure crews and resources are in place before the storm arrives.

- Crews across the service area are standing by and ready to respond as conditions change.
- Additional crews throughout the state are prepared to move wherever they are needed.
- PNM teams will be monitoring weather conditions closely and coordinating efforts to restore power safely and efficiently.

How customers can prepare

PNM encourages customers to take a few simple steps now to stay safe and ready ahead of the weather:

- **Build or restock your emergency kit** Include food, water, a flashlight, batteries, cash, and first-aid supplies.
- **Update your contact information** This ensures you receive important power outage notifications during severe weather.
- **Plan for medical needs** If you or a family member uses medical equipment that requires electricity, talk to your doctor or health care provider about how to prepare for its use during winter conditions.
- **Sign up for LifeWatch** LifeWatch allows both you and a caregiver to receive important updates. Visit PNM.com/lifewatch to enroll.

Stay safe during winter conditions

- If you come across a fallen power line, do not touch it or anything in contact with it. Call 911 and PNM immediately at 888-DIAL-PNM (888-342-5766).
- Always assume a downed power line is energized.
- Use flashlights for emergency lighting and consider flameless LED candles, as regular candles can cause fires.

For more information and winter safety tips, visit PNM.com/outage.

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About PNM

PNM is the largest electricity provider in New Mexico serving nearly 550,000 customers. PNM is committed to transitioning its electricity to 100% carbon free while ensuring a reliable and resilient power system. Visit PNM.com for more information.