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Media Contact: Eric Chavez, 505-967-7624, Eric.Chavez2@pnm.com

UPDATE: PNM Asks Customers to Prepare for Weather-Related Power Outages

Peaks in the East Mountains lower than expected, reducing risk of wildfires impacting public safety, PNM deactivates evaluation for Public Safety Power Shutoff in area

(Albuquerque, NM) – The winds in East Mountains have been lower than the weather forecast, reducing the risk of wildfires impacting public safety and making it unlikely that PNM will implement a Public Safety Power Shutoff (PSPS) at this time. However, we are encouraging all customers to prepare for weather-related outages.

We remind our customers, regardless of where they live, that strong winds could cause power outages.

PNM continues to monitor and prepare for severe weather, and crews are prepared to respond to outages.

We are encouraging customers to prepare for potential power disruptions by taking a few steps ahead of the weather:

- **Stay informed.** Customers should sign up for outage alerts by texting #REG to 78766 from a phone number associated with their account. Then text #ALERT to 78766.
- **Stay safe.** Customers should stay away from downed power lines. If you see a downed power line, do not touch it or anything in contact with it. Call 911 and PNM immediately at 888-DIAL-PNM. Always consider a power line energized and dangerous.
- **Stay prepared.** The American Red Cross advises customers prepare a power outage kit including water, food, flashlights, and medications. For more tips from the American Red Cross visit <https://www.redcross.org/get-help/how-to-prepare-for-emergencies/types-of-emergencies/power-outage.html>
- **Report an outage.** PNM may not be aware of an outage in your area unless your report it by: texting #REG to 78766 and then #OUT to 78766, going online at [PNM.com/outage](https://www.pnm.com/outage), or calling us at 888-DIAL-PNM. See the status of an ongoing outage at [PNM.com/outagemap](https://www.pnm.com/outagemap).

For more information on wildfire safety, visit [PNM.com/Wildfire-Safety](https://www.pnm.com/Wildfire-Safety).

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About PNM

PNM is the largest electricity provider in New Mexico serving nearly 550,000 customers. PNM is committed to transitioning its electricity to 100% carbon free while ensuring a reliable and resilient power system. Visit [PNM.com](https://www.pnm.com) for more information.