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PNM launches mobile app

New app gives customers an easier way to manage their electric account

(Albuquerque, NM) – PNM has launched the new ‘PNM Mobile’ app for iPhone and Android, giving customers a convenient way to manage their PNM account anytime, anywhere. The app is designed to make it easier for customers to stay informed, monitor their energy use, and access key services directly from their phone.

The PNM Mobile app allows customers to make payments, manage autopay, enroll in budget billing, and view bill and payment history. Customers can also track their energy usage throughout the month, report outages, and view updates on restoration status. The app includes tools to update account preferences, set notification preferences, and provides access to helpful resources that make it easier to manage their PNM account.

Customers can download the PNM Mobile app today from the Apple App Store or Google Play Store. To log in, customers will use their existing PNM account credentials and can opt-in to use Face or Touch ID from their device to effortlessly login from anywhere.

The launch of the PNM Mobile app is part of PNM’s broader effort to expand digital self-service options and give customers more flexibility in how they interact with their account. These tools help customers stay connected, plan ahead, and manage their energy use with confidence.

More information about the PNM Mobile app is available at PNM.com/mobileapp.

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About PNM

PNM is the largest electricity provider in New Mexico serving nearly 550,000 customers. PNM is committed to transitioning its electricity to 100% carbon free while ensuring a reliable and resilient power system. Visit PNM.com for more information.