



FOR IMMEDIATE RELEASE: Jan. 14, 2026
Media Contact: Eric Chavez, 505-967-7624, Eric.Chavez2@pnm.com

New Mexicans can receive help with their electricity bill through the PNM Good Neighbor Fund

PNM offers bill help at MLK Commemorative March at Civic Plaza

(Albuquerque, NM) – As cost pressures continue to rise, PNM's Good Neighbor Fund is available to help those in need. Last year, PNM increased the amount eligible customers could receive through the Good Neighbor Fund to \$175 and provided more than \$800,000 in bill help to New Mexicans.

PNM is starting off the new year by joining the MLK Commemorative March at Civic Plaza on Saturday, Jan. 17 from 10 a.m. to 1 p.m. and providing on site bill help. Low-income customers with a past-due bill or disconnect notice on their PNM bill, as well as seniors (60+) who qualify for the Supplemental Nutrition Assistance Program (SNAP) or the Low-Income Home Energy Assistance Program (LIHEAP), can attend and receive help with a portion of their PNM electric bill.

Customers should bring their past-due PNM bill or disconnect notice, proof of participation in LIHEAP or SNAP for the current year, and a valid ID matching the name on the PNM account. Seniors are eligible even without a past-due balance or disconnect notice, if they meet income qualifications.

PNM is helping customers keep bills affordable all year round. To learn more about the Good Neighbor Fund, and other bill help options, visit PNM.com/help. PNM also partners with the [Rio Grande Food Project](#) to administer the Good Neighbor Fund and ensure help is available to those most in need. Rio Grande Food Project welcomes walk-ins Wednesday and Friday from 9 a.m. to 11 a.m. at 600 Coors BLVD NW Albuquerque, NM 87121. For assistance outside of their walk-in hours, call the GNF helpline at 505-526-1005 to schedule an appointment.

###

About PNM

PNM is the largest electricity provider in New Mexico serving nearly 550,000 customers. PNM is committed to transitioning its electricity to 100% carbon free while ensuring a reliable and resilient power system. Visit PNM.com for more information.