## PUBLIC SERVICE COMPANY OF NEW MEXICO 4<sup>th</sup> REVISED RULE NO. 5 CANCELLING 3<sup>rd</sup> REVISED RULE NO. 5

## RATES, FEES, AND CHARGES

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- A. The rates to be charged by and paid to the Company for electric service will be the rates legally in effect and on file with the NMPRC or its successors having jurisdiction. Complete schedules of all rates legally in effect will be kept, at all times, at the Company's local office and on the Company's website, where they will be available for public inspection.
- B. The Company will assist the Customer in determining which of its applicable rates may be most advantageous to the Customer, based on the information furnished by Customer; however, the Company will not assume responsibility for selecting the rate or rates most advantageous to the non-residential Customer. In all cases, the Customer must prove they meet the qualifications of the rate schedule. The selection, when made, shall not be retroactive and shall remain in force for a period of at least one year.
- C. The Customer shall not be eligible to change rate schedules unless and until necessary wiring changes and equipment modifications, if required to conform to applicable codes, contracts, these Rules and Regulations, requirements of the rate schedule, and published Company requirements are made. All necessary wiring changes shall be made at the expense of the Customer.
- D. For the initial establishment of any temporary 120/240 volt single-phase service to any portable or nonpermanent structures, a connection charge will be made pursuant to Rate Schedule 16 when not more than the service drop is required. If more than a single-phase service drop is required for such temporary connections, an additional charge equal to the cost in excess of the cost of the service drop shall be paid by the Customer. For such temporary service the applicable rate shall apply.
- E. If the Customer does not pay for electric service furnished within the time specified in the applicable rate schedule, the Company may, after notice is given to the Customer, make a collection charge pursuant to Rate Schedule 16 in the event the Company must make collections of said bill away from the Company's established office.
- F. If payment for any or all electric service rendered is not made within thirty (30) days from the date the bill is rendered, the Company will apply an additional late payment charge as defined in the Company's NMPRC approved tariffs. Partial payment of amount due by Customer is applied first to oldest bill, including any other fees or charges assessed, if any, before any amount is applied to current bill.
- G. Whenever service is discontinued for nonpayment of charges, nonuse, or similar reasons, as described in Rule 10, a charge may be made, pursuant to Rate Schedule 16, by the Company to cover the cost of reconnecting service when it is again requested. If a customer requests reconnection after normal business hours, the Company may make a charge for such special service, pursuant to Rate Schedule 16.
- H. The Company may apply a charge to the Customer's account balance pursuant to Rate Schedule 16, if the Customer's check or bank draft is returned for insufficient funds.

Advice Notice No. 632

<u>/s/ Henry Monroy</u> Henry Monroy Vice President, PNM Regulatory

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