

PUBLIC SERVICE COMPANY OF NEW MEXICO
4th REVISED RULE NO. 18
CANCELLING 3rd REVISED RULE NO. 18

SERVICE CONNECTIONS

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- A. The Company will install service wires up to the Service Point and necessary metering equipment. Equipment installed by the Company shall remain its property. For new load or line extensions, meter and service costs will be paid by the Customer in accordance with the current Line Extension Policy. The Customer must pay 100% of all meter and service costs resulting from Customer caused meter and service relocations. The Company will maintain its meter and service wires up to the Service Point. It is the Customer's responsibility to install and maintain all other wiring and equipment past the Service Point. This provision shall include the terminal support for the Company's service wires. In the case of overhead service, this shall be the point of attachment. For underground services (see Paragraph E for clarification), this shall be the first junction point available on the Customer's premises.
1. Where an additional service is required, the meter must be located no further than 10' from the primary meter or the Customer shall pay for all costs associated with an additional service. The Company reserves the right to refuse multiple points of service if the multiple points of service causes problems for the Company or is not equitable for the Company. X
X
X
X
- B. The customer will install, own and maintain the service entrance equipment per Company requirements, which shall extend from the Service Point to the Customer's service equipment. All installations shall, at a minimum, comply with the National Electrical Code or appropriate state or municipal electrical codes, where these are in effect and have provisions in excess of the National Electrical Code.
- C. Further specifications are as follows:
1. In all cases, the Customer or Electrical Contractor shall consult the Company for the proper location of the point of attachment and meter and for the proper elevation of point of attachment.
2. Service drops to buildings cannot pass over any roofs unless provisions are made by the Customer for the wire to clear all buildings per the current National Electrical Safety Code edition in force. The point of attachment shall be placed so that there are no obstructions between it and the Company's pole from which the service will be run. The maximum length of service drop from pole to the attachment on the building shall depend upon the conductor size, but in no case shall exceed one hundred twenty-five (125) feet.
3. The point of attachment shall be so adjusted as to provide the National Electrical Safety Code required ground clearance for the Company's overhead service wires and cables. The attachment provided by the Customer shall be of adequate strength to support the weight and tension of the service conductors. The Company shall not be responsible for any damage or injury caused by the failure of the Customer's structure or equipment at the point of attachment. The Customer must provide the repairs necessary for the Company to safely reattach the service cables or wires.

Advice Notice No. 632

/s/ Henry Monroy
Henry Monroy
Vice President, PNM Regulatory

EFFECTIVE

GCG#533441

March 7, 2025

Replaced by NMPRC

By: Rule No. 17.1.210

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| 4. | The service entrance weatherhead shall be so located that the distance between it and the point of attachment shall meet or exceed National Electrical Safety Codes and Company standards. The wire needed to make the connection between the service entrance weatherhead and the service drop shall be furnished by the Customer and for new services shall be left hanging from the weatherhead per Company requirements. | x |
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| 5. | The service entrance shall be so located that it will not be necessary to install more than one set of attachments on the building being served to support the service wires for each class of service. The type of service to be provided will be at the discretion of the Company. As per Article 230.2(E) of the National Electrical Code, where a building or structure is supplied by more than one service, a permanent plaque or directory shall be installed at each service disconnect location denoting all other services supplying that building or structure and the area served by each. | x
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x |
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| 6. | When permanent service poles are used as the terminal support for the Customer's service entrance equipment and the Company's service wires or cables, the pole shall meet the Company's construction standards and comply with National Electrical Safety Code. The type of permanent service pole used shall dictate the maximum length of the service drop in no case shall length exceed one hundred twenty-five (125) feet. These standards shall be furnished by the Company upon request. | x
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x |
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| D. | When a Customer desires service to be delivered at a point or in a manner other than that specified by the Company, the customer will be responsible for resulting charges in accordance with the Company's NMPRC approved Rule 15 - Line Extension Policy. | |
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| E. | Underground Services | |
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| 1. | When residential service is supplied from a residential underground distribution system and the customer will be billed under the filed rate for Residential Service, the Company will provide and install the underground service to the meter base via the most direct route, as determined by the Company, up to a maximum of 100 feet. Where the Customer requires a meter to be located elsewhere than the location designated by the Company, or where the service length exceeds 100 feet, the Customer will be required to make a nonrefundable contribution in Aid of Construction pursuant to the Company's NMPRC approved Rule 15 - Line Extension Policy. | |
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| 2. | When non-residential service is supplied from an underground distribution system the Customer will provide and install the underground service to the meter base via the most direct route, as determined by the Company. Where the Customer requires a meter to be located elsewhere than the location designated by the Company, the Customer will be required to make a nonrefundable contribution in Aid of Construction pursuant to the Company's NMPRC approved Rule 15 - Line Extension Policy. | x
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x |

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| 3. | If the non-residential Customer desires an underground service from the Company's overhead distribution system, the necessary underground service wires extending from the point of service on the Customer's premises up to the point on the Company's underground junction from which connection is to be made shall be installed, maintained, owned, and paid for by the Customer. The meter in such cases will be located on the Customer's premises. | x
x |
| 4. | If the residential customer desires an underground service from the Company's overhead distribution system, the wires to the point on the Company's underground junction from which connection is to be made shall be installed, maintained, and owned by the Company. The meter in such cases will be located on the Customer's premises. | x
x
x
x |
| 5. | Specifications of the service entrance shall be furnished by the Company upon request and said service entrance will be furnished by the Customer. | |
| 6. | Customer installations served from the downtown Albuquerque network shall include suitable protective devices conforming with Company Standards. | |
| F. | The Customer shall furnish and maintain a suitable location on their premises, satisfactory to the Company, for the meter and metering equipment as required by the Company's NMPRC approved Rule 17 – Metering. | |
| G. | When the Customer's combined requirements are in excess of 50 kVA, single-phase, or 100 kVA, single- and three-phase, either a padmounted transformer station or a transformer vault may be required, at the option of the Company. All expenses necessary for a padmounted station or a vault will be borne by the Customer. Construction specifications must be obtained from the Company before the job is started. | |
| H. | Specifications covering ground mounted pads and vaults are on file at the Company office and are available upon request to the Customer or Electrical Contractor. All wiring shall be installed in accordance with the Company's drawings and specifications on raceways, primary risers, and transformer pads and vaults. | |
| I. | The Company reserves the right to refuse service whenever the Customer's installation does not conform to Company Standards or the terms and conditions contained herein, to the electric inspection department of municipality where required, to the laws of the State of New Mexico, to the rules and regulations of the National Fire Protection Association as set forth in the latest edition of the National Electrical Code, or to the clearance requirements of the National Electrical Safety Code as amended or abridged by authorized Boards in the State of New Mexico. | |
| J. | The Company will install the necessary overhead service wires from the street, alley or road, or from the nearest pole of the Company so that the Company can span its service wires directly to the point of connection on the Customer's building to the Customer's wires, and in such a manner that all wiring or service entrance will be in plain view. For new load or line extensions, meter and service costs will be paid by the Customer in accordance | x |

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with the current Line Extension Policy. The Customer must pay 100% of all meter and service costs resulting from Customer initiated meter and service relocations.

- K. The Company will determine what connections will be made and what wires will be installed by the Company for each distribution system.
- L. The Customer agrees, in accepting service, that no one except the employees of the Company shall be allowed to make an adjustment of any meter or other piece of apparatus which is the property of the Company.

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