

and the
Winners
are....



energyworks®

A monthly resource for
PNM customers

September 2017

Lighting the path to the future for 100 years.



"Sometimes I hear bad news in the world, and I know I can't solve these large problems. But I do know I can have a positive influence on lives in my own community. This is why I volunteer." – Keith Burks,
Volunteer Excellence Award Recipient,
PNM, Santa Fe

Each year, PNM supports communities across New Mexico. In 2016, 700 PNM employees and retirees contributed approximately 5,000 volunteer hours to serve their local communities.

Company volunteers also actively participate on nonprofit boards, in educational, economic, and environmental forums, as well as safety seminars.

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The PNM Good Neighbor Fund

PNM customers who are facing a financial emergency may be eligible to receive a grant to help pay part or all of a past-due PNM bill.

Visit PNM.com/getting-help-gnf for more information.

You can also donate directly to the GNF. Donations are tax-deductible and they are matched by PNM shareholders up to \$350,000 annually.

Visit PNM.com/gnf for more information.



PNM.com

Solar PV Program: PNM.com/solar

Residential rebates & discounts:
PNM.com/rebates

Business rebates & discounts:
PNM.com/bizrebates

Energy tips & more: PNM.com/save

PNM Power Saver:
PNMPowerSaver.com 1-866-471-7906

Refrigerator Recycling:
PNM.com/fridge - 1-877-838-1139

PNM Sky Blue:
[PNM.com/PNMSkyBlue](http://PNMSkyBlue)

Get your bill paperless via email: PNM.com/paperless

Phone

Residential services:
1-888-DIAL-PNM
(1-888-342-5766)

Call before you dig: 811

TDD – TTY: 1-800-640-9382

Call center hours:

Monday–Friday, 7:30A.M.–6P.M.
(For outages, call 24/7)

Email:

pnmcustomerservice@pnm.com

Chat:

PNM.com/contact-us

Ways to pay your bill

One time click-to-pay from your bank account - Free

PNM.com/pay

Automatic Payment - Recurring, paper or paperless, from your bank account

PNM.com/autopay

Bank/Credit Union websites - Free at many

PNM.com/wu

Western Union - Dozens of locations with more days and longer hours - \$1 fee

PNM.com/wu

Visa, MC, Discover credit or debit, or ACH (electronic check) - \$2.00 fee

PNM.com/pay
Or 1-844-766-7968

Power outages:

- Report an outage at PNM.com/outage or 1-888-DIAL-PNM
- Sign up for outage alerts via text, email or phone call at PNM.com/outage
- See known outages on our map: PNM.com/outage
-  Facebook.com/PNMelectric
-  Twitter@PNMtalk

The energy efficiency line on your bill pays for programs that save energy and avoid the cost of new electricity generation.

And the winners are...

PNM is committed to building a better future for New Mexico. Since 1983, the PNM Resources Foundation has been investing in local nonprofits that strive to build strong and vibrant communities. To celebrate PNM turning 100 years old, we awarded 62 grants totaling \$750,000 to the following

2017 Centennial Grant Winners!

\$100,000

Centennial Grant winner:

Adelante won the \$100,000 Centennial Grant for their GiveABQ Nonprofit Donations Cooperative. The cooperative will connect nonprofits to resources they need, offering a central location for donors to deposit office furniture and supplies. Partner nonprofits will have access to storage for needed items and collected donations can be used by nonprofits which serve the homeless populations in our community.



\$50,000

Centennial Grant winner:

Cultivating Coders won the \$50,000 Centennial Grant. They aim to build a collective of coders who can help bring in-depth coding camps to students who may be overlooked by traditional STEM education. The organization will provide technological education and workforce participation opportunities to high school students in Albuquerque's South Valley, and help create vital economic opportunity for youth in the community.

\$10,000

Centennial Grant winners:

Sixty other New Mexico nonprofits each won a Centennial Grant valued at \$10,000 to use for various projects and programs. View the full list of winners at

PNM.com/centuryofservice



"Never underestimate your power to make someone's life a bit better. Even if it's just a new box of crayons."
- PNM employee



PNM employees understand the importance of being "superheroes" to help New Mexico children start the school year off strong. Employees and retirees donated hundreds of bags full of school supplies and backpacks, which were delivered to schools, teachers and school-supply barns throughout New Mexico.



Safety Notes for Hot Air Balloons:

If you see a hot air balloon entangled in a power line do **NOT** approach... instead call 911

Our natural instincts are to jump in and assist, but the safest thing for you and the balloonist is to stay away and call for help!

