

2018 New Century of Service Grant Recipients



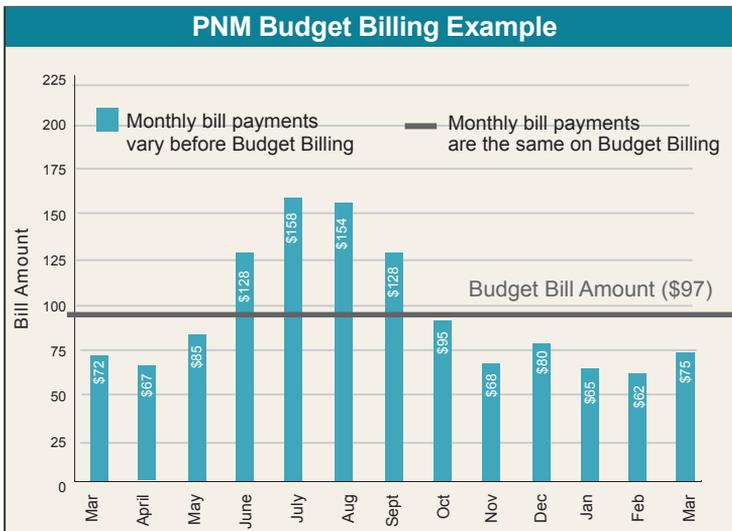
energyworks®

A monthly resource for
PNM customers

September 2018

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Budget Billing gives you more predictable energy bills by balancing seasonal high and lows, taking the guesswork out of your monthly bill. Once signed up, you'll pay a similar amount every month –making budgeting and planning much easier.

You still pay for all of the energy you use, but your total costs are spread evenly throughout the year.

Budget Billing amounts are evaluated twice a year, usually in February and August, and may go up or down based on your actual usage and updated energy costs.

Visit PNM.com/budgetbilling



Albuquerque Assistance Fair

October 27, 2018

Valley High School
1505 Candelaria Rd. SW,
Albuquerque, NM
9:00 - 11:00 A.M.

Call 888-DIAL-PNM for information on guidelines, required documents, and other GNF events or visit PNM.com/good-neighbor-fund

This family friendly event features 40+ helping agencies from all over Albuquerque. In addition to valuable assistance and information about food, medical, pet care and available city services, customers may be eligible to receive help paying past due electric bills with the **PNM Good Neighbor Fund**.

PNM.com

Solar PV Program: PNM.com/solar

Residential rebates & discounts: PNM.com/save

Business rebates & discounts: PNM.com/bizrebates

PNM Sky Blue: PNM.com/PNMSkyBlue

Email: pnm.customerservice@pnm.com

Get your bill paperless via email: PNM.com/paperless

Phone

Residential services:

1-888-DIAL-PNM
(1-888-342-5766)

Call before you dig: 811

TDD – TTY: 1-800-640-9382

Call center hours:
Monday–Friday, 7:30A.M.–6P.M.
(For outages, call 24/7)

Chat: PNM.com

We appreciate your time, that's why we offer a live chat feature on our website. You can chat with a customer service representative from any page on PNM.com. Simply click on the "Live Chat" box and enjoy a quick and simple way to get your questions answered.



Power outages:

- Report an outage at PNM.com/outage or 1-888-DIAL-PNM
- Sign up for outage alerts via text, email or phone call at PNM.com/outage
- See known outages on our map: PNM.com/outage
- [Facebook.com/PNMelectric](https://www.facebook.com/PNMelectric) [Twitter @PNMtalk](https://twitter.com/PNMtalk)

The energy efficiency line on your bill pays for programs that save energy and avoid the cost of new electricity generation.



Fund A division of the PNM Resources Foundation

2018 New Century of Service grant winners

PNM is committed to building a better future for New Mexico. The PNM Resources Foundation invests in local nonprofits that strive to build strong and vibrant communities. This year, \$750,000 was awarded to 40 organizations within the PNM service area, in grants ranging from \$10,000 to \$50,000.

We are pleased to announce the following organizations as the five recipients of this year's \$50,000 New Century of Service grants.



Cultivating Coders, Inc.:

Provides rigorous technological education and workforce participation opportunities to high school students in Albuquerque's South Valley.



Fathers Building Futures:

To help provide job training and employment to formerly incarcerated parents, and help scale and further develop their line of 100% biodegradable caskets and urns for the funeral industry.



St. Martin's Hospitality Center:

Provides on-the-job training to at least five formerly homeless individuals through their Hope Café internship program.



Galloping Grace Youth Ranch:

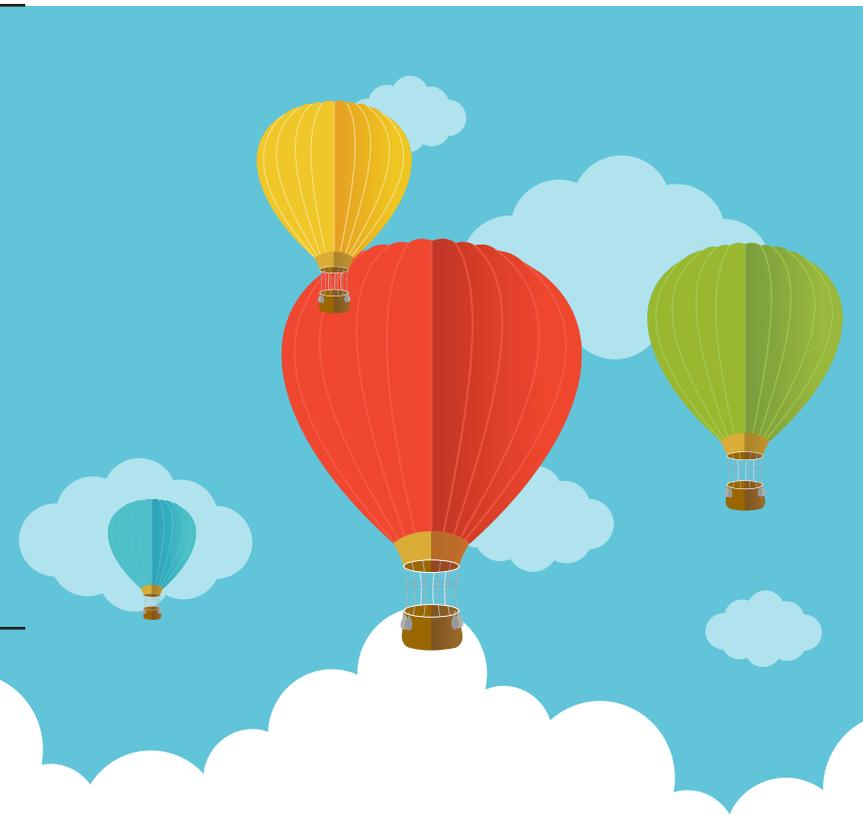
For their Food Recovery Program, a program that aims to conserve energy, educate youth, create jobs, and alleviate hunger.



Reunity Resources:

To expand operations to encompass a community farm that grows food for donation to local hunger efforts, trains young farmers and provides paid apprentices to homeless and at-risk youth.

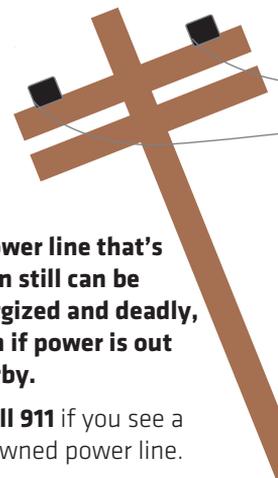
For a full list of 2018 grant winners, please visit PNM.com/century-of-service-grant-winners



Hot air balloon safety:

If you see a hot air balloon entangled in a power line do NOT approach... instead call 911.

Our natural instincts are to jump in and assist, but the safest thing for you and the balloonist is to stay away and call for help!



A power line that's down still can be energized and deadly, even if power is out nearby.

- Call 911 if you see a downed power line.
- Keep kids, pets – and adults – far away.
- Avoid water on the ground near a downed line.

