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Beginning in May 2018, PNM customer service representatives will no longer be able to handle credit card information and process payments on your behalf.

Ways to pay your bill:

Make a one-time payment online at PNM.com/pay

You have two options to pay online:

Pay using your bank account for free when you log into your PNM.com account.

Pay by credit, debit or ATM card through KUBRA EZ-PAY; no PNM.com account needed. A \$2.00 convenience fee is charged by KUBRA EZ-PAY.

Call KUBRA EZ-PAY services for PNM at 1-844-PNM-PYMT (844-766-7968) 24/7 to make a one-time payment over the phone. Pay by electronic check, credit, debit or ATM card. A \$2.00 convenience fee is charged by KUBRA EZ-PAY.

Pay in person: Visit PNM.com/payment-pay-in-person or call 888-DIAL-PNM for information on locations where you can pay in person.



Need help with your electric bill?

PNM may be able to help through the Good Neighbor Fund. PNM customers who are facing a financial emergency may receive a grant to help pay part or all of a past-due PNM bill. PNM holds a variety of community assistance events throughout the year.

Visit **PNM.com/events** for information on events in your area.

PNM.com

Solar PV Program: PNM.com/solar

Residential rehates & discounts: PNM.com/save

Business rebates & discounts: PNM.com/bizrebates

PNM Sky Blue: PNM.com/PNMSkyBlue

pnm.customerservice@pnm.com

Phone

Residential services:

1-888-DIAI-PNM (1-888-342-5766)

Call before you dig: 811

TDD - TTY: 1-800-640-9382

Call center hours:

Monday—Friday, 7:30A.M.—6P.M. (For outages, call 24/7)

Chat: PNM.com/contact-us

Get your bill paperless via email: PNM.com/paperless

Power outages:

- Report an outage at PNM.com/outage or 1-888-DIAL-PNM
- Sign up for outage alerts via text, email or phone call at PNM.com/outage
- See known outages on our map: PNM.com/outage Facebook.com/PNMelectric Twitter @PNMtalk
- The energy efficiency line on your bill pays for programs that save energy and avoid the cost of new electricity generation.



Albuquerque Isotopes vs.

Las Vegas 51s Salt Lake Bees Memphis Redbirds El Paso Chihuahuas Tacoma Rainiers

Thurs., April 26 Wed., May 23 Wed., June 13 Tues., July 17

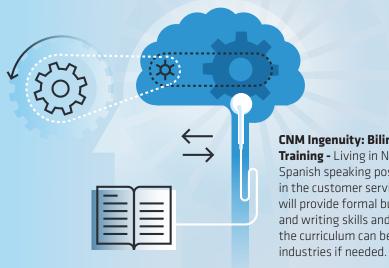
6:35 P.M. 6:35 р.м. 6:35 PM 6:35 р.м.

Tues., August 14

The gift that keeps on giving

In honor of PNM turning 100 years old, PNM Resources recently made a generous contribution to the PNM Resources Foundation. The funds from this donation will be received by five different organizations in New Mexico, all of which have a focus towards furthering education and economic development in our state:

WESST: "Power Up Your Biz" - This new initiative will be targeted to existing businesses that want to scale their operations. Participating companies will have access to services which will address obstacles to growth and put their business on a path to long-term success.



CNM Ingenuity: Bilingual Customer Service Training - Living in New Mexico, the need for Spanish speaking positions is very real, especially in the customer service sector. This program will provide formal business Spanish reading and writing skills and technical knowledge, and the curriculum can be customizable for specific

CNM Ingenuity: ecoMOD Home Construction and Internships -

CNM, CNM Ingenuity and the UNM School of Architecture are partnering to provide hands-on paid internships for students interested in quality careers in the construction fields. Interns will help construct "ecoMOD" homes - a highly energy efficient, state-of-the-art modular housing solution - for use as affordable housing in the Albuquerque area. The next completed ecoMOD home will go to Habitat for Humanity for placement in the Barelas neighborhood.





Albuquerque Hispano Chamber of Commerce: Growing Small Businesses: Powered by PNM -

The program is an exclusive benefit to AHCC members and will provide one-on-one consulting and training on handling marketing, cash flow, etc. to local small businesses. AHCC also plans to collaborate with the PNM Energy Efficiency department to educate businesses on how to manage energy costs as their business grows.



New Mexico Professional Surveyors and

New Mexico State University - The average age of a surveyor in the U.S. is 58 years old, and New Mexico Professional Surveyors are hoping to reignite interest in the profession through a partnership with New Mexico State University. The curriculum will be revamped and expand its reach into other markets by providing online education and also provide valuable upskilling opportunities for people already working as surveyors who desire continuing education for their career. The result will be an increase in demand for surveyors in the next five to ten years.