

Wishing you  
SAFE and HAPPY  
*Holidays*



# energyworks®

A monthly resource for  
PNM customers

December 2017

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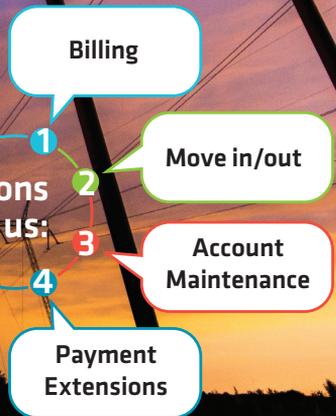
## Chat with us online



Since PNM launched the Chat feature on the PNM.com website, we have received over 7,451 Chat requests.

Visit [PNM.com/contact-us](http://PNM.com/contact-us) to start a conversation.

Top 4 reasons  
people chat with us:



## Treecycling

Each year PNM and the cities of Albuquerque and Rio Rancho offer free Christmas tree recycling at the beginning of January. Trees must have decorations, tinsel, lights and tree stands removed. Last year, more than 15,000 trees were recycled, saving valuable landfill space and generating water-savings and protective mulch.

Keep an eye on PNM Facebook and Twitter, and the PNM.com website for details on dates and locations once they are confirmed.



### PNM.com

**Solar PV Program:** [PNM.com/solar](http://PNM.com/solar)

**Residential rebates & discounts:** [PNM.com/rebates](http://PNM.com/rebates)

**Business rebates & discounts:** [PNM.com/bizrebates](http://PNM.com/bizrebates)

**Energy tips & more:** [PNM.com/save](http://PNM.com/save)

**PNM Power Saver:** [PNMPowerSaver.com](http://PNMPowerSaver.com) 1-866-471-7906

**Refrigerator Recycling:** [PNM.com/fridge](http://PNM.com/fridge) - 1-877-838-1139

**PNM Sky Blue:** [PNM.com/PNMSkyBlue](http://PNM.com/PNMSkyBlue)

**Get your bill paperless via email:** [PNM.com/paperless](http://PNM.com/paperless)

### Phone

**Residential services:**  
1-888-DIAL-PNM  
(1-888-342-5766)

**Call before you dig:** 811

**TDD – TTY:** 1-800-640-9382

**Call center hours:**  
Monday–Friday, 7:30A.M.–6P.M.  
(For outages, call 24/7)

**Email:** [pnm.customerservice@pnm.com](mailto:pnm.customerservice@pnm.com)

**Chat:** [PNM.com/contact-us](http://PNM.com/contact-us)

### Ways to pay your bill

**One time click-to-pay from your bank account - Free** [PNM.com/pay](http://PNM.com/pay)

**Automatic Payment -** Recurring, paper or paperless, from your bank account [PNM.com/autopay](http://PNM.com/autopay)

**Bank/Credit Union websites - Free at many** [PNM.com/wu](http://PNM.com/wu)

**Western Union -** Dozens of locations with more days and longer hours - \$1 fee [PNM.com/wu](http://PNM.com/wu)

**Visa, MC, Discover credit or debit, or ACH** (electronic check) - \$2.00 fee [PNM.com/pay](http://PNM.com/pay)  
Or 1-844-766-7968

### Power outages:

- Report an outage at [PNM.com/outage](http://PNM.com/outage) or 1-888-DIAL-PNM
- Sign up for outage alerts via text, email or phone call at [PNM.com/outage](http://PNM.com/outage)
- See known outages on our map: [PNM.com/outage](http://PNM.com/outage)
- [Facebook.com/PNMelectric](https://www.facebook.com/PNMelectric)
- [Twitter@PNMtalk](https://twitter.com/PNMtalk)

*The energy efficiency line on your bill pays for programs that save energy and avoid the cost of new electricity generation.*

# 12 days of holiday safety

Consider purchasing LED lights which use less energy and run cooler than traditional incandescent lights.

Exercise caution outdoors when decorating near power lines. Keep yourself and your equipment at least 10 feet from power lines.

Do not place extension cords where they could cause a tripping hazard, like doorways.

Use wooden or fiberglass ladders when decorating outdoors. Metal ladders conduct electricity.

Inspect all electrical decorations for damage before use. Damaged cords may cause a serious shock or can start a fire.

Decorations not bearing a label from an independent testing laboratory such as Underwriters Laboratories (UL) have not been tested for safety and could be hazardous.

Avoid overloading outlets and only plug one high-wattage appliance into each outlet.

Protect electrical cords from damage. Cords should never be pinched by furniture, forced into small spaces, placed under rugs, located near heat sources or attached by nails or staples.

Turn off all indoor and outdoor electrical decorations before leaving home or going to sleep.

When contemplating electronic toys for children, be sure to read the manufacturer's instructions and warning labels. Note if the item is appropriate for the child's age group, determine whether adult supervision is required and plan accordingly.

Keep all extension cords and light strings clear of snow and standing water.

Always unplug electrical decorations before replacing bulbs or fuses.

## Community Cooks

Customers and community leaders from across the state share their favorite recipes.

**Paws & Stripes** is a nonprofit that provides service dogs for veterans with post-traumatic stress disorder and traumatic brain injury, at no cost to the veteran. The organization only adopts dogs from local shelters rather than getting ones specifically bred for the job, and highly trained service dog trainers work with the veteran and dog teams, saving lives, together, two at a time.

### "Dog-licious" Cinnamon and Sweet Potato Dog Treats

- 1 tsp ground cinnamon
- 1 tsp virgin coconut oil
- 1 medium sweet potato (baked)
- ½ cup organic coconut flour

#### Instructions:

Preheat oven to 350°F. Cook sweet potatoes until they are soft and ready for mashing. Mash and combine sweet potatoes with coconut oil. Add in cinnamon. Gradually mix in coconut flour, beginning with a half cup. Add an extra ¼ cup of coconut flour if necessary. Roll dough out until it's ¼ inch thick. Cut into fun holiday shapes.

Bake for 30 minutes, flipping over after 15 minutes. Let the treats cool before serving to your four-legged friends.

**Happy Holidays from the Paws and Stripes Family!**

[PawsandStripes.org](http://PawsandStripes.org)

