PUBLIC SERVICE COMPANY OF NEW MEXICO
ELECTRIC SERVICES

9TH REVISED RATE NO. 16
CANCELLING 8TH REVISED RATE NO. 16

SPECIAL CHARGES

APPLICABILITY: The rates on this Schedule are applicable to any customer who is rendered any of the services described in this Schedule. Applicable federal, state and local taxes and fees will be added to these charges.

TERRITORY: All territory served by the Company in New Mexico.

CHARGES FOR SPECIAL SERVICE:

1. **Temporary Service** - For the initial establishment of any temporary 120/240 volt single phase service to any portable or nonpermanent structure, a connection charge of

   $263.00 for Overhead Service
   $50.00 for Underground Service

   will be assessed when not more than the service drop is required.

   If more than a single phase service drop is required for such temporary connections, an additional charge equal to the cost that is in excess of the cost of the service drop shall be paid by the customer.

2. **Collection Charge** - If the customer does not pay for electric service furnished within the time specified in the applicable rate schedule, the Company may, after notice is given to the customer, assess a collection charge of

   **$11.00**

   in the event it is necessary for the Company to collect or make payment arrangements away from the Company's established office.

3. **Reconnection Charge** - Whenever service is discontinued for nonpayment of charges, nonuse, or similar reasons as defined in the Company's rules on file with the NMPRC in the usual course of business, a charge of

   **$11.00**

   may be assessed by the Company to cover the cost of reconnecting service when it is again requested if reconnection is made during normal Company business hours. If the customer requests reconnection of service after normal business hours and the Company's schedule can accommodate such request, then a charge of

   **$15.00**

   may be assessed by the Company for such service.

**EFFECTIVE**

OCT - 1 2016

REPLACED BY NMPRC

Final Order Case No. 15-00261-UT

Advice Notice No. 529

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Vice President, PNM Regulatory Affairs

GCG#522329
4. **Charge for Returned Payment** - The Company may apply a charge of $15.00

   to the customer's account balance in the event the customer's payment is returned to the Company unpaid.

5. **Charge for Meter Test** - Upon request by a customer the Company shall test the meter serving the customer. If the meter has been tested within the last 18 months, the Company may charge the customer $21.00 for the test, such charge to be refunded to the customer whenever the meter proves to be in excess of two percent in error.

6. **Connect Charge** - For the initial establishment of any new customer account during regular business hours where service is off, a connect charge of $11.00 will be assessed by the Company. If the customer requests establishment of a new customer account after normal business hours and the Company's schedule can accommodate such request, then a charge of $14.00 will be assessed. For the initial establishment of any new customer account during regular business hours where service is already on, a charge of $7.00 will be assessed by the Company.

7. **Line Extension Estimate** - A cost of $57.00 per hour may be charged for the preparation of a formal, binding cost estimate for line extension construction or maintenance or related work to be performed at the customer's request, over and beyond the non-binding budgetary estimate routinely given at no cost. Each formal estimate is binding upon PNM for thirty (30) days. If the customer accepts the formal cost estimate and agrees to have PNM perform the work described in the work order estimate, the total cost of the estimate will be applied to reduce the customer's contribution to perform the job related work.

8. **Tampering Charge** - In cases of meter tampering, bypassing or diversion of a meter, an amount of $200.00 shall be charged in addition to the amount due for usage and other charges as applicable. The customer shall be charged for all material and equipment necessary to repair or replace all Company equipment damaged due to meter tampering, bypassing or other service diversion, and other costs necessary to correct service diversion where there is no damage to Company equipment, including incidents where service is reconnected without authority. An itemized bill of such charges must be provided to the customer.

**EFFECTIVE**

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REPLACED BY MM#13C

Final Order Case No. 15-00261-UT
9. **Late Payment Charge** - All bills are net and payable within twenty (20) days from the date of bill. If payment for any or all electric service rendered is not made within thirty (30) days from the date the bill is rendered, the Company shall apply an additional charge of 0.667 percent per month to the total balance in arrears, excluding gross receipts tax. Partial payment of amount due by customer is applied first to oldest bill, including any other fees or charges assessed, if any, before any amount is applied to current bill. Customers qualifying to receive assistance pursuant to the LIHEAP program are exempt from the application of any late payment charges.

10. **Charge for Reconnection at the Pole/Transformer** – Whenever service is disconnected at the pole/transformer for nonpayment of charges, nonuse, inability to access or other reasons as defined in the Company's rules on file with the NMPRC, a charge of $116.00 shall be assessed by the Company to reconnect service at the pole/transformer.

11. **OMR Meter Installation Charge** – In the event a structure is built so that the meter location is inaccessible or the meter becomes inaccessible to Company employees due to locked gates, customer pets or for any reason under the control of the customer and not by the Company, a charge of $15.00 will be assessed for the installation of a remote meter reading device.