

Thank a lineman



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A monthly resource for
PNM customers

April 2021

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2021 Vision Grants



Supporting community impact

The PNM Resources Foundation announced the final recipients of its Strategic Impact grants to seven nonprofits serving thousands of New Mexicans by addressing time-sensitive, diverse, and long-term needs resulting from the pandemic. Many of the organizations are led by Black, Indigenous, and People of Color (BIPOC). The grants help solve current needs at economic development centers, provide access to telehealth services for the developmentally disabled, expand support for Asian-owned businesses, fund COVID-19 response needs and more.

Other grants throughout the year will focus on improving areas of importance in New Mexico that help move the state forward together, which include reducing carbon emissions, increasing access

to affordable housing, increasing community safety, and reducing homelessness.

Visit [PNM.com/apply-for-grant](https://www.pnm.com/apply-for-grant) to see the grant recipients.

New Mexico businesses earn awards for energy efficiency

We would like to recognize and congratulate several local New Mexico businesses for their hard work in 2020 to increase the efficiency of their operations through the PNM energy efficiency programs. These businesses made energy-smart changes to their facilities and are now on the road to saving both energy and money. Our appreciation and congratulations go out to these energy-saving community leaders.

See all the winners by visiting [PNM.com/business-awards](https://www.pnm.com/business-awards)

If you're interested in learning how you can become a PNM Energy Efficiency Star, visit [PNM.com/bizrebates](https://www.pnm.com/bizrebates) to learn more about our programs. Start saving money with simple energy-saving solutions.



PNM.com

Solar PV Program: [PNM.com/solar](https://www.pnm.com/solar)

Residential rebates & discounts:
[PNM.com/rebates](https://www.pnm.com/rebates)

Business rebates & discounts:
[PNM.com/bizrebates](https://www.pnm.com/bizrebates)

Energy tips & more: [PNM.com/save](https://www.pnm.com/save)

PNM Power Saver:
[PNM.com/power-saver](https://www.pnm.com/power-saver) 1-866-471-7906

Refrigerator Recycling:
[PNM.com/fridge](https://www.pnm.com/fridge) - 1-877-838-1139

PNM Sky Blue:
[PNM.com/sky-blue](https://www.pnm.com/sky-blue)

Get your bill paperless via email:
[PNM.com/paperless](https://www.pnm.com/paperless)

Phone

Residential services:

1-888-DIAL-PNM (1-888-342-5766)

Payments: 1-844-PNM-PYMT

(1-844-766-7968)

TDD – TTY: 711

Call center hours:

Monday–Friday, 7:30 A.M.–6 P.M.

(For outages, call 24/7)

Call before you dig: 811

Email:

pnm.customerservice@pnm.com

Chat:

[PNM.com](https://www.pnm.com)

Text:

Text #REG to 78766 to register.
Msg and data rates may apply.

We launched a brand new website designed just for you.

Visit [PNM.com](https://www.pnm.com) today!



The energy efficiency line on your bill pays for programs that save energy and avoid the cost of new electricity generation.

Thank a lineman

Whether in extreme heat during the summer months or the pouring winter rain, electrical lineworkers build, maintain and repair the power grid to ensure communities have access to reliable electricity. PNM crews rush out into a storm and work in other dangerous conditions to keep the power flowing to families here in New Mexico. PNM would like your help in thanking them. **Did you know:**

Linemen climb poles that average 40ft tall but may work on structures 80-100ft tall.

Lineman Appreciation Day is on April 18, and this national day of recognition is an opportunity for us to shine a spotlight on the work that PNM linemen do every day.

Linemen have one of the top 10 most dangerous jobs in America.

Linemen carry an average of 30-40 lbs. of equipment and tools.

Linemen must work and train as an apprentice for around 8,000 hours before reaching journeyman lineman status.

Help us say “thank you” - Call for artwork.

We would like your help in thanking our linemen for their hard work. We are asking customers to ask their kids to draw pictures of linemen doing work, or pictures that show how/why they appreciate linemen and the power they help provide to their families. Once your kid(s) have finished their artwork, snap a picture of it on your phone, and send it to PNM. We will share the art with our crews and post them on PNM social media pages.

We will be accepting drawings through the entire month of April. Artwork can be submitted to PNM online at **[PNM.com/ThankALineman](https://www.pnm.com/ThankALineman)**

Earth Day

Cleanup is part of our culture at PNM. It is something we've done for years through volunteering and through our annual Day of Service. The pandemic has caused an upsurge of waste due to the disposable products we've been using to keep safe. To celebrate Earth Day, PNM is participating in “The Great Global Cleanup” with the Earth Day Network.

We are encouraging our employees and the community to participate in small group or individual cleanups this April. We will be tracking the waste we collectively pick up to measure our impact in our communities.

Register your cleanup event with our Earth Day network partner's map here: **EarthDay.org/PNM** or scan **this QR**.

Send us photos and videos of your cleanup so we can share them on our website, social media and on Earth Day Network's Success Stories platform. Pictures can be uploaded at **bit.ly/EarthDay-Pics-Vids**.



Moving? Visit the Move Center on PNM.com

Moving can be stressful, but getting your electric service figured out doesn't have to be. Start, stop or transfer your service right on the PNM website.

Move In/Start Service

Start your service if you are new to PNM or need to turn on service at a new address, such as a rental property, for the first time.

Transfer Service

You can transfer service from one address to another as long as they are both served by PNM.

Move Out/Stop Service

If you're not moving to another location served by PNM, you can cancel your service.

[PNM.com/move-in-out](https://www.pnm.com/move-in-out)

