



# Wildfire Safety



## energyworks®

A monthly resource for  
PNM customers

May 2020

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## PNM Move Center

Moving? We can help. Start, stop, or transfer your service all on PNM.com



### Start

Are you new to PNM? Or do you need to turn on service at a new address, such as a rental property or a vacation home, for the first time? You can start service or add another PNM account in five easy steps.



### Stop

If you currently have an active PNM account and are moving to another location that is not within the PNM service area, it's easy to stop your service.



### Transfer

If you are currently a PNM customer and are moving to a new address that is also served by PNM, stop service at your current address and start service at the new address, all in one place.

Visit [PNM.com/move-in-out](https://www.pnm.com/move-in-out) for more information.

#### PNM.com

**Solar PV Program:** [PNM.com/solar](https://www.pnm.com/solar)

**Residential rebates & discounts:**  
[PNM.com/rebates](https://www.pnm.com/rebates)

**Business rebates & discounts:**  
[PNM.com/bizrebates](https://www.pnm.com/bizrebates)

**Energy tips & more:** [PNM.com/save](https://www.pnm.com/save)

**PNM Power Saver:**  
[PNMPowerSaver.com](https://www.pnm.com/power-saver) 1-866-471-7906

**Refrigerator Recycling:**  
[PNM.com/fridge](https://www.pnm.com/fridge) - 1-877-838-1139

**PNM Sky Blue:**  
[PNM.com/PNMSkyBlue](https://www.pnm.com/PNMSkyBlue)

#### Phone

**Residential services:**  
1-888-DIAL-PNM (1-888-342-5766)  
**Call before you dig:** 811  
**TDD – TTY:** 711  
**Call center hours:**  
Monday–Friday, 7:30 A.M.–6 P.M.  
(For outages, call 24/7)

#### Email:

[pnm.customerservice@pnm.com](mailto:pnm.customerservice@pnm.com)

#### Chat:

[PNM.com](https://www.pnm.com)

#### Text:

Text #REG to 78766 to register.  
Msg and data rates may apply.

Get your bill paperless via email: [PNM.com/paperless](https://www.pnm.com/paperless)

The energy efficiency line on your bill pays for programs that save energy and avoid the cost of new electricity generation.

#### 2020 Isotopes Ticket Offer

Buy one get one  
**FREE!\***



#### Albuquerque Isotopes vs.

Tacoma Rainiers	Thurs., May 28	6:35 P.M.
Memphis Redbirds	Wed., June 17	6:35 P.M.
Sacramento River Cats	Thurs., July 9	6:35 P.M.
Reno Aces	Tues., August 25	6:35 P.M.

\* Coupon is redeemable online at [www.ticketmaster.com/pnm20](https://www.ticketmaster.com/pnm20) prior to game day. Use the password "PNM20" for online purchases. Coupon is also redeemable at the Isotopes Park Box Office before and on game day. Tickets must be purchased in multiples of two. Offer is subject to availability in Reserved Level seating and only valid for specified dates. No upgrades apply. Schedule is subject to change.

# Wildfire Safety

Dry weather is no stranger to New Mexico residents, causing a heightened concern around the potential for wildfires. Reducing the chances for wildfires is an important effort, statewide. There are certain actions that we all can take to help keep safe. PNM has some helpful tips to keep you and your family safe.

## Keep dry leaves swept

away from outdoor lighting, outlets and power cords.



## Trim grass and weeds

growing around power poles and under power lines.



## Don't plant new trees near power lines.

The larger the tree, the farther away it should be planted from a power line. Visit [PNM.com/what-you-can-do2](https://www.pnm.com/what-you-can-do2) for more information.



## Help us reach you during an emergency.

Take a minute to make sure your contact information is current on your PNM account.

## Put together an emergency supply kit

and have a family plan in case of a power outage and/or emergency. For additional information on these kits, [Ready.gov](https://www.ready.gov) is a great resource.



Visit [PNM.com/wildfire-safety](https://www.pnm.com/wildfire-safety) for more information.

## New Mexico is home

Nonprofits working toward reducing homelessness, especially during COVID-19, have an incredible impact in our communities and share our vision in moving New Mexico forward together. PNM Resources Foundation presented sixteen nonprofits collectively with \$210,000 in grants to help them further their important mission.

Visit [PNM.com/community](https://www.pnm.com/community) to learn more about these nonprofits and the areas they serve.

