

Keep in touch with PNM



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A monthly resource for PNM customers

August 2020

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PNM and San Juan College celebrate 2020 graduates

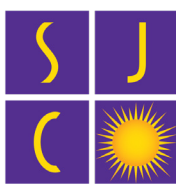
PNM and the Navajo Nation have a long-standing relationship that we value greatly. Last year, PNM invested an additional \$500,000 into the PNM Navajo Nation Workforce Training Scholarship Program, which supports Four Corners Navajo tribal members in their education and training.

Recently San Juan College held a virtual graduation ceremony for the class of 2020, of which 13 graduates were recipients of this special PNM scholarship. The 13 students represent a variety of majors including Computer Science, Welding and Dental Hygiene.

Congratulations to all the 2020 graduates!



Michael Yazzie



SAN JUAN COLLEGE



Hahnabah Manygoats

PNM.com

Solar PV Program: [PNM.com/solar](https://www.pnm.com/solar)

Residential rebates & discounts: [PNM.com/rebates](https://www.pnm.com/rebates)

Business rebates & discounts: [PNM.com/bizrebates](https://www.pnm.com/bizrebates)

Energy tips & more: [PNM.com/save](https://www.pnm.com/save)

PNM Power Saver: [PNMPowerSaver.com](https://www.pnm.com/power-saver) 1-866-471-7906

Refrigerator Recycling: [PNM.com/fridge](https://www.pnm.com/fridge) - 1-877-838-1139

PNM Sky Blue: [PNM.com/PNMSkyBlue](https://www.pnm.com/PNMSkyBlue)

Get your bill paperless via email: [PNM.com/paperless](https://www.pnm.com/paperless)

The energy efficiency line on your bill pays for programs that save energy and avoid the cost of new electricity generation.

Phone

Residential services: 1-888-DIAL-PNM (1-888-342-5766)

Payments: 1-844-PNM-PYMT (1-844-766-7968)

TDD – TTY: 711

Call center hours: Monday–Friday, 7:30A.M.–6P.M. (For outages, call 24/7)

Call before you dig: 811

Email: pnm.customerservice@pnm.com

Chat: [PNM.com](https://www.pnm.com)

Text: Text #REG to 78766 to register. Msg and data rates may apply.

There are reports of solar sales people posing as PNM employees. They are likely solar sales lead generators that are obtaining customer information and selling it to solar contractors. If you know of any companies engaging in these practices, do not give them your PNM bill or account information, and report them to the New Mexico Attorney General's office at [NMAG.gov](https://www.nmag.gov)





Keep in touch with PNM

There are many ways to contact PNM, but did you know that you can receive information about your account via text? You can text PNM to get your account balance, request a payment extension, report power outages, and to receive outage status updates. Text #REG to 78766 to get started, and then use any of the other text codes below to get the information you need, without waiting.

#ALERT-Get outage alerts

#BAL-Get your PNM account balance

#OUT-Report a power outage

#EXT-Request a payment extension

Message and data rates apply.

Recycle your old, working fridge or freezer.

Schedule your appointment online or by phone and we'll pick up and recycle your old unit and mail you a check for \$75*.

Visit [PNM.com/fridge](https://www.pnm.com/fridge) or call 1-877-838-1139

*Limited time offer. Appointment and pickup must be scheduled by September 15, 2020 and pick up completed by October 15, 2020.



Recycle this. Get this.



Home Sweet Home

'Home Sweet Home' has become even more important during these times, and many New Mexicans work hard to maintain a home for their families. Nonprofits remain dedicated to making sure affordable housing is both safe and accessible. That's why the PNM Resources Foundation is helping twenty of those nonprofits across New Mexico with a total of \$100,000 in grants this month. Learn more about the many ways PNM is giving back at [PNM.com/community](https://www.pnm.com/community)

