

# Empowering New Mexico nonprofits



## energyworks®

A monthly resource for  
PNM customers

October 2019

### Inside

- Empowering nonprofits
- Albuquerque assistance fair
- PNM Low income program
- See savings in a new light
- Watts that number

## Don't forget: ABQ Assistance Fair

This family friendly event features 35+ helping agencies providing valuable assistance and information about food, medical, pet care and available city services. PNM will be available to assist customers who may also be eligible to receive help paying past due electric bills with the PNM Good Neighbor Fund.

**When:** Saturday, Oct. 26, 2019

**Time:** 9 am – 11 am

**Where:**

National Hispanic Cultural Center  
Grand Hall  
1701 4th St. SW, Abq, NM 87102



To get help, you will need to bring with you the following documents:

- Proof of all household income
- Proof you were approved for LIHEAP during the 2019 year
- ID's for all persons in your home
- Your past due PNM bill

**Call 888-DIAL-PNM or visit [PNM.com/good-neighbor-fund](http://PNM.com/good-neighbor-fund) for information.**

### PNM.com

**Solar PV Program:** [PNM.com/solar](http://PNM.com/solar)

**Residential rebates & discounts:**  
[PNM.com/rebates](http://PNM.com/rebates)

**Business rebates & discounts:**  
[PNM.com/bizrebates](http://PNM.com/bizrebates)

**Energy tips & more:** [PNM.com/save](http://PNM.com/save)

**PNM Power Saver:**  
[PNMPowerSaver.com](http://PNMPowerSaver.com) 1-866-471-7906

**Refrigerator Recycling:**  
[PNM.com/fridge](http://PNM.com/fridge) - 1-877-838-1139

**PNM Sky Blue:**  
[PNM.com/PNMSkyBlue](http://PNM.com/PNMSkyBlue)

**Get your bill paperless via email:** [PNM.com/paperless](http://PNM.com/paperless)

### Phone

**Residential services:**

1-888-DIAL-PNM  
(1-888-342-5766)

**Call before you dig:** 811

**TDD – TTY:** 711

**Call center hours:**  
Monday–Friday, 7:30 A.M.–6 P.M.  
(For outages, call 24/7)

**Email:**

[pnm.customerservice@pnm.com](mailto:pnm.customerservice@pnm.com)

**Chat:**

[PNM.com](http://PNM.com)

WATTS  
THAT NUMBER

# 461,000

**The PNM Good Neighbor Fund  
provided \$461,000 in assistance  
to customers last year alone.**

*The energy efficiency line on your bill pays for programs that  
save energy and avoid the cost of new electricity generation.*

# Empowering New Mexico nonprofits



Seventeen New Mexico nonprofits now have a total of \$500,000 towards their mission of economic vitality by offering job skills training, programs supporting entrepreneurs, and helping low income clients get jobs. All grants were provided through a PNM Power Up grant by the PNM Resources Foundation.

Founded by PNM shareholders, the PNM Foundation is a separate, nonprofit, tax exempt corporation governed by a board of trustees comprised of PNM employees. No customer funds are part of the PNM Resources Foundation endowment.

**PNM and the PNM Resources Foundation have awarded more than \$23 million in the past 6 years.**

Visit [PNM.com/powerup](http://PNM.com/powerup) to learn more about the 2019 grant recipients.

## See savings in a new light



You could save an average of \$65 per year on your electric bill just by replacing incandescent bulbs with energy efficient LEDs. Purchase LED light bulbs at several stores around town and receive the instant savings discount at the checkout counter.



Visit [PNM.com/homelighting](http://PNM.com/homelighting) for more information on participating retailers.

## PNM low-income program ranks top of national list



The PNM Good Neighbor Fund has the highest awareness of programs that help low-income customers pay their bills as compared to other midsize electric companies across the country, according to the J.D. Power 2019 Electric Utility Residential Customer Satisfaction Study. Every year, the PNM Good Neighbor Fund distributes tens of thousands of dollars to hundreds of families in our service area for bill payment support. If you are facing financial hardship, the PNM Good Neighbor Fund may be able to help cover part or all of a past-due PNM bill. Visit [PNM.com/good-neighbor-fund](http://PNM.com/good-neighbor-fund) for more info.