

Lineman Appreciation Day



energyworks®

A monthly resource for
PNM customers

April 2019

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Our Sustainability Story

Sustainability portal

PNM is committed to strengthening the communities we serve and making a difference in the lives of the people in New Mexico. At the core of this commitment is sustainability. Whether it's investing in more renewable energy, helping customers lower their monthly energy costs, investing thousands of hours of employee volunteerism in the community, or maintaining a strong focus on conserving and preserving our beautiful state, sustainability is at the center.

We invite you to take a journey with us through of our ever-unfolding Sustainability Story. Visit pnmfornewmexico.com for more information.

Baseball trivia



Baseball season is upon us, with the Albuquerque Isotopes games beginning on April 4.

Baseball teams use a lot of energy during games, but have you ever wondered how much energy a team could produce?



A team playing a full game could produce the energy equivalent of 48,891.357 watt seconds, which is enough to power a 100-watt light bulb for 8 minutes and 8 seconds.

That energy could keep your 780-watt refrigerator running for 62 seconds, or power your 3500-watt air conditioner for 14 seconds.*



Check out the BOGO offer below for tickets to certain Albuquerque Isotopes games!

*Baseball team energy facts provided by DirectEnergy.com blog.

PNM.com

Solar PV Program: PNM.com/solar

Residential rebates & discounts:
PNM.com/rebates

Business rebates & discounts:
PNM.com/bizrebates

Energy tips & more: PNM.com/save

PNM Power Saver:
PNMPowerSaver.com 1-866-471-7906

Refrigerator Recycling:
PNM.com/fridge - 1-877-838-1139

PNM Sky Blue:
PNM.com/PNMSkyBlue

Phone

Residential services:

1-888-DIAL-PNM
(1-888-342-5766)

Call before you dig: 811

TDD – TTY: 1-800-640-9382

Call center hours:
Monday–Friday, 7:30 A.M.–6 P.M.
(For outages, call 24/7)

Email:

pnm.customerservice@pnm.com

Chat:

PNM.com/contact-us

Get your bill paperless via email: PNM.com/paperless

The energy efficiency line on your bill pays for programs that save energy and avoid the cost of new electricity generation.

2019 Isotopes Ticket Offer Buy 1 get 1 FREE!*

Albuquerque Isotopes vs.

Reno Aces	Thurs., April 18	6:35 P.M.
Reno Aces	Wed., May 29	6:35 P.M.
Oklahoma City Dodgers	Wed., June 12	6:35 P.M.
Fresno Grizzlies	Tues., July 16	6:35 P.M.
Round Rock Express	Tues., August 13	6:35 P.M.

* Coupon is redeemable online at www.ticketmaster.com/pnm19 and by calling Ticketmaster at 1-800-745-3000 prior to game day. Use the password "PNM19" for online and phone purchases. Coupon is also redeemable at the Isotopes Park Box Office before and on game day. Tickets must be purchased in multiples of two. Offer is subject to availability in Reserved Level seating and only valid for specified dates. No upgrades apply. Schedule is subject to change.





Lineman Appreciation Day

April 18, 2019

This national day of recognition is an opportunity for us to put a spotlight on the dangerous and challenging lives of linemen. We are proud of the PNM linemen who work long hours in extreme conditions to power our community.

Here are some interesting facts that you may not know about this challenging profession.



The lineman profession began in the 1840s with the introduction of the telegraph. Lines were installed on trees, and eventually poles, to allow for long-distance communication.

A lineman carries, on average, at least 30 lbs. of equipment and tools.



Utility line work is in the top 10 of the most dangerous jobs in America.



It takes four years of intense training to achieve journeyman status.

Send your own personalized thank you card to the PNM line crews!

Visit
PNM.com/ThankALineman

Linemen climb poles that are an average of 40 feet tall, but may work on structures 80-100 feet tall.



Linemen wear a variety of personal protective equipment (PPE), such as hard hats, safety glasses, rubber gloves, and clothing that is flame resistant (FR) to protect against arc flashes.



PNM linemen are always ready to respond, 24/7/365.



Linemen must work and train as an apprentice for around 8,000 hours before reaching journeyman lineman status.

Estimating your meter

Safety is our #1 core value, and heavy snow and icy roads this last winter sometimes made it too dangerous for meter readers to go out. When this happens, your PNM bill may be estimated using historical electric usage data from your account. While estimates are close to an actual reading, changes in outside temperatures or a change in usage may impact the accuracy of your estimated reading. If you received an estimated bill and prefer an actual usage bill, please contact PNM at 888-DIAL-PNM or chat on PNM.com



WATTS THAT NUMBER

1.2 MILLION

The number of LED bulbs in the main videoboard at Isotopes Park.