

PUBLIC SERVICE COMPANY OF NEW MEXICO

ORIGINAL SAMPLE FORM NO. 96

ENERGY EFFICIENCY GROSS RECEIPTS
TAX CORRECTION BILL

NM
REGULATORY
COMMISSION
2011 DEC 14 PM 4:43

Page 1 of 3

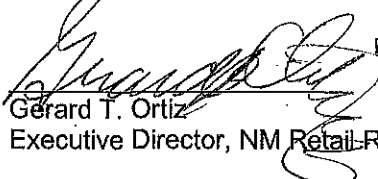
Energy Efficiency Gross Receipts Tax Correction Bill.

EFFECTIVE

JAN 13 2012

REPLACED BY NMPRC
BY Operation of Law

Advice Notice No. 435


Gerard T. Ortiz
Executive Director, NM Retail Regulatory Services

GCG#513261



PNM
ALVARADO SQUARE
ALBUQUERQUE NM 99999-9999

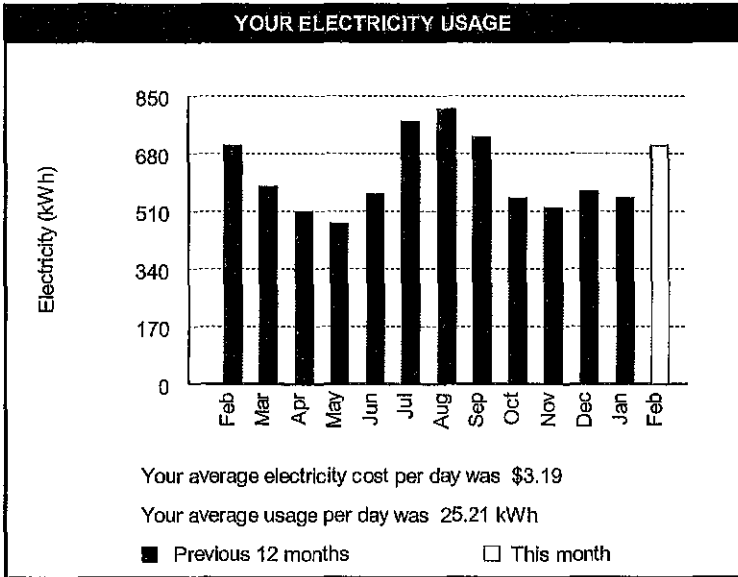
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DUE DATE	AMOUNT DUE
03/02/2012	\$89.24
ACCOUNT NUMBER	
999999999 - 9999999 - 4	

Service Address: PNM
 ALVARADO SQUARE
 ALBUQUERQUE, NM

Bill issued: 02/09/2012

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HOW TO REACH US

Online: PNM.com
Phone: 1-888-DIAL-PNM (1-888-342-5766)
Para Español oprima 8
 Monday - Friday 7:30 AM - 6:00 PM

YOUR TOTAL CHARGES

Amount Of Your Last Bill	\$61.24
Payments Received(Thank You)	\$61.24
Your Current Electricity Charges	\$87.93
Other Charges and Credits	\$1.31
Amount Due	\$89.24

Please return this portion with payment

Service Address: PNM
 ALVARADO SQUARE
 ALBUQUERQUE, NM

PNM
 PO Box 17970
 Denver CO 80217-0970

DUE DATE	AMOUNT DUE
03/02/2012	\$89.24
ACCOUNT NUMBER	
999999999 - 9999999 - 4	

Your donation to the PNM Good Neighbor Fund provides assistance to those in need.
 PNM shareholders match your donation: \$ _____

TOTAL ENCLOSED \$ _____



0 0 9999999999999999 4 00000008924 2 6

YOUR CURRENT ELECTRICITY CHARGES

Meter Read	Meter Read Date	Days Billed	Meter Present	Meter Previous	Meter Constant	Total kWh	Rate
Actual	02/09/2012	30	81000	80294	X 1.000	= 706.000	1A
Electricity You Used			256.000 kWh @		\$ 0.1185101	\$30.34	
Fuel Cost Adjustment			450.000 kWh @		\$ 0.0906237	\$40.78	
Service Charge			706.000 kWh @		-\$ 0.000390	-\$0.03	
Cost-Effective Energy Saving Prog.			706.000 kWh @		\$ 0.0035020	\$2.92	
City/County Franchise Fee							\$5.00
Gross Receipts Tax							\$2.01
							\$1.61
							\$5.75

Current Electricity Charges **\$87.93**

OTHER CHARGES AND CREDITS

One-time tax charge. See messages.	\$1.31
Other Charges and Credits	\$1.31

DUE DATE

AMOUNT DUE

03/02/2012

\$89.24

ACCOUNT NUMBER

999999999 - 9999999 - 4

Service Address: PNM
ALVARADO SQUARE
ALBUQUERQUE, NM

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MESSAGE CENTER

One-time tax charge: Prior to November 21, 2011, PNM did not assess gross receipts tax on the "Cost-Effective Energy Saving Prog" charge that appears on your bill. This bill includes a one-time tax charge for the amount that should have been collected on 2011 bills issued prior to November 21, 2011.

Faster service. Our call center is busiest before 10 am and after 4 pm. More calls means longer wait times. To get help faster, try calling between 10 am and 4 pm. And Monday is usually the busiest day of the week. The PNM call center is open weekdays from 7:30 am to 6 pm. Or even better, use our automated telephone system to get answers any time. You can make a payment, check your balance, request a payment extension and more.

Now you can get your PNM bill via email. If you still get a paper bill, you can go paperless. Previously, you had to sign up for automatic recurring payments, but now you can get your bill via email and pay however you want. For details go to PNM.com/smart.

WAYS TO PAY YOUR BILL

-  **Paperless Bill:** Save paper & reduce clutter. Sign up at MyPNM.com for free paperless billing. You choose how to pay.
-  **Free Online Click-to-Pay:** Pay from your checking, savings or money market account. Sign up at MyPNM.com.
-  **Free Automatic Payment:** Recurring payments from your checking or savings account with a paper bill or an email bill, your choice. Sign up for automatic bank draft online at MyPNM.com.
-  **Online Banking:** Pay your PNM bill online at your bank's website. Visit your bank website for more information.
-  **Pay in person:** Visit dozens of participating Western Union offices. See PNM.com/wu for current locations. \$1.00 fee applies.
-  **Pay by Credit, Debit Card or Electronic Check:** Make one-time payments with Visa, MasterCard & Discover online. A \$2.95 processing fee applies. PNM does not receive any portion of this fee. More info at PNM.com/pay.

Visit PNM.com/paybill for more information on these and other bill options available to you.

When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer (EFT) from your account or to process the payment as a check. When we make an EFT, funds may be withdrawn from your account the same day we receive your payment, and your check will not be returned to you from your financial institution.