PUBLIC SERVICE COMPANY OF NEW MEXICO

18th REVISED SAMPLE FORM NO. 9 CANCELLING 17th REVISED SAMPLE FORM NO. 9

ELECTRIC FINAL BILL

Numerous Changes (X)

Electric Final Bill.

Page 1 of 3

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EFFECTIVE

January 15, 2021 Replaced by NMPRC By: <u>Operation of Law</u> Advice Notice No. 571

/s/ Mark Fenton Mark Fenton Executive Director, PNM Regulatory Policy & Case Mgt. GCG#527001

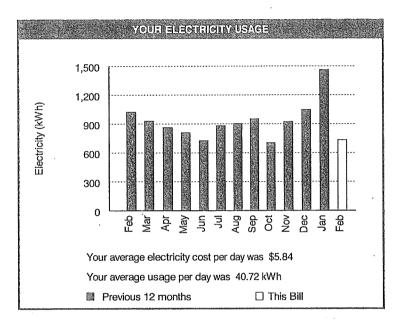
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| | DUE DA | 19 | All | no)nivil d)î | E |
|---------------|------------------|------------|----------|--------------|---|
| | 03/17/20 | 03/17/2020 | | \$353.41 | |
| | | ACCOUN | VT NUMBE | Rì | |
| | 00 | 0000000 | - 00000 | 0 - 0 | - |
| 4476 - 100100 | Service Address: | 123 ANY S | | 1111 | |
| | Bill Issued: | 07/18/2020 | | | |



123 ANY STREET ANYTOWN, NM 11111-1111



FINAL BILL

See page 2 for important information.

HOW TO REACH US

1 of 2

Online: PNM.com

Page:

Phone: 1-888-DIAL-PNM(1-888-342-5766), M-F 7:30AM-6PM Payment: 1-844-PNM-PYMT (1-844-766-7968), 24/7

| YOUR TOTAL CHARGES | |
|----------------------------------|-----------|
| Amount Of Your Last Bill | \$427.68 |
| Payments Received | \$0.00 |
| Balance Before Current Bill | \$427.68 |
| Your Current Electricity Charges | \$105.20 |
| Adjustments | -\$179.47 |
| Total Amount Due | \$353.41 |

Please return this portion with payment

Service Address: YOUR NAME 123 ANY STREET ANYTOWN, NM 11111-1111

PNM PO Box 27900 Albuquerque, NM 87125-7900

| DUEDATE | AMOUNT DUE |
|------------|---------------|
| 03/17/2020 | \$353.41 |
| ACCOU | NT NUMBER |
| 00000000 | - 0000000 - 0 |

Your donation to the PNM Good Neighbor Fund provides assistance to those in need. PNM shareholders match your donation: \$_____

TOTAL ENCLOSED \$

87124152900

010493

| YOUR | CURRENT E | | | |
|---|-----------|-----------------|--------------|---------|
| Meter Meter Read Days Read Date Billed | | evious Constant | Total kWh | Rate |
| Actual 01/31/2020 18 | 40972 - | 40239 X 1.000 | = 733.000 | 1A |
| Electricity You Used | Block 1 | 450.000 kWh@ | \$ 0.0779432 | \$35.07 |
| | Block 2 | 283.000 kWh@ | \$ 0.1070240 | \$30.29 |
| Fuel Cost Adjustment: | | | | |
| Non-Renewable: 78.4% of kWh | | 574.672 kWh@ | \$ 0.0253571 | \$14.57 |
| Renewable: 21.6% of kWh | | 158.328 kWh@ | \$ 0.0000000 | \$0.00 |
| Renewable Energy Rider | | 733.000 kWh@ | \$ 0.0066138 | \$4.85 |
| Customer Charge | | | | \$7.11 |
| Cost-Effective Energy Saving Prog. | 3.210 | 1% | | \$2.95 |
| City/County Franchise Fee | 3.000 | 1% | | \$2.85 |
| Gross Receipts Tax | | | | |
| State | 5.1250 | 1% | | \$5.01 |
| County | 0.5000 | 1% | | \$0.49 |
| City | 2.0625 | 5% | | \$2.01 |

Current Electricity Charges

DUE DATE AMOUNT DUE \$353.41 03/17/2020 ACCOUNT NUMBER 00000000 - 0000000 - 0 Service Address: YOUR NAME 123 ANY STREET ANYTOWN, NM 11111-1111 Page: 2 of 2 MESSAGE CENTER

FINAL BILL

This closing statement covers your charges and usage up to the date your service(s) were disconnected. We appreciate your prompt remittance of the closing balance. Any balance remaining after the due date is considered delinquent. An overdue balance could affect your credit rating and could result in your account being referred to a collection agency. For ways to pay your bill, see the back of the payment stub below.

WAYS TO PAY YOUR BILL

| 6 | Free Paperless Bill: Save paper & reduce clutter. Sign up at PNM.com/paperless. Then you can choose how you would like to pay. |
|-------------|--|
| 9 | Free Online Click-to-Pay: Pay from your checking, savings or money market account. Sign up at PNM.com/pay. |
| 9 | Free Automatic Payment: Recurring payments from your checking or savings account with a paper bill or an email bill, your choice. Sign up for Automatic Payment at PNM.com/pay. |
| 0 | Online Banking: pay your PNM bill online at your bank's website. Visit your bank website for more information. |
| (B) | Pay in person: Visit dozens of participating Western Union offices. See PNM.com/wu for current locations. \$1.00 fee applies. |
| 9 | Pay by Credit, Debit Card or Electronic Check: Make one-time payments with Visa, MasterCard & Discover online at PNM.com/pay or by calling 1-844-PNM-PYMT (844-766-7968). A \$2.00 processing fee applies. PNM does not receive any portion of this fee. |
| | Visit PNM.com/paybill for more information on these and other bill options available to you. |

When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer (EFT) from your account or to process the payment as a check. When we make an EFT, funds may be withdrawn from your account the same day we receive your payment, and your check will not be returned to you from your financial institution.