

PUBLIC SERVICE COMPANY OF NEW MEXICO

7th REVISED SAMPLE FROM NO. 82
CANCELING 6th REVISED SAMPLE FORM NO. 82

15-DAY MORATORIUM DISCONNECT NOTICE

Numerous Changes (X)

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15-Day Moratorium Disconnect Notice.

X

EFFECTIVE

January 15, 2021
Replaced by NMPRC
By: Operation of Law

Advice Notice No. 571

/s/ Mark Fenton
Mark Fenton
Executive Director, PNM Regulatory Policy & Case Mgt.
GCG#527001



YOUR NAME
 123 ANY STREET
 ANYTOWN, NM 11111-1111

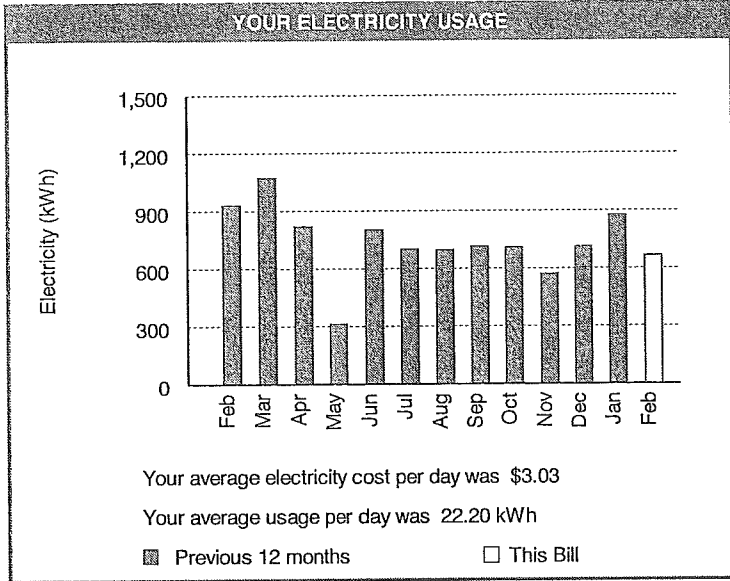
P: 4476 - 100100

DUE DATE	AMOUNT DUE
DISCONNECT	\$213.84
ACCOUNT NUMBER	
000000000 - 0000000 - 0	

Service Address: YOUR NAME
 123 ANY STREET
 ANYTOWN, NM 11111-1111

Bill Issued: 07/18/2020

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HOW TO REACH US

Online: PNM.com

Phone: 1-888-DIAL-PNM(1-888-342-5766), M-F 7:30AM-6PM

Payment: 1-844-PNM-PYMT (1-844-766-7968), 24/7

YOUR TOTAL CHARGES

Amount Of Your Last Bill	\$216.68
Payments Received (Thank You)	-\$94.03
Balance Before Current Bill	\$122.65
Your Current Electricity Charges	\$91.19

Amount Due \$213.84

TO AVOID A DISCONNECT, PNM MUST RECEIVE \$122.65 NO LATER THAN FEB. 24, 2020

PNM MUST RECEIVE YOUR CURRENT CHARGES, \$91.19 NO LATER THAN MAR. 02, 2020

DISCONNECT NOTICE
AVISO DE DESCONEXIÓN
 See Message Center on page 2 for important information.
 Vea la página 2 para obtener información importante.

Please return this portion with payment

Service Address: YOUR NAME
 123 ANY STREET
 ANYTOWN, NM 11111-1111

DUE DATE	AMOUNT DUE
DISCONNECT	\$213.84
ACCOUNT NUMBER	
000000000 - 0000000 - 0	

PNM
 PO Box 27900
 Albuquerque, NM 87125-7900

TOTAL ENCLOSED \$ _____

TO AVOID A DISCONNECT, PNM MUST RECEIVE \$122.65 NO LATER THAN FEB. 24, 2020
PNM MUST RECEIVE YOUR CURRENT CHARGES, \$91.19 NO LATER THAN MAR. 02, 2020



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YOUR CURRENT ELECTRICITY CHARGES					CITY CHARGES			
Meter Read	Meter Read Date	Days Billed	Meter Present	Meter Previous	Meter Constant	Total kWh	Rate	
Actual	02/07/2020	30	0979814 7591	- 6925	X 1.000	= 666.000	1A	
Electricity You Used			Block 1		450.000 kWh@	\$ 0.0779432	\$35.07	
			Block 2		216.000 kWh@	\$ 0.1070240	\$23.12	
Fuel Cost Adjustment:								
Non-Renewable: 78.4% of kWh					522.144 kWh@	\$ 0.0253571	\$13.24	
Renewable: 21.6% of kWh					143.856 kWh@	\$ 0.0000000	\$0.00	
Renewable Energy Rider			23 Days		510.600 kWh@	\$ 0.0066138	\$3.38	
Renewable Energy Rider			07 Days		155.400 kWh@	\$ 0.0070504	\$1.10	
Customer Charge							\$7.11	
Cost-Effective Energy Saving Prog.			3.210%				\$2.66	
Gross Receipts Tax								
State			5.1250%				\$4.39	
County			1.3125%				\$1.12	
Current Electricity Charges							\$91.19	

DUPLICATE DATE	AMOUNT DUE
DISCONNECT	\$213.84
ACCOUNT NUMBER	
000000000 - 0000000 - 0	

Service Address: YOUR NAME
123 ANY STREET
ANYTOWN, NM 11111-1111

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MESSAGE CENTER

*** 15-Day DISCONNECT Notice for Services ***







To avoid disconnection we must receive your past due balance of \$122.65 no later than Feb. 24, 2020, or payment arrangements must be made. Please see the enclosed notice for more information. If the past due balance on your account has been paid, please disregard this notice. Your service will not be disconnected from November 15, 2019, through March 15, 2020, if you meet the qualifications of the Low Income Home Energy Assistance Program (LIHEAP) and have no past due amounts, or you remain current on any settlement or installment agreement for amounts due as of November 15, 2019. For information call New Mexico Human Services Department at 1-800-283-4465, or the tribal or pueblo entity that administers a tribe's or pueblo's LIHEAP.

*** Aviso de desconexión de servicios en 15 días ***

Para evitar desconexión, debemos recibir la cantidad atrasada de \$122.65 para el Feb. 24, 2020, o debe hacer arreglos de pago. Lea por favor la nota incluida para mas información. Si usted ya pago el saldo atrasado de su cuenta, por favor ignore este aviso. Su servicio no sera desconectado del 15 de noviembre de 2019 al 15 de marzo de 2020, si usted califica para el programa de Asistencia de Energia Residencial para Personas de Bajos Recursos (LIHEAP), y si no tiene pagos pendientes o si esta al corriente respecto a cualquier arreglo o contrato de pagos programados para montos vencidos a partir del 15 de noviembre de 2019. Para mas información comuníquese al Departamento de Servicios Humanos de Nuevo Mexico al 1-800-283-4465 o a la Tribu o Entidad del Pueblo quien administra el programa de "LIHEAP".

You can now text PNM for things like getting your account balance, reporting a power outage, etc. Learn more in this month's Energy Works.

WAYS TO PAY YOUR BILL

-  **Free Paperless Bill:** Save paper & reduce clutter. Sign up at PNM.com/paperless. Then you can choose how you would like to pay.
-  **Free Online Click-to-Pay:** Pay from your checking, savings or money market account. Sign up at PNM.com/pay.
-  **Free Automatic Payment:** Recurring payments from your checking or savings account with a paper bill or an email bill, your choice. Sign up for Automatic Payment at PNM.com/pay.
-  **Online Banking:** pay your PNM bill online at your bank's website. Visit your bank website for more information.
-  **Pay in person:** Visit dozens of participating Western Union offices. See PNM.com/wu for current locations. \$1.00 fee applies.
-  **Pay by Credit, Debit Card or Electronic Check:** Make one-time payments with Visa, MasterCard & Discover online at PNM.com/pay or by calling 1-844-PNM-PYMT (844-766-7968). A \$2.00 processing fee applies. PNM does not receive any portion of this fee.

Visit PNM.com/paybill for more information on these and other bill options available to you.

When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer (EFT) from your account or to process the payment as a check. When we make an EFT, funds may be withdrawn from your account the same day we receive your payment, and your check will not be returned to you from your financial institution.