

**PUBLIC SERVICE COMPANY OF NEW MEXICO**

13<sup>th</sup> REVISED SAMPLE FROM NO. 69  
CANCELING 12<sup>th</sup> REVISED SAMPLE FORM NO. 69

ELECTRIC REMINDER NOTICE

Numerous Changes (X)

Page 1 of 3

Electric Reminder Notice.

X

**EFFECTIVE**

January 15, 2021  
Replaced by NMPRC:  
By: Operation of Law

Advice Notice No. 571

/s/ Mark Fenton  
Mark Fenton  
Executive Director, PNM Regulatory Policy & Case Mgt.  
GCG#527001



**YOUR NAME**  
**123 ANY STREET**  
**ANYTOWN, NM 11111-1111**

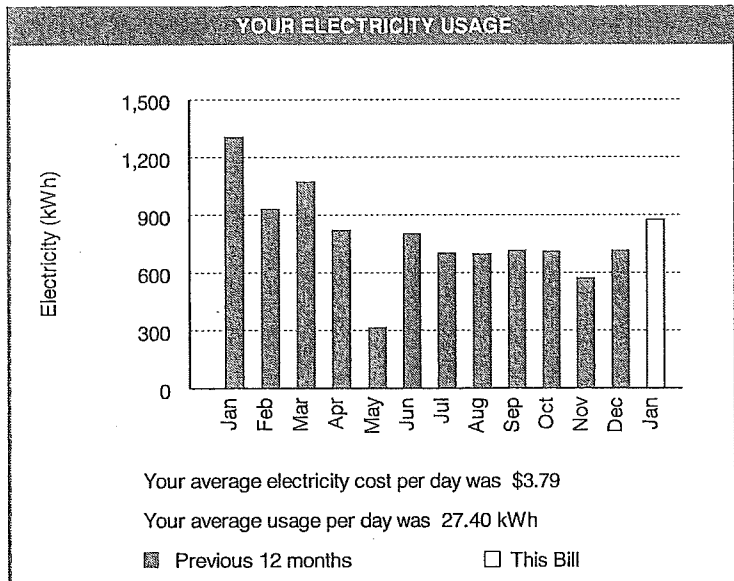
P: 4476 - 100100

DUE DATE	AMOUNT DUE
02/03/2020	\$216.68
ACCOUNT NUMBER	
000000000 - 0000000 - 0	

**Service Address:** YOUR NAME  
 123 ANY STREET  
 ANYTOWN, NM 11111-1111

**Bill Issued:** 07/18/2020

**Page:** 1 of 2



**HOW TO REACH US**

**Online:** PNM.com  
**Phone:** 1-888-DIAL-PNM(1-888-342-5766), M-F 7:30AM-6PM  
**Payment:** 1-844-PNM-PYMT (1-844-766-7968), 24/7

**YOUR TOTAL CHARGES**

Amount Of Your Last Bill	\$94.03
Payments Received	\$0.00
Balance Before Current Bill	\$94.03
Your Current Electricity Charges	\$122.06
Other Charges and Credits	\$0.59
<b>Amount Due</b>	<b>\$216.68</b>

**REMINDER**

See page 2 for important information.

Please return this portion with payment

Service Address: YOUR NAME  
 123 ANY STREET  
 ANYTOWN, NM 11111-1111

**PNM**  
 PO Box 27900  
 Albuquerque, NM 87125-7900

DUE DATE	AMOUNT DUE
02/03/2020	\$216.68
ACCOUNT NUMBER	
000000000 - 0000000 - 0	

Your donation to the PNM Good Neighbor Fund provides assistance to those in need. PNM shareholders match your donation: \$ \_\_\_\_\_

**TOTAL ENCLOSED \$** \_\_\_\_\_



0 0 0011702010318762 0 00000021668 9 9

**YOUR CURRENT ELECTRICITY CHARGES**

Meter Read Actual	Meter Read Date	Days Billed	Meter 0979814 Present	Meter 0979814 Previous	Meter Constant	Total kWh	Rate
	01/08/2020	32	6925	- 6048	X 1.000	= 877.000	1A
Electricity You Used			Block 1		450.000 kWh@ \$ 0.0779432		\$35.07
			Block 2		427.000 kWh@ \$ 0.1070240		\$45.70
Fuel Cost Adjustment:							
Non-Renewable: 78.4% of kWh					687.568 kWh@ \$ 0.0253571		\$17.43
Renewable: 21.6% of kWh					189.432 kWh@ \$ 0.0000000		\$0.00
Renewable Energy Rider					877.000 kWh@ \$ 0.0066138		\$5.80
Customer Charge							\$7.11
Cost-Effective Energy Saving Prog.			3.210%				\$3.56
Gross Receipts Tax							
State			5.1250%				\$5.88
County			1.3125%				\$1.51
<b>Current Electricity Charges</b>							<b>\$122.06</b>

**OTHER CHARGES AND CREDITS**

Late Payment Charge	\$0.59
<b>Other Charges and Credits</b>	<b>\$0.59</b>

**DUE DATE                      AMOUNT DUE**

02/03/2020                      **\$216.68**

**ACCOUNT NUMBER**

000000000 - 0000000 - 0

**Service Address:** YOUR NAME  
123 ANY STREET  
ANYTOWN, NM 11111-1111

**Page:** 2 of 2

**MESSAGE CENTER**

**REMINDER**  
Have you forgotten? Our records indicate your payment has not been received. Please make your payment today so your account will be current. If your payment has been made, please disregard this notice. For ways to pay your bill, see the back of the payment stub below.







The average PNM residential customer uses about 600 kWh per month. The more electricity you use each month, the more it costs. Your electricity usage for this billing period means that part of your electricity is subject to Block 1 (1-450 kWh) and Block 2 (451-900 kWh) rates plus fuel and other fees. For more information regarding Block Rates, refer to the current electricity charges portion of your bill or visit [PNM.com/RATES](http://PNM.com/RATES). If you have any questions regarding how your bill is calculated, please contact PNM to speak with a Customer Service Representative at: 888-DIAL-PNM. For tips on how to reduce your energy usage, go to [PNM.com/tips](http://PNM.com/tips).

Is your account information current? Update any changes to your contact information by calling 888-DIAL-PNM or through your online account at [PNM.com](http://PNM.com).

Now you can text PNM to get an account balance, report an outage and more! Text REG to 78766.

Severe winter storms may cause power outages. Report an outage you are experiencing by calling 888-DIAL-PNM or online at [PNM.com/outage](http://PNM.com/outage).

**WAYS TO PAY YOUR BILL**

-  **Free Paperless Bill:** Save paper & reduce clutter. Sign up at [PNM.com/paperless](http://PNM.com/paperless). Then you can choose how you would like to pay.
  -  **Free Online Click-to-Pay:** Pay from your checking, savings or money market account. Sign up at [PNM.com/pay](http://PNM.com/pay).
  -  **Free Automatic Payment:** Recurring payments from your checking or savings account with a paper bill or an email bill, your choice. Sign up for Automatic Payment at [PNM.com/pay](http://PNM.com/pay).
  -  **Online Banking:** pay your PNM bill online at your bank's website. Visit your bank website for more information.
  -  **Pay in person:** Visit dozens of participating Western Union offices. See [PNM.com/wu](http://PNM.com/wu) for current locations. \$1.00 fee applies.
  -  **Pay by Credit, Debit Card or Electronic Check:** Make one-time payments with Visa, MasterCard & Discover online at [PNM.com/pay](http://PNM.com/pay) or by calling 1-844-PNM-PYMT ( 844-766-7968). A \$2.00 processing fee applies. PNM does not receive any portion of this fee.
- Visit [PNM.com/paybill](http://PNM.com/paybill) for more information on these and other bill options available to you.*

When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer (EFT) from your account or to process the payment as a check. When we make an EFT, funds may be withdrawn from your account the same day we receive your payment, and your check will not be returned to you from your financial institution.