

PUBLIC SERVICE COMPANY OF NEW MEXICO

13th REVISED SAMPLE FROM NO. 68
CANCELING 12th REVISED SAMPLE FORM NO. 68

ELECTRIC RESIDENTIAL BILL

Numerous Changes (X)

Page 1 of 3

Electric Residential Bill.

X

EFFECTIVE

January 15, 2021
Replaced by NMPRC
By: Operation of Law

Advice Notice No. 571

/s/ Mark Fenton
Mark Fenton
Executive Director, PNM Regulatory Policy & Case Mgt.
- GCG#527001



YOUR NAME
123 ANY STREET
ANYTOWN, NM 11111-1111

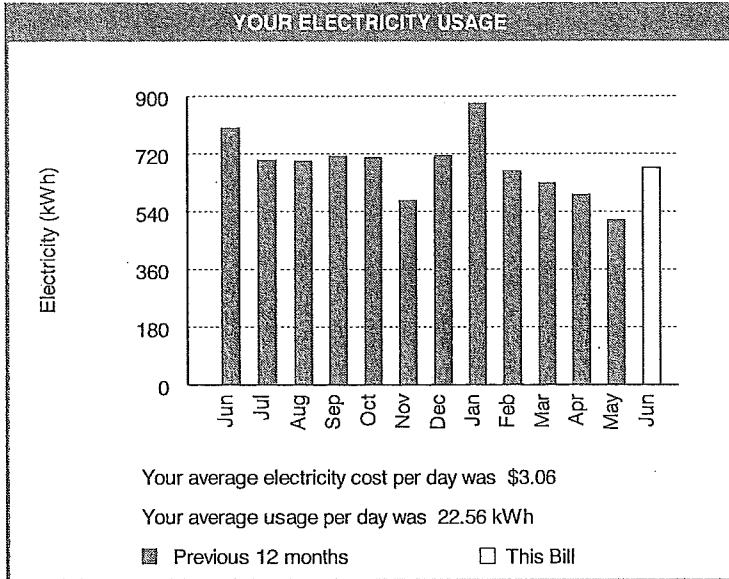
P: 4476 - 100100

| DUE DATE | AMOUNT DUE |
|-------------------------|------------|
| 06/30/2020 | \$92.07 |
| ACCOUNT NUMBER | |
| 000000000 - 0000000 - 0 | |

Service Address: YOUR NAME
 123 ANY STREET
 ANYTOWN, NM 11111-1111

Bill Issued: 07/18/2020

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HOW TO REACH US

Online: PNM.com
Phone: 1-888-DIAL-PNM(1-888-342-5766), M-F 7:30AM-6PM
Payment: 1-844-PNM-PYMT (1-844-766-7968), 24/7

YOUR TOTAL CHARGES

| | |
|----------------------------------|----------------|
| Amount Of Your Last Bill | \$146.03 |
| Payments Received (Thank You) | -\$146.03 |
| Balance Before Current Bill | \$0.00 |
| Your Current Electricity Charges | \$92.07 |
| Amount Due | \$92.07 |

Please return this portion with payment

Service Address: YOUR NAME
 123 ANY STREET
 ANYTOWN, NM 11111-1111

PNM
 PO Box 27900
 Albuquerque, NM 87125-7900

| DUE DATE | AMOUNT DUE |
|-------------------------|------------|
| 06/30/2020 | \$92.07 |
| ACCOUNT NUMBER | |
| 000000000 - 0000000 - 0 | |

Your donation to the PNM Good Neighbor Fund provides assistance to those in need. PNM shareholders match your donation: \$ _____

TOTAL ENCLOSED \$ _____



0 0 0011702010318762 0 00000009207 2 9

| YOUR CURRENT ELECTRICITY CHARGES | | | | | | | |
|------------------------------------|-----------------|-------------|-----------------------|------------------------|----------------|---------------------------|----------------|
| Meter Read | Meter Read Date | Days Billed | Meter 0979814 Present | Meter 0979814 Previous | Meter Constant | Total kWh | Rate |
| Actual | 06/06/2020 | 30 | 10005 | - 9328 | X 1.000 | = 677.000 | 1A |
| Electricity You Used | | | Block 1 06 Days | | | 90.000 kWh@ \$ 0.0779432 | \$7.01 |
| | | | Block 2 06 Days | | | 45.400 kWh@ \$ 0.1240339 | \$5.63 |
| Electricity You Used | | | Block 1 24 Days | | | 360.000 kWh@ \$ 0.0779432 | \$28.06 |
| | | | Block 2 24 Days | | | 181.600 kWh@ \$ 0.1070240 | \$19.44 |
| Fuel Cost Adjustment: | | | | | | | |
| Non-Renewable: 85.8% of kWh | | | | | | 580.866 kWh@ \$ 0.0194893 | \$11.32 |
| Renewable: 14.2% of kWh | | | | | | 96.134 kWh@ \$ 0.0000000 | \$0.00 |
| Renewable Energy Rider | | | | | | 677.000 kWh@ \$ 0.0076413 | \$5.17 |
| Customer Charge | | | | | | | \$7.11 |
| Cost-Effective Energy Saving Prog. | | | 3.298% | | | | \$2.76 |
| Gross Receipts Tax | | | | | | | |
| State | | | 5.1250% | | | | \$4.43 |
| County | | | 1.3125% | | | | \$1.14 |
| Current Electricity Charges | | | | | | | \$92.07 |

| DUE DATE | AMOUNT DUE |
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| 000000000 - 0000000 - 0 | |

Service Address: YOUR NAME
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ANYTOWN, NM 11111-1111

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MESSAGE CENTER







Have you heard of Budget Billing? Managing your budget is easier when you know how much you'll pay. PNM Budget Billing balances the seasonal highs and lows of your energy bill for a more consistent monthly payment. Visit PNM.com/budgetbilling or give us a call at 888-DIAL-PNM.

Reporting outages is easy. Visit PNM.com/outage and complete the form to report an outage.

The PNM Cooling Rebate program reduces the cost for residential customers to purchase and install certain energy-efficient cooling equipment in their homes. Visit PNM.com/coolrebate for more information.

Have a question about your account or one of the services or programs that PNM offers? Chat with a customer service representative online. Visit PNM.com to start a conversation.

WAYS TO PAY YOUR BILL

-  **Free Paperless Bill:** Save paper & reduce clutter. Sign up at PNM.com/paperless. Then you can choose how you would like to pay.
 -  **Free Online Click-to-Pay:** Pay from your checking, savings or money market account. Sign up at PNM.com/pay.
 -  **Free Automatic Payment:** Recurring payments from your checking or savings account with a paper bill or an email bill, your choice. Sign up for Automatic Payment at PNM.com/pay.
 -  **Online Banking:** pay your PNM bill online at your bank's website. Visit your bank website for more information.
 -  **Pay in person:** Visit dozens of participating Western Union offices. See PNM.com/wu for current locations. \$1.00 fee applies.
 -  **Pay by Credit, Debit Card or Electronic Check:** Make one-time payments with Visa, MasterCard & Discover online at PNM.com/pay or by calling 1-844-PNM-PYMT (844-766-7968). A \$2.00 processing fee applies. PNM does not receive any portion of this fee.
- Visit PNM.com/paybill for more information on these and other bill options available to you.*

When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer (EFT) from your account or to process the payment as a check. When we make an EFT, funds may be withdrawn from your account the same day we receive your payment, and your check will not be returned to you from your financial institution.