

**PUBLIC SERVICE COMPANY OF NEW MEXICO**

8<sup>th</sup> REVISED SAMPLE FORM NO. 4  
CANCELLING 7<sup>th</sup> REVISED SAMPLE FORM NO. 4

PAYMENT ARRANGEMENT BILL

Numerous Changes (X)

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Payment Arrangement Bill.

X

**EFFECTIVE**

January 15, 2021  
Replaced by NMPRC  
By: Operation of Law

Advice Notice No. 571

/s/ Mark Fenton

Mark Fenton

Executive Director, PNM Regulatory Policy & Case Mgt.

GCG#527001



**YOUR NAME**  
 123 ANY STREET  
 ANYTOWN, NM 11111-1111

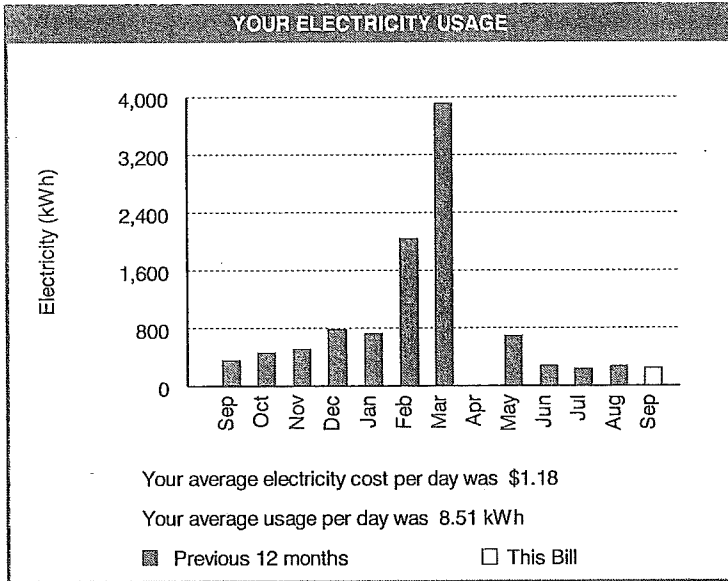
P: 4476 - 100100

DUE DATE	AMOUNT DUE
09/24/2019	\$56.87
ACCOUNT NUMBER	
000000000 - 0000000 - 0	

Service Address: YOUR NAME  
 123 ANY STREET  
 ANYTOWN, NM 11111-1111

Bill Issued: 07/18/2020

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**HOW TO REACH US**

Online: PNM.com  
 Phone: 1-888-DIAL-PNM(1-888-342-5766), M-F 7:30AM-6PM  
 Payment: 1-844-PNM-PYMT (1-844-766-7968), 24/7

**YOUR TOTAL CHARGES**

Amount Of Your Last Bill	\$205.70
Payments Received (Thank You)	-\$59.05
Balance Before Current Bill	\$146.65
Your Current Electricity Charges	\$34.36
Payment Arrangement Installment	\$22.51
<b>Total Amount Due</b>	<b>\$56.87</b>

**PAYMENT ARRANGEMENT**

See page 2 for detail of current payment arrangement.

Please return this portion with payment

Service Address: YOUR NAME  
 123 ANY STREET  
 ANYTOWN, NM 11111-1111

**PNM**  
 PO Box 27900  
 Albuquerque, NM 87125-7900

DUE DATE	AMOUNT DUE
09/24/2019	\$56.87
ACCOUNT NUMBER	
000000000 - 0000000 - 0	

Your donation to the PNM Good Neighbor Fund provides assistance to those in need. PNM shareholders match your donation: \$ \_\_\_\_\_

**TOTAL ENCLOSED \$** \_\_\_\_\_



0 0 1154069570387868 9 00000005687 9 8

YOUR CURRENT ELECTRICITY CHARGES							
Meter Read Actual	Meter Read Date 08/30/2019	Days Billed 29	Meter Present 1732	Meter 0996980 Previous - 1485	Meter Constant X 1.000	Total kWh = 247.000	Rate 1A
Electricity You Used	Block 1		247.000 kWh@	\$ 0.0779432		\$19.25	
Fuel Cost Adjustment:							
Non-Renewable: 86.7% of kWh			214.149 kWh@	\$ 0.0153596		\$3.29	
Renewable: 13.3% of kWh			32.851 kWh@	\$ 0.0000000		\$0.00	
Renewable Energy Rider			247.000 kWh@	\$ 0.0066138		\$1.63	
Customer Charge						\$7.11	
Cost-Effective Energy Saving Prog.		3.234%				\$1.01	
Gross Receipts Tax							
State		5.1250%				\$1.65	
County		1.3125%				\$0.42	
<b>Current Electricity Charges</b>						<b>\$34.36</b>	

YOUR PAYMENT ARRANGEMENT	
Payment Arrangement Amount paid to date (Thank You)	\$55.91
Payment Arrangement Balance Remaining current as of 08/30/2019	\$146.65
<b>Current Payment Arrangement Installment</b>	<b>\$22.51</b>

DUE DATE	AMOUNT DUE
09/24/2019	\$56.87
ACCOUNT NUMBER	
000000000 - 0000000 - 0	

Service Address: YOUR NAME  
123 ANY STREET  
ANYTOWN, NM 11111-1111

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### MESSAGE CENTER

#### Winter Shut-off Protection

Protection from winter shut-off begins November 15, 2019. To avoid potential disconnection of services please contact the human services department at 800-283-4465, or the appropriate tribal or pueblo entity for eligibility information for low income heating energy assistance program (LIHEAP). Your service will not be disconnected from November 15, 2019, through March 15, 2020, if you meet the qualifications of LIHEAP and have no past due amounts or you remain current on any settlement or installment agreement for amounts due as of November 15, 2019. Members of New Mexico tribes or pueblos who need help with translation or with other matters may contact the commission's consumer relations division at (888) 427-5772, who will contact the appropriate tribal or pueblo official for assistance.







Para informacion en espanol llame 1-888-342-5766,  
pnm.com/web/espanol/es-shut-off-protection

Chat live with a customer service representative on PNM.com from your mobile device. Click on the "Chat" box located on the bottom right of the screen.

PNM customers who are facing a financial emergency may be eligible to receive a grant to help pay part or all of a past-due PNM bill. Visit [pnm.com/getting-help-gnf](http://pnm.com/getting-help-gnf) for more information.

As October approaches, hot air balloons prepare to fill our skies. Here are a few simple tips to ensure you enjoy the balloons safely. If a balloon hits a power line, pole, or other electrical equipment, do not go near it or touch it. Call 888-DIAL-PNM immediately.

### WAYS TO PAY YOUR BILL

-  **Free Paperless Bill:** Save paper & reduce clutter. Sign up at [PNM.com/paperless](http://PNM.com/paperless). Then you can choose how you would like to pay.
-  **Free Online Click-to-Pay:** Pay from your checking, savings or money market account. Sign up at [PNM.com/pay](http://PNM.com/pay).
-  **Free Automatic Payment:** Recurring payments from your checking or savings account with a paper bill or an email bill, your choice. Sign up for Automatic Payment at [PNM.com/pay](http://PNM.com/pay).
-  **Online Banking:** pay your PNM bill online at your bank's website. Visit your bank website for more information.
-  **Pay in person:** Visit dozens of participating Western Union offices. See [PNM.com/wu](http://PNM.com/wu) for current locations. \$1.00 fee applies.
-  **Pay by Credit, Debit Card or Electronic Check:** Make one-time payments with Visa, MasterCard & Discover online at [PNM.com/pay](http://PNM.com/pay) or by calling 1-844-PNM-PYMT ( 844-766-7968). A \$2.00 processing fee applies. PNM does not receive any portion of this fee.

Visit [PNM.com/paybill](http://PNM.com/paybill) for more information on these and other bill options available to you.

When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer (EFT) from your account or to process the payment as a check. When we make an EFT, funds may be withdrawn from your account the same day we receive your payment, and your check will not be returned to you from your financial institution.