

**PUBLIC SERVICE COMPANY OF NEW MEXICO**

3<sup>rd</sup> REVISED SAMPLE FROM NO. 103  
CANCELING 2<sup>nd</sup> REVISED SAMPLE FORM NO. 103

ELECTRIC WARNING NOTICE

Numerous Changes (X)

Page 1 of 3

Electric Warning Notice.

X

**EFFECTIVE**

January 15, 2021  
Replaced by NMPRC  
By: Operation of Law

Advice Notice No. 571

/s/ Mark Fenton  
Mark Fenton  
Executive Director, PNM Regulatory Policy & Case Mgt.  
GCG#527001



**YOUR NAME**  
 123 ANY STREET  
 ANYTOWN, NM 11111-1111

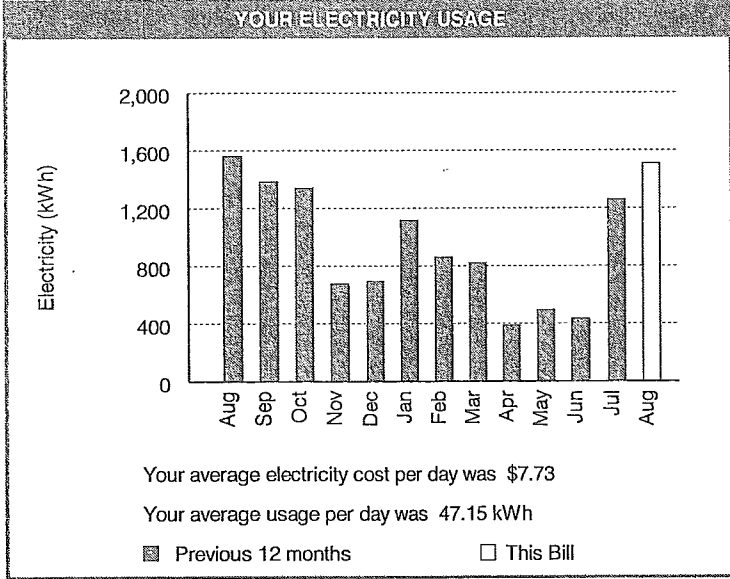
P: 4476 - 100100

DUE DATE	AMOUNT DUE
08/21/2019	\$442.55
ACCOUNT NUMBER	
00000000 - 0000000 - 0	

**Service Address:** YOUR NAME  
 123 ANY STREET  
 ANYTOWN, NM 11111-1111

**Bill Issued:** 07/18/2020

**Page:** 1 of 2



**HOW TO REACH US**

**Online:** PNM.com

**Phone:** 1-888-DIAL-PNM(1-888-342-5766), M-F 7:30AM-6PM

**Payment:** 1-844-PNM-PYMT (1-844-766-7968), 24/7

**YOUR TOTAL CHARGES**

Amount Of Your Last Bill	\$319.71
Payments Received (Thank You)	-\$127.00
Balance Before Current Bill	\$192.71
Your Current Electricity Charges	\$248.65
Other Charges and Credits	\$1.19
<b>Total Amount Due</b>	<b>\$442.55</b>

**WARNING**  
 See page 2 for important information.

Please return this portion with payment

**Service Address:** YOUR NAME  
 123 ANY STREET  
 ANYTOWN, NM 11111-1111

**PNM**  
 PO Box 27900  
 Albuquerque, NM 87125-7900

DUE DATE	AMOUNT DUE
08/21/2019	\$442.55
ACCOUNT NUMBER	
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Your donation to the PNM Good Neighbor Fund provides assistance to those in need. PNM shareholders match your donation: \$ \_\_\_\_\_

**TOTAL ENCLOSED \$** \_\_\_\_\_

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YOUR CURRENT ELE				CITY CHARGES			
Meter Read	Meter Read Date	Days Billed	Meter 98420002	Meter Constant	Total kWh	Rate	
Actual	07/30/2019	32	Present 13372 Previous - 11863	X 1.000	= 1509.000	1A	
Electricity You Used			Block 1		450.000 kWh @ \$ 0.0779432	\$35.07	
			Block 2		450.000 kWh @ \$ 0.1240339	\$55.82	
			Block 3		609.000 kWh @ \$ 0.1495326	\$91.07	
Fuel Cost Adjustment:							
Non-Renewable: 86.7% of kWh					1,308.303 kWh @ \$ 0.0153596	\$20.10	
Renewable: 13.3% of kWh					200.697 kWh @ \$ 0.0000000	\$0.00	
Renewable Energy Rider					1,509.000 kWh @ \$ 0.0066138	\$9.98	
Customer Charge						\$7.11	
Cost-Effective Energy Saving Prog.			3.234%			\$7.08	
City/County Franchise Fee			2.000%			\$4.54	
Gross Receipts Tax							
State			5.1250%			\$11.83	
County			0.8125%			\$1.87	
City			1.8125%			\$4.18	
<b>Current Electricity Charges</b>						<b>\$248.65</b>	

OTHER CHARGES AND CREDITS	
Late Payment Charge	\$1.19
<b>Other Charges and Credits</b>	<b>\$1.19</b>

DUE DATE	AMOUNT DUE
08/21/2019	\$442.55
ACCOUNT NUMBER	
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Service Address: YOUR NAME  
123 ANY STREET  
ANYTOWN, NM 11111-1111

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**MESSAGE CENTER**

**WARNING**  
You have a past due balance of \$192.71 on your account. You are now at risk of being disconnected for non-payment, and your account will be scheduled for future disconnection. To avoid further action and ensure that you are not scheduled for disconnection, please immediately pay your past due balance of \$192.71 or contact us to see if you qualify for a payment arrangement. If your account is not brought current we will be forced to schedule your account for disconnection.







When your service is scheduled for disconnection, you will receive a notice specifying the date on or after which your service will be disconnected. If you have already made your payment, please disregard this message.

August is one of the highest energy usage months of the year. July and August typically battle for the top spot. That makes it a great time to sign up for Budget Billing. You still pay for all the energy you use, but your bill will be the same every month, removing the ups and downs caused by seasonal fluctuation like hot summers, and that's great for your budget. You can even sign up online. For more information, go to [PNM.com/budgetbilling](http://PNM.com/budgetbilling).

PNM is leaving coal in the past. So what's next? Learn more in this month's Energy Works.

The PNM Good Neighbor Fund helps income-eligible customers who are experiencing extreme financial hardship help paying part or all of a past-due electric bill. Visit [PNM.com/good-neighbor-fund](http://PNM.com/good-neighbor-fund) to learn more.

**WAYS TO PAY YOUR BILL**

-  **Free Paperless Bill:** Save paper & reduce clutter. Sign up at [PNM.com/paperless](http://PNM.com/paperless). Then you can choose how you would like to pay.
-  **Free Online Click-to-Pay:** Pay from your checking, savings or money market account. Sign up at [PNM.com/pay](http://PNM.com/pay).
-  **Free Automatic Payment:** Recurring payments from your checking or savings account with a paper bill or an email bill, your choice. Sign up for Automatic Payment at [PNM.com/pay](http://PNM.com/pay).
-  **Online Banking:** pay your PNM bill online at your bank's website. Visit your bank website for more information.
-  **Pay in person:** Visit dozens of participating Western Union offices. See [PNM.com/wu](http://PNM.com/wu) for current locations. \$1.00 fee applies.
-  **Pay by Credit, Debit Card or Electronic Check:** Make one-time payments with Visa, MasterCard & Discover online at [PNM.com/pay](http://PNM.com/pay) or by calling 1-844-PNM-PYMT ( 844-766-7968). A \$2.00 processing fee applies. PNM does not receive any portion of this fee.

Visit [PNM.com/paybill](http://PNM.com/paybill) for more information on these and other bill options available to you.

When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer (EFT) from your account or to process the payment as a check. When we make an EFT, funds may be withdrawn from your account the same day we receive your payment, and your check will not be returned to you from your financial institution.