

PNM linemen install bird nesting boxes



energyworks®

A monthly resource for PNM customers

June 2022

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Planning for future energy needs

PNM has launched its resource planning process early to increase the time for participation from customers and local organizations. We want more collaboration, more voices, and more insight as we define the next 20-years of electricity resources for our customers. Our team is committed to exploring the issues important to our customers and providing the technical expertise as we work together to create the best plan for our clean energy future.

PNM will hold a series of technical sessions to jump start and focus the public advisory process. The PNM Integrated Resource Plan process includes a set of open public meetings to help define a plan to meet energy needs for the next twenty years. The outcome of the IRP will be the most cost-effective path to achieve a carbon-free electric system by 2040. PNM will submit a final report, as well as a four-year action plan, with the New Mexico Public Regulation Commission by July 2023.



Beware phone scams

We continue to get reports that phone scammers are calling customers trying to get money. Here are a few things to keep in mind:

Check your bill. If you have not received a bold disconnect notice on page 1, it's a scam.

If you are asked to purchase pre-paid gift cards, it is a scam.



Scammer claiming you are behind on your PNM bill? Text PNM by sending #BAL to 78766 to get your account balance.

If you are ever uncertain whether a caller is from PNM, hang up and initiate the call yourself by calling PNM at 1-888-DIAL-PNM (1-888-342-5766).

[PNM.com/scams](https://www.pnm.com/scams)

PNM.com

Solar PV Program: [PNM.com/solar](https://www.pnm.com/solar)

Residential rebates & discounts: [PNM.com/rebates](https://www.pnm.com/rebates)

Business rebates & discounts: [PNM.com/bizrebates](https://www.pnm.com/bizrebates)

Energy tips & more: [PNM.com/save](https://www.pnm.com/save)

PNM Power Saver: [PNMPowerSaver.com](https://www.pnm.com/power-saver) 1-866-471-7906

Refrigerator Recycling: [PNM.com/fridge](https://www.pnm.com/fridge) - 1-877-838-1139

PNM Sky Blue: [PNM.com/PNMSkyBlue](https://www.pnm.com/skyskyblue)

Get your bill paperless via email: [PNM.com/paperless](https://www.pnm.com/paperless)

Phone

Residential services: 1-888-DIAL-PNM (1-888-342-5766)

Payments: 1-844-PNM-PYMT

(1-844-766-7968)

TDD – TTY: 711

Call center hours: Monday–Friday, 7:30 A.M.–6 P.M.

(For outages, call 24/7)

Call before you dig: 811

Email: pnmcustomerservice@pnm.com

Chat: [PNM.com](https://www.pnm.com)

Text: Text #REG to 78766 to register. Msg and data rates may apply.

2022 Isotopes Ticket Offer

Buy one get one
FREE!*



Albuquerque Isotopes vs.

Sugar Land Space Cowboys	Wed., June 29	6:35 P.M.
Las Vegas Aviators	Tues., July 26	6:35 P.M.
Round Rock Express	Thurs., Aug. 25	6:35 P.M.
El Paso Chihuahuas	Mon., Sept. 26	6:35 P.M.

*Coupon is redeemable online at www.abqisotopes.com prior to game day. Use the password "PNM22" for online purchases. Coupon is also redeemable at the Isotopes Park Box Office before and on game day. Tickets must be purchased in multiples of two. Offer is subject to availability in Reserved Level seating and only valid for specified dates. No upgrades apply. Schedule is subject to change.

The energy efficiency line on your bill pays for programs that save energy and avoid the cost of new electricity generation.

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Last month, fifth graders at Kit Carson Elementary School in Albuquerque have been working in teams to build bird houses, beautify their school gardens by planting perennial shrubs, flowering ground cover and herbs that will attract birds and insects such as butterflies and bees as part of their Living with Landscape conservation project. The students even recycled an old tire into an amazing herb planter.

PNM line crews worked with different elementary schools to install bird nesting boxes. Students also hung smaller bird houses that they built on nearby trees on the days PNM installed the nest box. These nesting boxes are designed to attract American Kestrels to the schools. A watchful eye has been kept on an egg inside one of these nesting boxes and we are happy to share that one recently hatched! Hawks Aloft, Inc. is funded by PNM to provide elementary schools in Albuquerque with Living with the Landscape, environmental education program. This partnership unites our common desire of environmental protection in our communities.

Lower your electric bill this summer with these 7 tips!

Temperatures are rising. It's time to look at clever ways to keep your home cool and comfortable in an energy-efficient manner.



Use your ceiling fans to offset cooling costs.

Cooling your home with ceiling fans will allow you to raise your thermostat four degrees. In the summer, the blades should be turning counterclockwise, so air pushes downward, making the home feel cooler. This simple step can help circulate the cooler air in the room and save you money on your electric bill because your air conditioner doesn't have to work so hard to cool your home.



Use natural lighting.

If it's not in use, turn off the juice and use natural light as much as possible in the spring and summer months.



Air conditioner maintenance is a must.

Servicing your air conditioner by performing maintenance such as replacing, or cleaning air filters can lower your cooling system's energy consumption by up to 15 percent. Do this annually to ensure the system is performing optimally.

Seal those ducts. Air loss through ducts can lead to high energy costs, accounting for nearly 30 percent of a cooling system's energy consumption. By sealing and insulating your ducts, you can lower your energy bills.



Crack the windows if you have an evaporative cooler.

When using evaporative (swamp) coolers, make sure to crack open some windows. The more humid the air in the house is, the less effective the evaporative cooler will be. Keeping a few windows cracked lets dry air in and damp air out. If you're looking to get a new air conditioner, check out the PNM Cooling program.



Set your thermostat as high as comfort permits.

Cooling your home can add 50 percent to your electric bill in the summer. The higher the setting, the more energy you'll save. Consider using a programmable thermostat to have it do all the work for you.



Install energy-efficient window treatments.

Energy-efficient window treatments or coverings such as blinds, shades, and films can help reduce the heat when temperatures rise. These window treatments can improve the look of your home and reduce your energy costs.

Want more tips on how to save energy and money? Visit [PNM.com/tips](https://www.pnm.com/tips)