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PUBLIC SERVICE COMPANY OF NEW MEXICO ELECTRIC COMPANY

2ND REVISED RULE NO. 3 CANCELLING 1ST REVISED RULE NO. 3

APPLICATION FOR SERVICE

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- A. Customers seeking to connect service at locations where electric service currently exists shall contact the Company's customer service department. Requests for new or expanded electric service should be made on a Company approved online application form. If the Customer can not submit an application online, applications can be alternatively submitted in person at designated Company offices, or by phone. PNM may require proof of identification before accepting an application for service. Written contracts may be required as specified in the Company's NMPRC approved Rule 4 Requirements of Contracts. All extensions of facilities are made in accordance with Rule 15, which may require a written contract prior to providing service.
- B. The Customer shall be required to provide load information on new construction or alterations sufficiently in advance of the actual service requirement date to enable the Company to provide adequate service facilities.
- C. The Company shall supply service within a reasonable time after the application or agreement is approved, and after any necessary permits and licenses have been obtained. It is the responsibility of the Customer to comply with all applicable codes including the National Electrical Safety Code (NESC), the National Electrical Code (NEC), and Company Standards and to obtain the necessary electrical permits and licenses from governmental authorities. If, due to circumstances beyond the control of the Company, service cannot be furnished within a reasonable length of time, the Customer shall be advised promptly regarding the delay.
- D. New or additional service will be limited to available unreserved capacity in production, transmission, distribution and substation facilities. In all cases where such existing facilities are limited, the Company may require a written contract for a suitable initial contract period, adequate to warrant the construction investment and reservation of capacity required to render such service.

Advice No. 480

Gerard T. Ortiz

Vice President, PNM Regulatory Affairs

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Operation of Law

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