

PUBLIC SERVICE COMPANY OF NEW MEXICO  
ELECTRIC COMPANY  
1ST REVISED RULE NO. 12  
CANCELLING ORIGINAL RULE NO. 12

INTERRUPTION OF SERVICE

PAGE 1 OF 1

- A. The Company will strive to furnish adequate, efficient, reasonable service. Interruption of service should be reported promptly by the customer to the Company. The Company will endeavor to restore service within a reasonable time.
- B. The Company will use reasonable diligence to furnish a regular and uninterrupted supply of energy. However, interruptions or partial interruptions may occur or service may be curtailed, become irregular, or fail as a result of circumstances beyond the control of the Company, public enemies, accidents, strikes, legal processes, governmental restrictions, fuel shortages, breakdown or damages to generation, transmission or distribution facilities of the Company, repairs or changes in the Company's generation, transmission, or distribution facilities, and in any such case the Company will not be liable for damages. Customers whose reliability requirements exceed those normally provided should advise the Company and contract for additional facilities and increase reliability as may be required. The Company will not, under any circumstances, contract to provide 100 percent reliability.
- X  
X  
X  
X  
X

EFFECTIVE  
FOR       SERVICE       ON  
MAR 28 1991  
BY       Operation of Law        
APPROVED  
New Mexico Public Service Commission

Advice Notice No. 224

Signature/Title *J. Mack Watkin*  
Director, Regulation and Market Communication