

BEFORE THE NEW MEXICO PUBLIC REGULATION COMMISSION

**IN THE MATTER OF THE APPLICATION)
OF PUBLIC SERVICE COMPANY OF NEW)
MEXICO FOR REVISION OF ITS RETAIL)
ELECTRIC RATES PURSUANT TO ADVICE)
NOTICE NO. 513)**

Case No. 15-00261-UT

**PUBLIC SERVICE COMPANY OF NEW)
MEXICO,)**

Applicant)

DIRECT TESTIMONY AND EXHIBITS

OF

ROGER LARSEN

AUGUST 27, 2015

NMPRC CASE NO. 15-00261-UT
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WITNESS FOR
PUBLIC SERVICE COMPANY OF NEW MEXICO

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AFFIDAVIT

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1 **I. INTRODUCTION AND PURPOSE**

2 **Q. PLEASE STATE YOUR NAME, POSITION AND BUSINESS ADDRESS.**

3 **A.** My name is Roger Larsen. I am Manager of Marketing and Energy Efficiency
4 Outreach for Public Service Company of New Mexico (“PNM” or the
5 “Company”). My address is 414 Silver Avenue, SW, Albuquerque, New Mexico
6 87102.

7
8 **Q. PLEASE DESCRIBE YOUR RESPONSIBILITIES AS MANAGER OF**
9 **MARKETING AND ENERGY EFFICIENCY OUTREACH.**

10 **A.** As Manager of Marketing and Energy Efficiency Outreach, I am responsible for
11 coordinating customer advertising including advertising consistency, messages,
12 graphics standards and communication for PNM.

13
14 **Q. HAVE YOU PREVIOUSLY TESTIFIED IN UTILITY REGULATION**
15 **PROCEEDINGS?**

16 **A.** Yes, I previously filed testimony in New Mexico Public Regulation Commission
17 (“NMPRC” or “Commission”) Case No. 03-00017-UT and NMPRC Case No. 06-
18 00210-UT, which were PNM gas rate cases, and NMPRC Case No. 07-00077-
19 UT, NMPRC Case No. 08-00273-UT, NMPRC Case No. 10-00086-UT, and
20 NMPRC Case No. 14-00332-UT, PNM’s most recent electric rate cases. Please
21 see PNM Exhibit RL-1 for a summary of my education and experience.

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1 **Q. WHAT IS THE PURPOSE OF YOUR DIRECT TESTIMONY?**

2 **A.** The purpose of my testimony is to explain PNM's April 2014 through March
3 2015 base period ("Base Period") customer advertising expenses. In my
4 testimony, I will discuss:

- 5 • 17.3.350 NMAC ("Rule 350") including components of the advertising
6 expenses that are allowable, and not allowable, for ratemaking purposes under
7 Rule 350;
- 8 • PNM advertising and other communication expenses that are considered
9 "Allowable Expenditures" as defined by Rule 350; and
- 10 • PNM advertising expenses that are considered "Unallowable Expenditures" as
11 defined by Rule 350;
- 12 • The total amount of advertising Allowable Expenditures for the Base Period.

13

14 I also discuss how PNM used the allowable Base Period advertising expenses to
15 determine the Test Year advertising expenses.

16

17 **II. BASE PERIOD CUSTOMER ADVERTISING**

18 **Q. AS A PRELIMINARY MATTER, PLEASE EXPLAIN RULE 350.**

19 **A.** Rule 350 establishes a uniform system for treating advertising expense items in
20 setting rates for utilities regulated by the Commission. Rule 350.9 specifically
21 addresses advertising expenses and defines those expenses which may properly be

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1 included in cost of service rates as Allowable Expenditures, and those that should
2 not be included in cost of service rates as Unallowable Expenditures.

3
4 Rule 350.9.B lists the kinds of expenses that are Allowable Expenditures. These
5 expenses include communication of: (1) matters of public safety, health, and
6 emergency situations; (2) advocacy of conservation of energy resources; (3)
7 information explaining utility billing practices, services and rates; (4) reports that
8 must be filed with government agencies and financial institutions; (5)
9 employment opportunities; (6) customer or stockholder information required
10 under state or Federal law and regulation; and (7) information that results in
11 reduction of operating costs and more efficient utility service.

12
13 Rule 350.9.C lists the kinds of expenses that are Unallowable Expenditures. These
14 include expenses for advertising that: (1) promote increased usage of energy or
15 utility services; (2) promote the sale of goods or services from any specific
16 company except as required by law; (3) seek to establish a favorable public
17 image; (4) advocate a position other than to provide factual information identified
18 in Rule 350.9.B; and (5) justify a request for higher rates, the need for plant
19 expansion, or any particular addition to plant or service costs.

20
21 Rule 350.9.D provides that the utility has the burden of proof to demonstrate that
22 any advertising expenses requested are Allowable Expenditures if it desires to
23 include such expenses in determining its cost of service. Wherever appropriate in

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1 the descriptions I provide in my testimony, I have included comments
2 demonstrating that the expenditures PNM intends to include in determining its
3 cost of service are allowable under Rule 350.9.B.
4

5 **Q. HAVE YOU EXAMINED THE ADVERTISING EXPENSES INCURRED BY**
6 **PNM DURING THE BASE PERIOD TO DETERMINE WHICH**
7 **ADVERTISING EXPENSES ARE ALLOWABLE EXPENDITURES**
8 **PURSUANT TO THE REQUIREMENTS OF RULE 350?**

9 **A.** Yes, I have. PNM's Base Period advertising expenses are summarized in PNM
10 Exhibit RL-2. The Allowable Expenditures that PNM incurred during the Base
11 Period are summarized by program and by exhibit reference. PNM Witness
12 Monroy used Base Period Allowable Expenditures to estimate Test Period
13 Allowable Expenditures for inclusion in the Test Period cost of service.
14

15 **Q. PLEASE DESCRIBE PNM BASE PERIOD ADVERTISING EXPENSES THAT**
16 **ARE ALLOWABLE EXPENDITURES UNDER RULE 350.**

17 **A.** As summarized in PNM Exhibit RL-2, the total allocated Allowable Expenditures
18 for PNM electric services that meet the criteria set forth in Rule 350.9.B in the
19 Base Period were \$327,635. Allowable Expenditures were allocated between the
20 PNM retail jurisdiction and FERC, as discussed by PNM Witness Monroy.
21

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1 In PNM Exhibit RL-2, the major advertising programs and their costs are
2 summarized by amounts. These costs are detailed in PNM Exhibits RL-3 through
3 RL-7.

4
5 **Q. PLEASE DESCRIBE THE BASE PERIOD MARKETING AND**
6 **ADVERTISING PROGRAMS THAT ARE ALLOWABLE EXPENDITURES**
7 **UNDER RULE 350.**

8 **A.** PNM supports several programs that promote: (1) the safe, efficient use of
9 electricity; (2) employment opportunities; (3) information required under state or
10 federal law and regulation; (4) how, when, and where to contact PNM; and (5)
11 specialized information for residential and business customers. Expenses
12 associated with these programs are attached as PNM Exhibits RL-3 through RL-7
13 and meet the definition of Allowable Expenditures.

14
15 **Q. PLEASE DESCRIBE BASE PERIOD “ENERGY WORKS, BILL INSERTS”**
16 **EXPENSES, PNM EXHIBIT RL-3.**

17 **A.** The Energy Works bill insert is distributed monthly to customers. Throughout the
18 year the bill insert includes information about energy use, safety, and contacting
19 PNM such as:

- 20 • How to contact PNM in different communities including hours;
- 21 • Telecommunication devices for the deaf (“TDD”) and telephone typewriter
22 (“TTY”) telephone numbers for the hearing impaired;

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- 1 • Public safety messages including outages, copper theft, and Call Before You
- 2 Dig;
- 3 • Budget Billing;
- 4 • Energy savings tips and energy efficiency programs;
- 5 • Payment options; and
- 6 • Required NMPRC information.

7

8 Sample copies of the Energy Works bill insert for the Base Period, and the

9 PNM.com bill insert are included in PNM Exhibit RL-3. In order to determine the

10 percentage of allowable expense for Energy Works, the allowable content area

11 was determined for all inserts. The percentage of allowable content was then

12 multiplied by the total cost to arrive at the total allowable cost. The total

13 allowable cost for Energy Works is \$89,389. The calculations are included in

14 PNM Exhibit RL-3.

15

16 Please note that the invoices in PNM Exhibit RL-3 and some other exhibits are

17 total cost, including unallowable items. Applicable percentages (derived as

18 described earlier) of these total invoice costs that I described earlier were used to

19 arrive at the total allowable cost.

20

21 Expenses relating to Energy Works and other bill inserts are Allowable

22 Expenditures because many of the messages directly relate to the requirements in

23 Rule 350.9.B(1), (2), and (3) as outlined earlier. Regarding reasonableness,

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1 because of its content, it is appropriate that PNM customers receive Energy
2 Works each month with their bill. Energy Works does not result in additional
3 postage cost. The total cost is less than \$0.03 per customer per month.

4
5 **Q. PLEASE DESCRIBE BASE PERIOD “CUSTOMER COMMUNICATIONS”**
6 **EXPENSES, PNM EXHIBIT RL-4.**

7 **A.** This exhibit includes a variety of residential and business customer
8 communication efforts including printed collateral material, advertising, and
9 electronic communications. Examples include:

- 10 • PNM produces and distributes a monthly electronic newsletter, PNM Power
11 Source, tailored for business customers. A wide variety of energy-related
12 content is provided each month, including research reports on new products
13 and energy management systems, and detailed information on their PNM
14 service.
- 15 • PNM provides an automated telephone system which includes messages about
16 safety, saving energy, bill and payment options and others.
- 17 • PNM produced information available on PNM.com about a wide range of
18 customer options, including online payment, alerts and other program options.

19 Samples of these materials and others, and the costs, are detailed in PNM Exhibit RL-4.

20
21 Expenses associated with Customer Communications are Allowable Expenditures
22 because the variety of information included is consistent with Rule 350.9.B(1): it
23 advises the safe, efficient use of electricity; (2) advocates conservation of energy

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resources; (3) explains utility billing practices, services and rates; and (4) provides information that results in reduction of operating costs and more efficient utility service. Regarding reasonableness, costs to produce the electronic newsletter were reduced by contracting with a company that produces electronic newsletters for several other companies. Their economies of scale made it cheaper than producing and emailing the newsletter locally. Advertising is produced by local advertising agencies, and the costs to produce the advertising are relatively modest and efficient. The media to run advertising is intended to reach as many customers as possible with as little expense as possible. Further, many collateral materials are produced in-house, further reducing the total cost.

The total Base Period allowable expenses for PNM Customer Communications are \$33,501. Copies of invoices and materials are included in PNM Exhibit RL-4. PNM energy efficiency program advertising expenses were not included in this case.

Q. PLEASE DESCRIBE BASE PERIOD “INFORMATION REQUIRED UNDER STATE OR FEDERAL LAW AND REGULATION” EXPENSES, PNM EXHIBIT RL-5.

A. There are several documents that PNM must produce to satisfy the needs of government agencies and financial institutions, including proxy materials to investors and stockbrokers who then pass the materials on to their customers. PNM does not have access to stockbrokers’ customer lists. Further, the Securities

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1 and Exchange Commission requires PNM to disclose any material investor
2 information via a news wire service. The total Base Period allowable expense is
3 \$178,887, as detailed in PNM Exhibit RL-5, which also contains representative
4 samples of these communications.

5
6 Expenses associated with producing required advertising are Allowable
7 Expenditures because these documents are consistent with Rule 350.9.B(4), and
8 (6): reports that must be filed with government agencies or financial institutions,
9 and customer or stockholder information required under state or federal law and
10 regulation. Regarding reasonableness, the formats of the documents are consistent
11 with regulatory requirements, industry standards and market expectations.

12 Examples include:

- 13 • News releases;
- 14 • Annual meeting proxy distribution;
- 15 • Periodic webcast communications with the investment community; and
- 16 • Reproduction costs for required SEC documents.

17
18 **Q. PLEASE DESCRIBE BASE PERIOD “LOW INCOME AND SENIOR**
19 **COMMUNICATIONS” EXPENSES, PNM EXHIBIT RL-6.**

20 **A.** PNM places special importance on helping low income and senior customers. For
21 more than 30 years, PNM has offered the PNM Good Neighbor Fund to help
22 customers who need assistance paying their electric bill. PNM provides
23 advertising and events to help low income customers apply for financial

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1 assistance and to help them pay for their energy bills. During the Base Period, 33
2 low income events were held in communities across the PNM service territory.
3 Thousands of customers attended the events to apply for financial assistance and
4 to get advice on lowering their energy bills with PNM energy efficiency
5 programs. Informational fliers and Spanish and English low income brochures
6 were also produced to help explain PNM programs and to help communicate how
7 customers can save money on energy costs.

8
9 Expenses associated with low income and senior customer events, materials and
10 communications are Allowable Expenditures because they meet the requirements
11 of Rule 350.9.B(1): it advises regarding public safety, health, and emergency
12 situations; (2) advocates conservation of energy resources; and (3) provides
13 information explaining utility billing practices, services and rates. Regarding
14 reasonableness, the vast majority of these communication materials were
15 produced in-house at PNM. In addition, PNM employees and other low income
16 agencies staffed the events at no incremental cost. As a result, the costs incurred
17 for these low income customer programs were reasonable.

18
19 The total Base Period allowable expense is \$21,723. Copies of sample invoices
20 and materials are included in PNM Exhibit RL-6.

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1 **Q. PLEASE DESCRIBE BASE PERIOD “EMPLOYMENT OPPORTUNITIES”**
2 **EXPENSES, PNM EXHIBIT RL-7.**

3 **A.** PNM periodically advertises employment opportunities. Expenses associated with
4 notification of employment opportunities are Allowable Expenditures because
5 they are consistent with Rule 350.9.B(5). All of the claimed expenses were direct
6 charges for employment vacancies, and therefore are reasonable costs. The total
7 Base Period allowable expense is \$4,136, as detailed in PNM Exhibit RL-7,
8 which includes sample invoicing materials and employment advertisements.

9

10 **Q. PLEASE DESCRIBE BASE PERIOD PNM ADVERTISING EXPENSES THAT**
11 **ARE NOT RECOVERABLE EXPENDITURES UNDER NMPRC RULE 350.**

12 **A.** During the Base Period, PNM had approximately \$682,862 in advertising
13 expenses that cannot be recovered under Rule 350.9B. Examples of advertising
14 that was excluded from Base Period cost of service are:

- 15 • A television commercial letting customers know about solar facilities that
16 PNM is building.
- 17 • Employment advertising that appeared on websites or out-of-state
18 publications.
- 19 • Various sponsorship ads and social media ads whose message contents did not
20 meet the qualifications of Rule 350.9.B.

21

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III. TEST PERIOD ADVERTISING EXPENSES

**Q. HOW DID PNM DETERMINE ITS ALLOWABLE TEST PERIOD
ADVERTISING EXPENSES?**

A. To arrive at an estimate of its Test Period advertising expenses, PNM first identified the allowable and non-allowable advertising expenses during the Base Period. PNM then applied an annual 1.5% escalation rate to the allowable Base Period advertising expenses to determine the allowable Test Year advertising expenses, as described in the testimony of PNM Witness Monroy. I believe the use of an annual 1.5% escalator is reasonable considering recent experience with increases in the cost of allowable advertising.

**Q. WHAT IS YOUR OVERALL CONCLUSION REGARDING THE AMOUNT
OF ALLOWABLE ADVERTISING EXPENSES THAT ARE INCLUDED IN
THE TEST PERIOD?**

A. The allowable advertising expenditures in the amount of \$327,635 included in the Test Period represent a reasonable level of advertising expense given PNM's obligations to communicate various kinds of information under state and federal law and in furtherance of responsibility to provide safe and adequate service to its customers. My opinion is based on a review of allowable advertising expenditures during the Base Period and previous years and my knowledge of the efforts PNM makes to control advertising costs. This confirms my opinion that PNM's

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1 estimate of Test Period allowable advertising expense is reasonable and consistent
2 with advertising spending over time.

3

4 **Q. DOES THIS CONCLUDE YOUR DIRECT TESTIMONY?**

5 **A. Yes.**

GCG#520326

Resume of Roger Larsen

PNM Exhibit RL-1

Is contained in the following 1 page.

Roger Larsen

Education

Bachelor of Arts, Journalism and Mass Communications
New Mexico State University

Master of Business Administration
University of New Mexico Robert O. Anderson Schools of Management

Management of Technology Post-MBA Certificate
University of New Mexico Robert O. Anderson Schools of Management

Professional Experience

1999-Present	Customer Communications PNM Albuquerque, New Mexico
1992-1999	Account Supervisor Rick Johnson & Company, Strascina & Partners Advertising Albuquerque, New Mexico
1986-1992	Senior Copywriter, Broadcast Manager, Producer Rick Johnson & Company Albuquerque, New Mexico

Expense Summary

PNM Exhibit RL-2

Is contained in the following 1 page.

SUMMARY OF ALLOWABLE EXPENDITURES

PNM EXHIBIT RL-2

ITEM DESCRIPTION	COST	ALLOWABLE COST
PNM Exhibit RL-3 "ENERGY WORKS, BILL INSERTS"	\$ 115,712	\$ 89,389
PNM Exhibit RL-4 "CUSTOMER COMMUNICATIONS"	\$ 39,608	\$ 33,501
PNM Exhibit RL-5 "INFORMATION REQUIRED UNDER STATE OR FEDERAL LAW AND REGULATION"	\$ 178,887	\$ 178,887
PNM Exhibit RL-6 "LOW INCOME AND SENIOR COMMUNICATIONS"	\$ 21,723	\$ 21,723
PNM Exhibit RL-7 "EMPLOYMENT OPPORTUNITIES"	\$ 4,136	\$ 4,136
Total	\$ 360,065	\$ 327,635

Energy Works

PNM Exhibit RL-3

Is contained in the following 9 pages.

ENERGY WORKS, BILL INSERTS (PNM Exhibit RL-3)

ITEM DESCRIPTION	BILLING DATE	COST	ALLOWABLE ALLOCATION PERCENTAGE	ALLOWABLE COST	INVOICE/SAMPLE
Energy Works - May Production	2014-04-01	\$ 532	94%	\$ 465	Page 2 of 9
Energy Works - May Printing	2014-04-30	\$ 9,810	94%	\$ 8,584	Page 3-5 of 9
Energy Works - June Production	2014-05-01	\$ 692	81%	\$ 603	Page 6 of 9
Energy Works - June Printing	2014-05-27	\$ 9,810	88%	\$ 8,584	Page 7-9 of 9
Energy Works - July Production	2014-06-01	\$ 822	81%	\$ 668	
Energy Works - July Printing	2014-06-26	\$ 9,810	81%	\$ 7,970	
Energy Works - August Production	2014-07-30	\$ 9,810	100%	\$ 9,810	
Energy Works - August Printing	2014-07-01	\$ 708	100%	\$ 708	
Energy Works - September Production	2014-09-01	\$ 895	38%	\$ 335	
Energy Works - September Printing	2014-08-27	\$ 9,646	38%	\$ 3,617	
Energy Works - October Production	2014-09-01	\$ 777	88%	\$ 679	
Energy Works - October Printing	2014-09-30	\$ 9,736	88%	\$ 8,519	
Energy Works - November Production	2014-10-28	\$ 9,663	100%	\$ 9,663	
Energy Works - November Printing	2014-10-01	\$ 624	100%	\$ 624	
Energy Works - December Production	2014-11-01	\$ 743	100%	\$ 743	
Energy Works - December Printing	2014-11-26	\$ 9,713	100%	\$ 9,713	
Energy Works - January Production	2014-12-01	\$ 637	0%	\$ -	
Energy Works - January Printing	2014-12-31	\$ 9,835	0%	\$ -	
Energy Works - February Production	2015-02-01	\$ 940	81%	\$ 763	
Energy Works - February Printing	2015-01-30	\$ 9,713	81%	\$ 7,892	
Energy Works - March Production	2015-02-01	\$ 876	88%	\$ 766	
Energy Works - March Printing	2015-02-26	\$ 9,922	88%	\$ 8,682	
Subtotal		\$ 115,712		\$ 89,389	
PNM Exhibit RL-3 "ENERGY WORKS, BILL INSERTS"		\$ 115,712		\$ 89,389	

Ticket #118358

Name ROGER LARSEN

Date in 4/25/2014

Date needed 4/25/2014 anytime

Home center 7185

Mail stop 0605

Phone (505) 241-2527

Originals 1

Copies 1

Document title Energy Works May2014 - 1 ver

Account

7-921000-924-NRTC0001-555-7185

Percent

100

Prints	two sides	Bond	yes	Laminate		Ink color	color	Fold	none
Paper color	white	Letterhead		CD		Pad	none		
Page size	as is	Cardstock		DVD		Punch	none	Coil	
		Tabs				Staples	none	Comb	
								Clear covers	

Special instructions

Includes prepping for PNM.com

Item	Originals	Copies	Cost per	Total	Initials	Tax
Bond 8.5 x 11			0.055			
Bond 11 x 17			0.07			
Color copies 8.5 x 11	1	1	0.49	0.49		
Color copies 11 x 17	1	5	0.69	3.45		
Cardstock 8.5 x 11			0.59			
Cardstock 11 x 17			0.79			
Tabs			0.95			
Bindings (coil)			1.15			
Bindings (comb)			0.95			
Bindings (clear covers)			1.5			
Multipart (2 part)			0.17			
Multipart (3 part)			0.27			
CD duplication			5			
Plotter						
Labor(hr x rate)			22			
Other 1						
Other 2						
Other 3						

Item	Hours	Rate	Total	Description
Design/production*	11.5	35	402.5	
Load	11.5	8.5	97.75	
*Tax rate	0.07000	Tax	28.18	Request total \$532.37

11/3/2014 10:17:19 AM

Remit Payment To:
3838 Bogan Ave. NE
Albuquerque, NM 87109

505-872-2200-PH
505-872-4200-FAX
www.thecaptivagroup.com



00127948

capitva
GROUP

Print • Packaging • Distribution

PNM EXHIBIT RL-3
Page 3 of 9

Invoice Number: 21746
Invoice Date: 04/30/14
Due Date: 05/30/14
Salesperson: Don Slack
Purchase Order:

Bill To: 2353
PNM Graphics Department
Alvarado Square
Albuquerque NM 87158-0506

Thank you for your business!

Quantity Ordered	Quantity Shipped	Order Number or Job	Description	Unit Price	Unit of Measure	Amount
472,000	480,000	18532	Energyworks bill insert for May 2104	19.1000	M	9,168.00

Net Sales: 9,168.00
Tax: 641.76

Invoice Total: 9,809.76

Terms: Due in 30 days

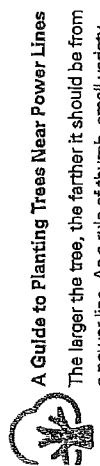
May 2014 Energyworks Bill Insert

7-921000-924-NRTE0001-555-7185

BU: 007	Requestor: Blomera	
SC Key	NE	\$/%
0700170753	7185	
CT 555		

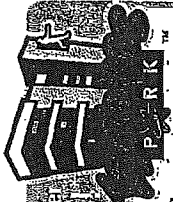
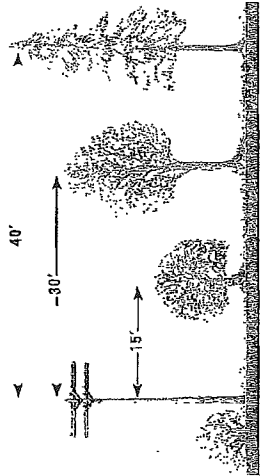
All work is subject to terms and conditions as set forth under the printing trade customs which have been in general use in the printing industry for more than 60 years. The parties agree that all preparatory materials contained in Paragraph 6 of the Trade Customs, shall become the property of the customer. Captiva Group will store the preparatory materials for a period not exceeding one year from the date of its first use.

No claims allowed unless reported and accepted within (15) days. Signature by any agent or representative constitutes acceptance. Past due accounts will be charged an additional rate of 1.5% interest per mo. on unpaid balance.



A Guide to Planting Trees Near Power Lines

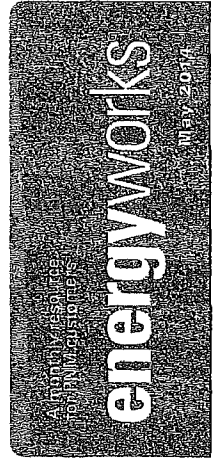
The larger the tree, the farther it should be from a power line. As a rule of thumb, small variety trees – those under 25 feet high at maturity – should be 15 feet from power lines. Medium variety trees should be at least 30 feet away and large trees should be 40 feet from power lines.



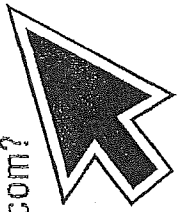
2014 Baseball Ticket Offer
Buy 1 get 1 FREE!

Albuquerque Isotopes vs.

Salt Lake Bees – Mon., June 2 @ 7:05 P.M.
El Paso Chihuahuas – Wed., July 9 @ 7:05 P.M.
Memphis Redbirds – Thurs., August 14 @ 6:35 P.M.



How Easy is it
to Sign Up for
Paperless Billing
at the New PNM.com?



We'll give you a hint

inside

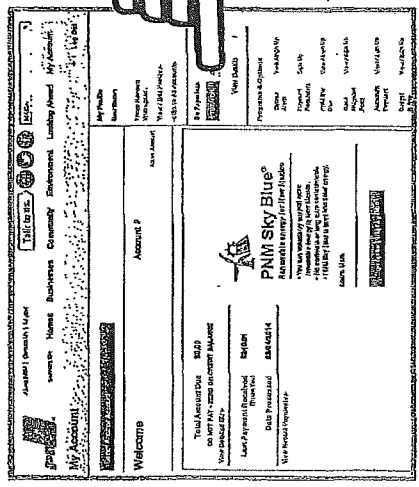
- Planting trees near power lines?
- Call B 4 U dig
- Copper theft is a safety risk for you
- Isotopes coupon



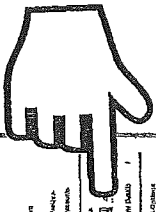
Talk to us.



And here's the answer: **one click.**



After you log on to your PNM online account, there it is. The Go Paperless option right there on the right side.



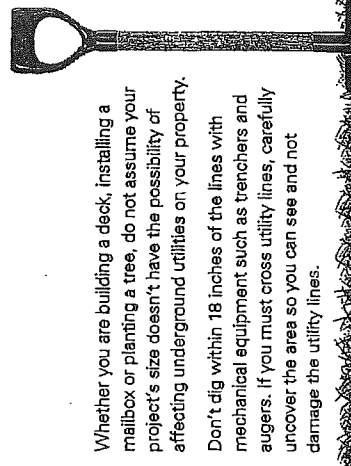
Click "TURN ON". That's it. Free yourself from paper clutter. You'll get your regular, complete bill as a PDF via email.

If you don't have a PNM.com online account, just click on "Log In/Sign Up" at the top of the PNM.com home page. It only takes a few minutes to sign up and you get access to a lot of handy personal information. Plus you can sign up for reminders, alerts and programs, too.

**Call 811
before you dig—**

it's free, it helps keep you safe,
and it's the law.

If you're planning an outdoor project that involves digging, **call 811 to have your underground utility lines marked** before you begin. If you are responsible for utility interruptions, you could be subject to state fines, and fees for lost time and cost of restoration.



Whether you are building a deck, installing a mailbox or planting a tree, do not assume your project's size doesn't have the possibility of affecting underground utilities on your property. Don't dig within 18 inches of the lines with mechanical equipment such as trenchers and augers. If you must cross utility lines, carefully uncover the area so you can see and not damage the utility lines.

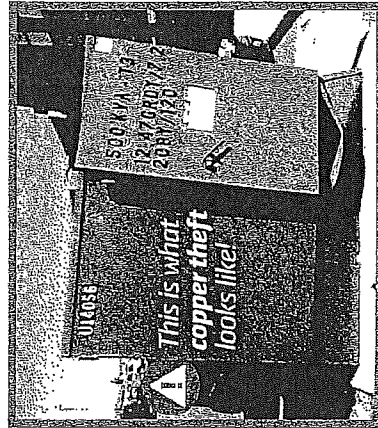
After you call 811, PNM has two business days to mark electric lines.

Copper Theft Puts You and Your Children at Risk

Copper theft presents a serious public safety hazard. Call us at 888-DIAL PNM (888-342-5766) immediately if you see these:

- Thieves leave transformers open (the green boxes that house electrical equipment) that hold live wires. Touching them could be deadly. Stay away, keep others away and tell your children not to touch these boxes. Unless you report an open transformer, we may not know it's out there. So call if you see one!

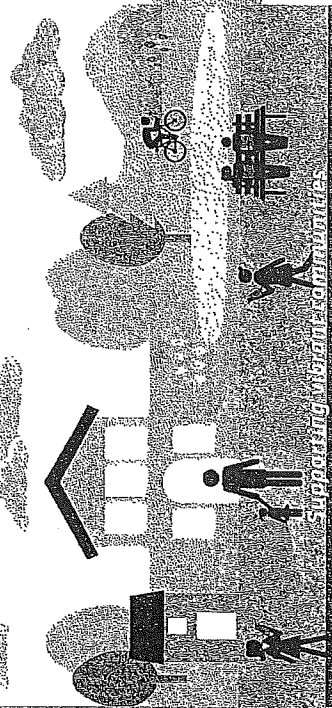
- After a copper theft, business owners may find their power is on but fluctuating, electronics are sparking, or see arcing around the meter box or transformer. Don't touch anything! Call us.



PNM Power Up Grants

Twenty \$15,000 grants and four \$50,000 grants will be awarded to nonprofit organizations that propose the best projects for community and neighborhood revitalization, corridor improvements, green space creation or community greening, or creation of meaningful public spaces.

The deadline to apply is May 31. Applications and more details are available at PNM.com/community.



Contact and programs

Phone

Residential services:
1-888-DIAL-PNM (1-888-342-5766)

Business services:
1-888-245-3653

Call before you dig: 811

TDD - TTY: 1-800-640-3382

Call center hours:
Monday-Friday, 7:30A.M.-8P.M.

(For outages call 24/7)
Tip: The best time to call is between 10A.M. and 4P.M. Monday is usually the busiest day of the week.

PNM.com

Solar PV Program: PNM.com/solar

Residential rebates & discounts:
PNM.com/rebates

Business rebates & discounts:
PNM.com/bizrebates

Energy tips & more: PNM.com/save

Home lighting discounts:
PNM.com/cdl

Free energy analysis:
PNM.com/myhome

PNM Power Saver:
PNM.com/PowerSaver

Refrigerator Recycling:
PNM.com/fridge

M-F 9A.M.-5P.M., Sat. 8A.M.-4:30P.M.

Facebook: facebook.com/PNMelectric

Twitter: twitter.com/PNMtalk

How to use 24/7 automated phone options

Pay your bill	Main menu > Pay now > Pay with a check or credit card
Account balance and payments	Main menu > Billing and payments > Account balance
Request more time to pay your bill	Main menu > Billing and payments > Payment arrangement
Report a power outage	Main Menu > Outage > Power out >

Ways to get your bill

Paperless bill (via email) - Automatically recurring each month	PNM.com/paperless
View bills & more	PNM.com/mybill

Ways to pay your bill

One time click-to-pay from your bank account - Free	PNM.com/pay
Automated Payment - Recurring, paper or paperless, from your bank account.	PNM.com/autopay
Bank/Credit Union web sites - Free at many	
Wells Fargo drop off - Free drop box	PNM.com/wf
Western Union - Dozens of locations with more days and longer hours - \$1 fee	PNM.com/wu
Visa, MC, Discover credit or debit, or ACH (electronic check) - \$2.95 fee	PNM.com/pay Or 1-877-508-5538

Power outages:

- Call 24/7 to 1-888-DIAL-PNM (888-342-5766) to report an outage
- You can opt to have a call back when your power is restored
- If we have your telephone number and know about your outage, the automated system will let you know
- See known outages on our map: PNM.com/outage
- Many outages are posted on Facebook
- Large outages are posted on Twitter

Ticket #118533

Name **ROGER LARSEN** Date in **5/23/2014** Date needed **5/23/2014** anytime
 Home center **7185** Mail stop **0605** Phone **(505) 241-2527** Originals **1** Copies **1**
 Document title **Energy Works - June2014 - 1ver**

Account **7-921000-924-NRTC0001-555-7185** Percent **100**

Prints as is	Bond yes	Laminate	Ink color color	Fold none
Paper color white	Letterhead	CD	Pad none	
Page size as is	Cardstock	DVD	Punch none	Coil
	Tabs		Staples none	Comb
				Clear covers

Special instructions
 create. vend for offset printing.

Item	Originals	Copies	Cost per	Total	Initials	Tax
Bond 8.5 x 11			0.055			
Bond 11 x 17			0.07			
Color copies 8.5 x 11			0.49			
Color copies 11 x 17	1	5	0.69	3.45		
Cardstock 8.5 x 11			0.59			
Cardstock 11 x 17			0.79			
Tabs			0.95			
Bindings (coil)			1.15			
Bindings (comb)			0.95			
Bindings (clear covers)			1.5			
Multipart (2 part)			0.17			
Multipart (3 part)			0.27			
CD duplication			5			
Plotter						
Labor(hr x rate)			22			
Other 1						
Other 2						
Other 3						

Item	Hours	Rate	Total	Description
Design/production*	15	35	525	
Load	15	8.5	127.5	
*Tax rate	0.07000	Tax	36.75	Request total \$692.70

Remit Payment To:
3838 Bogan Ave. NE
Albuquerque, NM 87109

505-872-2200-PH
505-872-4200-FAX
www.thecaptivagroup.com



captiva
GROUP

Print • Packaging • Distribution

60128966

PNM EXHIBIT RL-3

Page 7 of 9

Invoice Number: 21965
Invoice Date: 05/27/14
Due Date: 06/26/14
Salesperson: Albert Padilla
Purchase Order:

Bill To: 2353
PNM Graphics Department
Alvarado Square
Albuquerque NM 87158-0506

Thank you for your business!

Quantity Ordered	Quantity Shipped	Order Number or Job	Description	Unit Price	Unit of Measure	Amount
472,000	475,500	18676	Energy Works insert for June 2014	9,168.0000	Lot	9,168.00

Net Sales: 9,168.00
Tax: 641.76

Invoice Total: 9,809.76

Terms: Due in 30 days

EW Insects June 2014
7-921000-924-NR TC0001-555-7185

BU: 007	Requestor	BROMERO
SC Key	HC	\$/%
0700170753	7185	
	CT 555	

All work is subject to terms and conditions as set forth under the printing trade customs which have been in general use in the printing industry for more than 60 years. The parties agree that all preparatory materials contained in Paragraph 6 of the Trade Customs, shall become the property of the customer. Captiva Group will store the preparatory materials for a period not exceeding one year from the date of its first use.

No claims allowed unless reported and accepted within (15) days. Signature by any agent or representative constitutes acceptance. Past due accounts will be charged an additional rate of 1.5% interest per mo. on unpaid balance.

Cool Comfort Loans

It's easier than ever to enjoy a cool and comfortable summer by converting your swamp cooler to refrigerated air conditioning.

Refrigerated air conditioning

- Increases the resale value of your home.
- Enhances indoor air quality by reducing pollen, smoke and other particulates.
- Provides comfort for you and your family.
- Makes your home more secure because you can close and lock your windows.

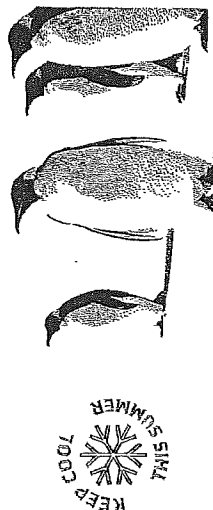
An air conditioning conversion will cost several thousand dollars or more. The exact amount will depend on your home size, duct work and the efficiency level of the unit.

Participating lenders and contractors are ready to help you at PNM.com/comfort

Refrigerated Air Conditioning Saves Water.

An average evaporative cooler uses approximately 7,000 more gallons of water per month than refrigerated air conditioning. That means savings of more than 2,800 gallons for the summer.

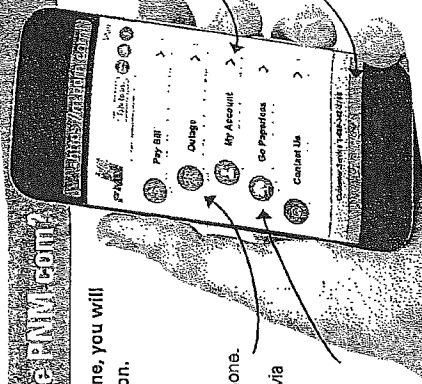
This includes the water to generate the additional electricity used. Refrigerated air conditioning uses more electricity than evaporative cooling. Visit PNM.com/comfort for a cost comparison.



Have you tried the new mobile PNM.com?

When you go to PNM.com on your smart phone, you will automatically be directed to the mobile version.

- The most frequently used and important options are included.
- Now you can report an outage on your phone.
- You can also sign up to get outage alerts via email, text message or phone call.
- After you log in, you can switch to getting your PNM bill via email with a single click.



Contacts and programs

Phone

Residential services:
1-888-DIAL-PNM (1-888-342-5766)

Business services:
1-888-245-3559

Call before you dig: 811

TDD - TTY: 1-800-640-9382

Call center hours:

Monday-Friday, 7:30AM-8PM.
(For outages, call 24/7)
Tip: The best time to call is between 10AM and 4 PM. Monday is usually the busiest day of the week.

PNM.com

Solar PV Program: PNM.com/solar
Residential rebates & discounts:
PNM.com/rebates

Business rebates & discounts:
PNM.com/burebates

Energy tips & more: PNM.com/save
Home lighting discounts:
PNM.com/cfl

Free energy analysis:
PNM.com/myhome

PNM Power Saver:
PNMPowerSaver.com
1-866-471-7906

Refrigerator Recycling:
PNM.com/fridge 1-877-643-9556
M-F 9AM-8PM, Sat 8AM-4:30PM.

Facebook: facebook.com/PNMelectric
Twitter: twitter.com/PNMtalk

How to use 24/7 automated phone options

Pay your bill	Main menu>Pay now> Pay with a check or credit card
Account balance and payments	Main menu>Billing and payments> Account balance
Request more time to pay your bill	Main menu>Billing and payments> Payment arrangement
Report a power outage	Main Menu>Outage>Power out>

Ways to get your bill

Paperless bill (via email) - Automatically recurring each month	PNM.com/paperless
View bills & more	PNM.com/mybill

Ways to pay your bill

One time click-to-pay from your bank account - Free	PNM.com/pay
Automatic Payment - Recurring, paper or paperless, from your bank account	PNM.com/autopay
Bank/Credit Union web sites - Free at many	
Wells Fargo drop off - Free drop box	PNM.com/wf
Western Union - Dozens of locations with more days and longer hours - \$1 fee	PNM.com/wu
Visa, MC, Discover credit or debit, or ACH (electronic check) - \$2.95 fee	PNM.com/day 01-877-509-5938

Power Outages:

- Call 24/7 to 1-888-DIAL-PNM (888-342-5766) to report an outage
- You can opt to have a call back when your power is restored
- If we have your telephone number and know about your outage, the automated system will let you know
- See known outages on our map: PNM.com/outage
- Many outages are posted on Facebook
- Large outages are posted on Twitter

Open to the Public

Did you know that the N.M. Public Regulation Commission meetings are open to the public?

They're your chance to become informed and express your views on the various regulatory issues related to PNM. Copies of the NMPRC Open Meetings Policy and Notice are available at the Commission's office, 1120 Paseo De Peralta Santa Fe, N.M. 87505, or nmprc.state.nm.us. Copies are also available at PNM payment centers.

2014 Baseball Ticket Offer
Buy 1 get 1 FREE
 (on select tickets only)

Albuquerque Isotopes vs. El Paso Chihuahuas - Wed., July 9 @ 7:05 P.M.
Memphis Redbirds - Thurs., August 14 @ 6:35 P.M.

See PNM website for details. PNM will reserve the right to modify or cancel this offer at any time. Tickets are subject to availability. Offer valid at PNM payment centers only. Offer ends 7/1/14.

A monthly resource for PNM customers

energysworks

June 2014

Get top 10 tips to save electricity and money when it's hot outside.

inside

- Mobile-PNM.com
- Making it easy to convert to refrigerated air conditioning
- Entores coupon

Talk to us.

PNM

10 Tips to Save Electricity and Money.



We use more electricity in the summer, and electricity rates are a little higher June through August, so it's important to use energy wisely.

1. Turn off your air conditioner or raise the thermostat setting when gone for an extended period.



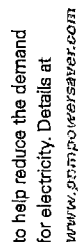
2. Set the thermostat as high as comfort permits. Save two to four percent for every degree higher the thermostat is set.

3. Early mornings, turn off your air conditioner and open windows to allow outside air to cool your home. Use a fan to help move cool morning air into your home.

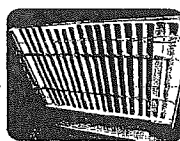


4. Avoid using your stove and oven during the hottest part of the day.

5. Get a \$25 sign-up bonus and \$25 each year to help reduce the demand for electricity. Details at www.pnmpowersaver.com



6. Close blinds, shades and drapes to block the sun during the hottest part of the day.



7. Keep doors and windows closed when refrigerated air conditioning is on. Open windows in rooms you want to cool with evaporative cooling.

Buying new units?

Take advantage of PNM rebates at PNM.com/coolrebate

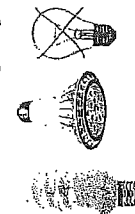
8. Keep cold-air returns clear of furniture and drapes.



9. Do laundry in the morning to avoid heat if your appliances are in a part of your home that is cooled.



10. Old style incandescent light bulbs produce a lot of heat. Install cooler compact fluorescent light bulbs (CFLs) and LEDs. They use a lot less energy and you can get PNM discounts at participating stores. Find one near you at PNM.com/homelighting



Customer Communications

PNM Exhibit RL-4

Is contained in the following 9 pages.

PNM EXHIBIT RL-4
Page 1 of 9

CUSTOMER COMMUNICATIONS (PNM Exhibit RL-4)

ITEM DESCRIPTION	BILLING DATE	COST	ALLOWABLE ALLOCATION PERCENTAGE	ALLOWABLE COST	INVOICE/SAMPLE
PNM.com - Content Development - Image Conversions	2014-01-01	\$ 69	100%	\$ 69	
PNM PowerSource - Photo Formatting	2014-04-01	\$ 80	80%	\$ 64	
Alamogordo C of C Energy Efficiency Ad	2014-04-01	\$ 69	100%	\$ 69	
Automated Telephone System - Voice Talent	2014-04-07	\$ 482	100%	\$ 482	
Automated Telephone System - Recording Studio	2014-04-10	\$ 2,332	100%	\$ 2,332	
Belen, Las Vegas, Las Vegas-Raton Telephone Directories	2014-04-14	\$ 3,216	100%	\$ 3,216	Page 3 of 9
Energy Saving Tips - Apartment Summer Posters	2014-05-01	\$ 138	100%	\$ 138	
Energy Saving Tips - Apartment Summer Posters	2014-05-01	\$ 139	100%	\$ 139	
PNM PowerSource - Photo Formatting	2014-05-01	\$ 92	80%	\$ 74	
PNM.com - Content Development	2014-05-01	\$ 287	100%	\$ 287	
Energy Tips - Energy Savings	2014-05-01	\$ 69	100%	\$ 69	
Energy Saving Tips Cards - Refrigerated Air Conditioning	2014-05-01	\$ 37	100%	\$ 37	
PNM PowerSource - Photo Formatting	2014-06-01	\$ 80	50%	\$ 40	
NM Restaurant Assoc Energy Efficiency Ad	2014-06-01	\$ 149	100%	\$ 149	
PNM Power Source - Email Service July-Sept 2014	2014-06-20	\$ 4,638	53%	\$ 2,458	
Automated Telephone System - Recording Studio	2014-07-10	\$ 255	100%	\$ 255	Page 4 of 9
Silver City, Western New Mexico Telephone Directories	2014-07-17	\$ 4,064	100%	\$ 4,064	Page 5 of 9
Automated Telephone System - Recording Studio	2014-08-06	\$ 687	100%	\$ 687	Page 6 of 9
Automated Telephone System - Voice Talent	2014-08-10	\$ 120	100%	\$ 120	Page 7 of 9
PNM PowerSource - Photo Formatting	2014-09-01	\$ 92	60%	\$ 55	
Outgoing Bill Envelope Graphic Design 2014 Q4	2014-09-01	\$ 232	67%	\$ 156	
Energy Tips - Winter Santa Fe	2014-10-01	\$ 424	100%	\$ 424	
PNM.com Carousel Images	2014-10-10	\$ 3,415	100%	\$ 3,415	
Outgoing Bill Envelope Graphic Design 2015 Q1	2014-12-01	\$ 232	67%	\$ 155	
Energy Tips - Winter Savings	2014-12-01	\$ 80	100%	\$ 80	
PNM PowerSource	2014-12-31	\$ 4,638	23%	\$ 1,067	Page 8 of 9
99 Energy Wise Ideas Fliers	2015-01-01	\$ 195	100%	\$ 195	
Alamogordo, Ruidoso, Santa Fe Directories	2015-01-08	\$ 3,440	100%	\$ 3,440	Page 9 of 9
PNM.com Paperless Billing Graphic	2015-02-27	\$ 495	100%	\$ 495	
PNM PowerSource - February Photo Formatting	2015-03-01	\$ 92	0%	\$ -	
Energy Tips - The Relationship Between Water and Electricity	2015-03-01	\$ 144	100%	\$ 144	
Automated Telephone System - Recording Studio	2015-03-02	\$ 361	100%	\$ 361	
Automated Telephone System - Recording Studio	2015-03-05	\$ 1,518	100%	\$ 1,518	
Payment Center Sign Translation	2015-03-17	\$ 37	100%	\$ 37	
Safety - Copper Theft Email Invitation	2014-05-01	\$ 174	100%	\$ 174	
Safety - After Hours Emergency Connects Email	2014-05-27	\$ 476	100%	\$ 476	

CUSTOMER COMMUNICATIONS (PNM Exhibit RL-4)		PNM EXHIBIT RL-4 Page 2 of 9			
ITEM DESCRIPTION	BILLING DATE	COST	ALLOWABLE ALLOCATION PERCENTAGE	ALLOWABLE COST	INVOICE/SAMPLE
Safety - After Hours Emergency Connects Email	2014-05-27	\$ 476	100%	\$ 476	
Outage Alert Email	2015-03-16	\$ 461	100%	\$ 461	
Outage Alert Email	2015-03-16	\$ 695	100%	\$ 695	
Safety - Copper Theft Event	2014-07-29	\$ 5,153	100%	\$ 5,153	
Outage TV Production	2014-08-31	\$ 252	100%	\$ 252	
SUBTOTAL		\$ 39,608		\$ 33,501	
PNM Exhibit RL-4 "CUSTOMER COMMUNICATIONS"		\$ 39,608		\$ 33,501	

DATE:	APR 14, 2014	INVOICE NO: 2455
ACCOUNT:	5275-PNM	
TERMS:	Due upon receipt	

PLEASE REMIT PAYMENT TO:

NATIONAL YELLOW PAGES DIRECT
P. O. BOX 352
LESLIE, AR 72645

870-447-2633 Fax: 870-447-2643

INVOICED TO:

PNM
Roger Larsen
PNM Resources
Main Office
Albuquerque, NM 87158-0605

STATE/DIRECTORY	REFERENCE	ISSUE	AMOUNT	TAX	TOTAL
<u>Current Directory Charges</u>					
048166(DEX) NM Belen	Initial Billing	06-14	912.00	45.60	957.60
100397(NAN) NM Las Vegas Nm	Initial Billing	11-14	1,449.00	72.45	1,521.45
048458(DEX) NM Las Vegas-Raton Are	Initial Billing	09-14	702.00	35.10	737.10

National Yellow Pages Direct

Account Number

Subtotal NMGR Total

\$ 3,216.15

\$ 3,216.15

\$ 3,216.15 7-923000-924-NRTC0001-370-7185

Submitted 4-18-14

Celestina Blair

Approved _____

Voucher _____

Totals:	3,063.00	153.15	3,216.15
---------	----------	--------	----------

TOTAL AMOUNT DUE: \$3,216.15

PLEASE RETURN ONE COPY WITH PAYMENT

Invoice

Invoice Number:

30434

Invoice Date:

Jul 10, 2014

Page:

1

John Wagner Recording Studios, Inc.
PO Box 51567
Albuquerque, NM 87181-1567

**NOTE: New Address for
all payments and
correspondence.**

Voice: (505) 296-2766
Fax: (505) 296-9374

Sold To:

PUBLIC SERVICE COMPANY
ALVARADO SQUARE MS-2320
ALBUQUERQUE, NM 87158

Ship to:

Customer ID		Customer PO		Payment Terms	
PNM				Net 15 Days	
Sales Rep ID		Shipping Method		Ship Date	Due Date
					7/25/14
Quantity	Item	Description		Unit Price	Extension
1.50	TR/A	RECORDING/MIXING/EDITING "A" UPDATE ON PBX ON HOLD MESSAGE		170.00	255.00
John Wagner Recording Studios (PBX on-hold messages)				\$	255.00
		Subtotal	NMGRT	Total	Account Number
\$ 255.00		\$	255.00	7-923000-924-NRTC0001-370-7185	
Submitted 7-25-14		Celestina Blair			
Approved _____		Voucher _____			

Check/Credit Memo No:

Subtotal	255.00
Sales Tax	
Total Invoice Amount	255.00
Payment/Credit Applied	
TOTAL	255.00

DATE:	JUL 17, 2014	INVOICE NO: 2468
ACCOUNT:	5275-PNM	
TERMS:	Due upon receipt	

PLEASE REMIT PAYMENT TO:

NATIONAL YELLOW PAGES DIRECT
P. O. BOX 352
LESLIE, AR 72645

870-447-2633 Fax: 870-447-2643

INVOICED TO:

PNM
Roger Larsen
PNM Resources
Main Office
Albuquerque, NM 87158-0605

STATE/DIRECTORY	REFERENCE	ISSUE	AMOUNT	TAX	TOTAL
Current Directory Charges					
100392(NAN) NM Artesia Nm	Initial Billing	12-14	- 980.00	49.00	1,029.00
048770(DEX) NM Silver City-Deming	Initial Billing	11-14	- 840.00	42.00	882.00
048955(NAN) NM Western Nm Regional	Initial Billing	01-15	- 2,050.00	102.50	2,152.50
National Yellow Pages Direct (Artesia, Silver City, Weestern NM)			\$ 4,063.50		
Subtotal		NMGRT	Total	Account Number	
\$ 4,063.50	\$	4,063.50	7-923000-924-NRTC0001-370-7185		
Submitted 7-25-14		Celestina Blair			
Approved _____		Voucher _____			
Totals:			3,870.00	193.50	4,063.50
TOTAL AMOUNT DUE:				\$4,063.50	
PLEASE RETURN ONE COPY WITH PAYMENT					

Invoice

John Wagner Recording Studios, Inc.
PO Box 51567
Albuquerque, NM 87181-1567

**NOTE: New Address for
all payments and
correspondence.**

Invoice Number:
30454

Invoice Date:
Aug 6, 2014

Voice: (505) 296-2766
Fax: (505) 296-9374

Page:
1

Sold To:

PUBLIC SERVICE COMPANY
ALVARADO SQUARE MS-2320
ALBUQUERQUE, NM 87158

Ship to:

Customer ID		Customer PO		Payment Terms	
PNM				Net 15 Days	
Sales Rep ID		Shipping Method		Ship Date	Due Date
					8/21/14
Quantity	Item	Description	Unit Price	Extension	
3.50	TR/A	RECORDING/MIXING/EDITING "A"	170.00	595.00	
1.00	CDRBU	CDR BACKUP	35.00	35.00	
1.00	EMS	EMAILED SPOTS	12.00	12.00	
		IVR SESSION			
John Wagner Recording Studios (Outbound calling recording)			\$	686.94	
NMGRT Total			Account Number		
\$	642.00	\$ 44.94	\$ 686.94	7-923000-924-NRTC0001-370-7185	
Submitted 8-18-14			Celestina Blair		
Approved _____			Voucher _____		

Check/Credit Memo No:

Subtotal	642.00
Sales Tax	44.94
Total Invoice Amount	686.94
Payment/Credit Applied	
TOTAL	686.94

Invoice

LatinoWorld Translations

Rosa Lopez-Gaston
 7105 Aztec NE
 Albuquerque, NM 87110

Date	Invoice #
8/10/2014	1065

Bill To
Public Service Company of New Mexico

P.O. No.	Terms	Project
	Due on receipt	

Quantity	Description	Rate	Amount
0.75	Voice Recording Session (August 6th)	150.00	112.50T
	Gross Receipts Tax	7.00%	7.88
Latino World Translations \$ 120.38 Subtotal NMGR Total Account Number \$ 112.50 \$ 7.88 \$ 120.38 7-923000-924-NRTC0001-370-7185 Submitted 8-14-14 Celestina Blair Approved _____ Voucher _____			
Total			\$120.38



QUESTLINE

2025 Riverside Dr.
Columbus, OH 43221
614 255 3166 | 800 242 3654

INVOICE

PNM
Marketing and Customer Care
Attn: Roger Larsen
Alvarado Square MS 1110
Albuquerque, NM 87158

Invoice #
100214C

SFC #
1758

Invoice Date
10/2/14

Due Date
11/1/14

Description

Amount

Service Period: October 1, 2014 through December 31, 2014

Relationship Builder Business Accounts Solution, including
eNewsletter Content
Alternate Articles for eNewsletters
eNewsletter Editorial Calendar
eNewsletter Content Customization
Unscheduled, On-Demand Email Alerts
Template Options: eNewsletters and Alerts
Fully Integrated Client Branding
Administrative Dashboard
Real-Time Tracking and Reporting
Customer List Management
Email Best Practice Delivery Management
Client Branded Questline Promotional Materials
Client Training (Annual and Webinars through Questline Academy)
....and more

4,637.50

\$ 4,637.50

Questline - Q4

NMGRT

Total

Account Number

\$ 4,637.50

\$ 4,637.50 7-923000-924-NRTC0001-370-7185

Submitted 10-3-14

Voucher _____

Approved _____

TOTAL \$4,637.50

PAYMENTS/CREDITS \$0.00

BALANCE DUE \$4,637.50

We Make Energy

DATE:	JAN 8, 2015	INVOICE NO: 2483
ACCOUNT:	5275-PNM	
TERMS:	Due upon receipt	

PLEASE REMIT PAYMENT TO:

NATIONAL YELLOW PAGES DIRECT
P. O. BOX 352
LESLIE, AR 72645

870-447-2633 Fax: 870-447-2643

INVOICED TO:

PNM
Roger Larsen
PNM Resources
Main Office
Albuquerque, NM 87158-0605

STATE/DIRECTORY	REFERENCE	ISSUE	AMOUNT	TAX	TOTAL
<u>Current Directory Charges</u>					
048010(DEX) NM Alamogordo	Initial Billing	04-15	960.00	48.00	1,008.00
048653(LMB) NM Ruidoso	Initial Billing	05-15	798.00	39.90	837.90
048692(DEX) NM Santa Fe	Initial Billing	05-15	1,518.00	75.90	1,593.90

Information Required Under State or Federal Law and Regulation

PNM Exhibit RL-5

Is contained in the following 9 pages.

INFORMATION REQUIRED UNDER STATE OR FEDERAL LAW AND REGULATION (PNM Exhibit RL-5)

ITEM DESCRIPTION	BILLING DATE	COST	ALLOWABLE ALLOCATION PERCENTAGE	ALLOWABLE COST	INVOICE/SAMPLE
Proxy Mailing to Shareholders	4/1/2014	\$ 357	100%	\$ 357	
News Release - Quarterly Earnings	4/1/2014	\$ 478	100%	\$ 478	
News Release - Investor Meetings	4/1/2014	\$ 690	100%	\$ 690	
News Release - Investor Meetings	4/1/2014	\$ 690	100%	\$ 690	
News Release - Investor Meetings	4/1/2014	\$ 690	100%	\$ 690	
Annual Meeting Shareholder Letter Printing	4/1/2014	\$ 1,715	100%	\$ 1,715	
Shareholder Communications	4/1/2014	\$ 6,344	100%	\$ 6,344	
Shareholder Communications	4/1/2014	\$ 7,143	100%	\$ 7,143	
10K Printing	4/1/2014	\$ 7,428	100%	\$ 7,428	
Quarterly Investor Communications Subscription Fees	4/1/2014	\$ 23,766	100%	\$ 23,766	
News Release - Q1 Results	5/1/2014	\$ 1,965	100%	\$ 1,965	
Proxy Mailing to Shareholders	5/1/2014	\$ 13,878	100%	\$ 13,878	Page 3-4 of 9
Proxy Mailing to Shareholders	5/1/2014	\$ 27,270	100%	\$ 27,270	Page 5 of 9
News Release - Preferred Stock Dividend	6/1/2014	\$ 478	100%	\$ 478	Page 6-7 of 9
News Release - Investor Meetings	6/1/2014	\$ 690	100%	\$ 690	Page 8-9 of 9
Annual Meeting Audio Visual Equipment	6/1/2014	\$ 1,248	100%	\$ 1,248	
Annual Meeting Proxy Solicitor	6/1/2014	\$ 3,795	100%	\$ 3,795	
Security Position Report	5/1/2014	\$ 25	100%	\$ 25	
Security Position Report	5/1/2014	\$ 25	100%	\$ 25	
News Release - 2014 Annual Meeting	2014-06-03	\$ 6,730	100%	\$ 6,730	
Annual Meeting Proxy Vote Tabulation	2014-06-05	\$ 537	100%	\$ 537	
Required Advertisement - Renewable Energy Notice of Proc	2014-06-11	\$ 714	100%	\$ 714	
News Release - Investor Meetings	2014-06-23	\$ 690	100%	\$ 690	
Annual Meeting Webcast	2014-06-30	\$ 1,506	100%	\$ 1,506	
News Release - PNM Files 2014 IRP	2014-07-01	\$ 796	100%	\$ 796	
Required Advertisement - Renewable Energy Notice of Proc	2014-07-02	\$ 510	100%	\$ 510	
News Release - Common Stock Dividend	2014-07-15	\$ 478	100%	\$ 478	
News Release - Quarterly Earnings	2014-07-18	\$ 478	100%	\$ 478	
Required Advertisement - City of Rio Rancho Underground	2014-07-19	\$ 255	100%	\$ 255	
News Release - Investor Meetings	2014-07-21	\$ 903	100%	\$ 903	
Shareholder Communications	2014-07-28	\$ 22,654	100%	\$ 22,654	
Required Advertisement - Renewable Energy Amended Not	2014-07-29	\$ 460	100%	\$ 460	

INFORMATION REQUIRED UNDER STATE OR FEDERAL LAW AND REGULATION (PNM Exhibit RL-5)

PNM EXHIBIT RL-5
Page 2 of 9

PNM EXHIBIT RL-5
Page 2 of 9

ITEM DESCRIPTION	BILLING DATE	COST	ALLOWABLE ALLOCATION PERCENTAGE	ALLOWABLE COST	INVOICE/SAMPLE
Required Advertisement - Valencia Customer Publication N	2014-07-30	\$ 357	100%	\$ 357	
Required Advertisement - Valencia Customer Publication N	2014-07-31	\$ 104	100%	\$ 104	
News Release - Q2 Results	2014-08-01	\$ 2,603	100%	\$ 2,603	
News Release - Investor Meetings	2014-08-12	\$ 796	100%	\$ 796	
Required Advertisement - Continuation of Fuel Charge Notic	2014-08-27	\$ 268	100%	\$ 268	
Required Advertisement - Continuation of Fuel Charge Notic	2014-08-27	\$ 357	100%	\$ 357	
News Release - Investor Meetings	2014-09-09	\$ 690	100%	\$ 690	
News Release - Common Stock Dividend	2014-09-16	\$ 478	100%	\$ 478	
Investor Webcast	2014-09-26	\$ 1,595	100%	\$ 1,595	
News Release - EPA Approves Revised State Plan	2014-09-29	\$ 690	100%	\$ 690	
News Release - Investors	2014-09-29	\$ 478	100%	\$ 478	
News Release - Settlement Filed with NM Regulators	2014-10-02	\$ 1,434	100%	\$ 1,434	
Preferred Dividend Filing Fee	2014-10-03	\$ 200	100%	\$ 200	
News Release - Investor Meetings	2014-10-07	\$ 690	100%	\$ 690	
News Release - Quarterly Earnings	2014-10-17	\$ 478	100%	\$ 478	
Shareholder Communications	2014-10-31	\$ 22,654	100%	\$ 22,654	
News Release - Investor Meetings	2014-11-10	\$ 690	100%	\$ 690	
Investor Webcast	2014-11-25	\$ 675	100%	\$ 675	
News Release - Preferred Dividend	2014-12-04	\$ 478	100%	\$ 478	
News Release - Quarterly Earnings	2014-12-08	\$ 478	100%	\$ 478	
News Release - Dividend Increase	2014-12-09	\$ 478	100%	\$ 478	
News Release - Rase Case Filing	2014-12-11	\$ 1,115	100%	\$ 1,115	
News Release - Ongoing Earnings Guidance	2014-12-15	\$ 796	100%	\$ 796	
Required Advertisement - Intent to Construct Colar Facility t	2014-12-19	\$ 191	100%	\$ 191	
Rio Rancho Underground Bill Insert	2014-12-23	\$ 1,869	100%	\$ 1,869	
Required Advertisement - City of Albuquerque Underground	2015-02-04	\$ 308	100%	\$ 308	
Regulatory Ad - 2014 Rate Case Proceeding and Hearing N	2015-03-25	\$ 2,557	100%	\$ 2,557	
Subtotal		\$ 178,887		\$ 178,887	
PNM Exhibit RL-5 "INFORMATION REQUIRED UNDER STATE OR FEDERAL		\$ 178,887		\$ 178,887	



INITIAL - REGISTERED SHARELINK INVOICE

PNM EXHIBIT RL-5

Page 3 of 9

Page: 1 of 4

Bill To:

Attn: Francina Mares
PNM RESOURCES, INC.
414 SILVER AVENUE SW
ALBUQUERQUE NM 87102

BANK OF AMERICA, NEW YORK, NY
FBO: BROADRIDGE/BISG PROXY
FED ABA #026-00-9593 OR ACH ABA #021-20-0339
ACCOUNT #189-000-775
SWIFT CODE: BOFAUS3N
Please Reference Your CUSIP # and Invoice #

BROADRIDGE ICS
PO BOX 416423
BOSTON MA 02241
Please Reference Your CUSIP # and Invoice #

BILLING & PAYMENT INQUIRIES: (631) 254-7422
BSG.INVOICES@BROADRIDGE.COM

66482
22-APR-14
08-APR-14
Multiple
MC5810
N30
22-MAY-14

THE APRIL 2014 MAILING FOR
PNM RESOURCES, INC.

	CHARGES
PROCESSING FEE	\$ 3,942.40
SERVICE FEE	\$ 6,284.90
NOTICE AND ACCESS PROCESSING FEE	\$ 2,654.60
POSTAGE	\$ 4,238.29
OTHER POSTAGE CHARGES	\$ 362.93
ENVELOPES & FORMS	\$ 883.84
Subtotal	\$ 18,366.96

CREDITS/DEBITS \$ 0.00
PREPAID AMOUNTS (\$ 0.00)
SALES TAX \$ 112.44
INVOICE TOTAL DUE \$ 18,479.40

DIRECT QUESTIONS REGARDING THIS INVOICE TO BROADRIDGE BILLING DEPARTMENT AT THE ABOVE TELEPHONE NUMBER. BROADRIDGE IS LOCATED AT 61 MERCEDES WAY, EDGEWOOD, NY 11717

Past due accounts subject to a 1% Finance charge per month.

See Invoice Detail for your postage discounts and mailings eliminated.

Per piece Processing Fees cover Data Processing (70%) and Material Coordination (30%).



CUSIP	ISSUE	INVOICE	START DATE	END DATE
MC5810	Multiple	66482	22-APR-14	22-MAY-14

REMITTANCE:

BROADRIDGE ICS
PO BOX 416423
BOSTON MA 02241
Wire Transfer in US \$ BANK OF AMERICA, NEW YORK, NY
FBO: BROADRIDGE/BISG PROXY SWIFT CODE: BOFAUS3N
FED ABA #026-00-9593 OR ACH ABA #021-20-0339
ACCOUNT #189-000-775
TERMS: N30

PNM RESOURCES, INC.

Invoice Total Due - US\$ 18,479.40

Please return this portion with your payment in US dollars.
Include your CUSIP number on your check made payable to: BROADRIDGE

AMOUNT ENCLOSED

Requestor: Jimmie Blotter
7-923000-999-N26200-370-7008

55555 0000000 231305060100 000000000000 042214 100001647940 6

8-921000-999-N28000-324-8998 - \$ 4,238.29
\$ 4,601.22



PNM Resources, Inc.
414 Silver Ave. SW
Albuquerque, NM 87102-3289
www.pnmresources.com

NOTICE OF 2014 ANNUAL MEETING OF SHAREHOLDERS

To Our Shareholders:

The 2014 annual meeting of shareholders of PNM Resources, Inc. will be held as follows:

DATE AND TIME: Thursday, May 15, 2014, at 9:00 a.m. MDT

PLACE: PNM Resources, Inc.
Corporate Headquarters - 4th Floor
414 Silver Avenue SW
Albuquerque, New Mexico
(map to meeting location included on back of proxy statement)

WHO CAN VOTE: You may vote if you were a shareholder of record as of the close of business on March 26, 2014.

ITEMS OF BUSINESS:

- (1) Elect nine (9) directors.
- (2) Ratify appointment of KPMG LLP as independent public accountants for 2014.
- (3) Approve the PNM Resources, Inc. 2014 Performance Equity Plan.
- (4) Approve, on an advisory basis, the compensation of our named executive officers.
- (5) Consider any other business properly presented at the meeting.

VOTING: On April 3, 2014, we began mailing to our shareholders either (1) a Notice of Internet Availability of Proxy Materials which indicates how to access our proxy materials on the Internet or (2) a printed copy of our proxy materials.

After reading the proxy statement, please promptly vote by telephone or Internet or by signing and returning the proxy card so that we can be assured of having a quorum present at the meeting and so your shares may be voted in accordance with your wishes. See the questions and answers in our proxy statement about the meeting (including how to listen to the meeting by webcast), voting your shares, how to revoke a proxy and how to vote shares in person.

By Order of the Board of Directors

Patricia K. Collawn
Chairman, President and Chief Executive Officer

IMPORTANT NOTICE REGARDING THE AVAILABILITY OF PROXY MATERIALS FOR THE ANNUAL MEETING OF SHAREHOLDERS TO BE HELD ON MAY 15, 2014:

This Notice of Annual Meeting; our 2014 proxy statement; our 2013 Annual Report on Form 10-K; a shareholder letter from Patricia K. Collawn, our Chairman, President and CEO; and stock performance graph are available at www.proxyvote.com and <http://www.pnmresources.com/asm/annual-proxy.cfm>.



Broadridge

Requestor: Jimmie Blotter

7-923000-999-1126200-370-7008

PNM EXHIBIT RL-5

Page 5 of 9

INVOICE

REMITTANCE ADDRESS

Wire Transfers - BANK OF AMERICA, New York, NY
FED ABA #: 026 009 593 ACH ABA #: 021 200 339
ACCOUNT #: 000 189 000 775
SWIFT CODE: BOFAUS3N
Email your remittance details to: remittance@broadridge.com

Mail to -

BROADRIDGE ICS
P.O. BOX 416423
BOSTON, MA 02241-6423

SERVICE INQUIRIES (631) - 254-7447
BILLING INQUIRIES (631) - 254-7422

INVOICE TERMS: NET 30 DAYS

BROADRIDGE INCURRED THE FOLLOWING EXPENSES PROCESSING

**19,911 SHAREOWNER POSITIONS
FOR THE ANNUAL MEETING
OF PNM RESOURCES, INC.**

JOB INFORMATION

JOB # P46739
INVOICE DATE 04/15/14
CUSIP NUMBER 69349H
INVOICE # 105099
INVOICE DUE DATE 05/16/14
JOB MAIL DATE 04/08/14

DETAIL CHARGES

ITEM	TOTAL CHARGES
PROCESSING UNIT & INTERMEDIARY UNIT	12,301.00
PREFERENCE MANAGEMENT	2,986.88
INTERMEDIARY NOMINEE COORDINATION FEE	4,004.00
NOTICE AND ACCESS FEE	4,467.00
NOTICE AND ACCESS ANCILLARY SERVICES	1,500.00
POSTAGE	5,032.93
BULK PROCESSING FEE	287.66
ENVELOPES / FORMS	728.03
ADDITIONAL CHARGES	57.93

BROADRIDGE ACTS ON BEHALF OF CERTAIN BROKERS/NOMINEES TO DISTRIBUTE PROXIES, QUARTERLY REPORTS AND OTHER COMMUNICATIONS FROM CORPORATE ISSUERS (INCLUDING "OPPOSITION" PARTIES) TO THEIR SHAREOWNERS. THIS INVOICE IS CALCULATED AT RATES PRESCRIBED BY THE NEW YORK STOCK EXCHANGE WHEN APPLICABLE. PLEASE NOTE, OUR SERVICES HAVE LIKELY BEEN COORDINATED WITH YOUR SHAREOWNER RELATIONS DEPARTMENT OR YOUR CORPORATE SECRETARY. DIRECT QUESTIONS REGARDING THIS INVOICE TO BROADRIDGE BILLING DEPARTMENT AT THE ABOVE TELEPHONE NUMBER. BROADRIDGE IS LOCATED AT 61 MERCEDES WAY, EDGEWOOD, NY, 11717

*See Invoice detail for your postage discounts and mailings eliminated.
The Processing Fee (as prescribed by the NYSE) is primarily for
Data Processing (70%) and Material Coordination (30%).*

PNM RESOURCES, INC.
414 SILVER AVENUE SW
ALBUQUERQUE, NM 87102
ATTN: CATHY MARTINEZ

Past due accounts subject to a 1 1/2 % finance charge per month.

**NOTE: Billing for vote returns will follow approximately
two weeks after meeting date.**

SUB TOTAL 31,365.43

CREDITS (4,486.06)

SALES TAX DUE 390.74

****TOTAL DUE** US\$** 27,270.11

SEE SALES TAX INFORMATION SHEET FOR DETAILS.
SEE EXPLANATIONS ON THE BACK OF THIS PAGE.



Broadridge

REMITTANCE:

Mail to - BROADRIDGE ICS
P.O. BOX 416423
BOSTON, MA 02241-6423
Wire Transfers - BANK OF AMERICA, New York, NY
FED ABA #: 026 009 593 ACH ABA #: 021 200 339
ACCOUNT #: 000 189 000 775
SWIFT CODE: BOFAUS3N

TERMS: NET 30 DAYS

Total Due This Invoice - US\$ 27,270.11

ISSUER NAME PNM RESOURCES, INC.

AMOUNT ENCLOSED

Please return this portion with your payment in US dollars.
Include your cusip number on your check made payable to:

BROADRIDGE

BRV00X

55555 0000000 060903040918 26040673900 041514 100002727011 6



Business Wire, Inc.
Phone # 415.986.4422
Taxpayer I.D. # 20-4146409
www.businesswire.com

INVOICE NO.
4417153

PNM EXHIBIT RL-5
DATE 04-JUN-14
Page 6 of 9
Page 1

DUE FROM: PNM RESOURCES INC.
JIMMIE BLOTTER
CORPORATE HEADQUARTERS MS-0905
ALBUQUERQUE, NM 87158
United States

P.O. NO.

WORD COUNT: 139

ACCOUNT NO. 2117271 PNM RESOURCES INC.

FOR: PNM Declares Preferred Dividend

US: Business Wire Regional-Great Southwest
Global-Mobile-Social-Measurable Apps
Price adjustment per agreement

TOTAL:

450.00
95.00
-67.50
477.50

Included as appropriate: NX Network - News Media & Reporters + Disclosure +
Financial Systems + SEO/EON + Search Engines & Web Sites + Trades +
Consumers + Social Media & RSS + Analytics

To view story copy, please enter the following URL into your Internet Browser:
<http://www.businesswire.com/news/home/20140604006660/en>

6/19/14

7-7-923000-941-370-7008

REQ: JIMMIE BLOTTER VIA ACCT

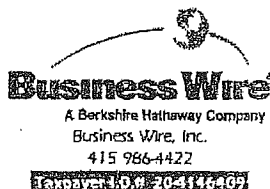
All amounts shown in US Dollars

PNM Resources Analysts Jimmie Blotter, 505-241-2227 or Media Pahl Shipley, 505-241-2782

TERMS - PAYMENT DUE UPON RECEIPT

SERVICE CAN BE SUSPENDED FOR OVERDUE ACCOUNTS. TERMS ARE PAYMENT DUE ON RECEIPT AND CHARGES BECOME OVERDUE AFTER 30 DAYS.
IF THIS INVOICE IS TURNED OVER FOR COLLECTION, DEBTOR WILL BE CHARGED FOR ALL COLLECTION COSTS, COURT COSTS AND ATTORNEY'S FEES.

PLEASE DETACH AND RETURN THIS STUB WITH PAYMENT



REMIT
TO:

Business Wire, Inc
Department 34182
P.O. Box 39000
San Francisco, CA 94139

AMOUNT ENCLOSED

U.S. DOLLARS ONLY

All amounts shown in US Dollars

PNM RESOURCES INC.
JIMMIE BLOTTER
CORPORATE HEADQUARTERS MS-0905 00453
ALBUQUERQUE, NM 87158-0001

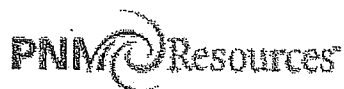
The New BusinessWire.com Individualized, Interactive.
Innovative.
Invoices must be paid in US dollars.
ELECTRONIC PAYMENT INFORMATION:
Bank Name: Wells Fargo
Acct Name: Business Wire, Inc.
Acct #: 4121551816
Routing #: 121000248
Swift Code: WFBUS68

21172713

44171536

20140604

0000004775



June 4, 2014

PNM Declares Preferred Dividend

ALBUQUERQUE, N.M.--(BUSINESS WIRE)-- The Board of Directors of PNM, a subsidiary of PNM Resources (NYSE: PNM), has declared the regular quarterly dividend of \$1.145 per share on the 4.58 percent series of cumulative preferred stock. The preferred stock dividend is payable July 15, 2014, to shareholders of record at the close of business July 1, 2014.

Background:

PNM Resources (NYSE: PNM) is an energy holding company based in Albuquerque, N.M., with 2013 consolidated operating revenues of \$1.4 billion. Through its regulated utilities, PNM and TNMP, PNM Resources has approximately 2,572 megawatts of generation capacity and provides electricity to more than 746,000 homes and businesses in New Mexico and Texas. For more information, visit the company's website at www.PNMResources.com.

PNM Resources

Analysts

Jimmie Blotter, 505-241-2227

or

Media

Pahl Shipley, 505-241-2782

Source: PNM Resources

News Provided by Acquire Media

INVOICE NO.

DATE

Page 8 of 9

4415884

02-JUN-14

Page 1

Business Wire

A Berkshire Hathaway Company

Taxpayer ID # 20-4146409

Business Wire, Inc

Phone # 415.986.4422

Taxpayer I.D. # 20-4146409

www.businesswire.com

DUE FROM: PNM RESOURCES INC.
JIMMIE BLOTTER
CORPORATE HEADQUARTERS MS-0905
ALBUQUERQUE, NM 87158
United States

P.O. NO.

WORD COUNT: 608

ACCOUNT NO. 2117271 PNM RESOURCES INC.

FOR: PNM Resources Management to Meet with Investors

US: Business Wire Regional-Great Southwest
Global-Mobile-Social-Measurable Apps
Price adjustment per agreement

700.00

95.00

~~-105.00~~

TOTAL:

690.00

Included as appropriate: NX Network - News Media & Reporters + Disclosure +
Financial Systems + SEO/EON + Search Engines & Web Sites + Trades +
Consumers + Social Media & RSS + Analytics

To view story copy, please enter the following URL into your Internet Browser:
<http://www.businesswire.com/news/home/20140602005294/en>

6/13/14

VIA ACH

7-7-928000 - 941-370-7008
REL: JIMMIE BLOTTER

All amounts shown in US Dollars

PNM Resources Analysts Jimmie Blotter, 505-241-2227 Media Pahl Shipley, 505-241-2782

TERMS - PAYMENT DUE UPON RECEIPT

SERVICE CAN BE SUSPENDED FOR OVERDUE ACCOUNTS. TERMS ARE PAYMENT DUE ON RECEIPT AND CHARGES BECOME OVERDUE AFTER 30 DAYS.
IF THIS INVOICE IS TURNED OVER FOR COLLECTION, DEBTOR WILL BE CHARGED FOR ALL COLLECTION COSTS, COURT COSTS AND ATTORNEY'S FEES.

PLEASE DETACH AND RETURN THIS STUB WITH PAYMENT

Business Wire

A Berkshire Hathaway Company

Business Wire, Inc

415 986-4422

Taxpayer ID # 20-4146409

REMIT
TO:

Business Wire, Inc
Department 34182
P.O. Box 39000
San Francisco, CA 94139

AMOUNT ENCLOSED

U.S. DOLLARS ONLY

All amounts shown in US Dollars



PNM RESOURCES INC.
JIMMIE BLOTTER
CORPORATE HEADQUARTERS MS-0905 00402
ALBUQUERQUE, NM 87158-0001

The New BusinessWire.com Individualized. Interactive.
Innovative.

Invoices must be paid in US dollars.

ELECTRONIC PAYMENT INFORMATION:

Bank Name: Wells Fargo

Acct Name: Business Wire, Inc.

Acct #: 4121551816

Routing #: 121000248

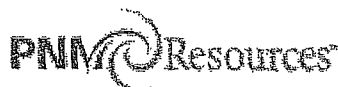
Swift Code: WFBUS6S

21172713

44158848

20140602

0000006900



June 2, 2014

PNM Resources Management to Meet with Investors

2014 ongoing earnings guidance range to be affirmed during meetings

ALBUQUERQUE, N.M.--(BUSINESS WIRE)-- PNM Resources (NYSE: PNM) management will meet with analysts and investors this week.

Management is expected to affirm the company's 2014 consolidated ongoing earnings guidance range of \$1.42 to \$1.52 per diluted share during the meetings. Presentation materials are available on the company's website at <http://www.pnmresources.com/investors/events.cfm>.

Background:

PNM Resources (NYSE: PNM) is an energy holding company based in Albuquerque, N.M., with 2013 consolidated operating revenues of \$1.4 billion. Through its regulated utilities, PNM and TNMP, PNM Resources has approximately 2,572 megawatts of generation capacity and serves electricity to more than 746,000 homes and businesses in New Mexico and Texas. For more information, visit the company's website at www.pnmresources.com.

Safe Harbor Statement under the Private Securities Litigation Reform Act of 1995

Statements made in this news release that relate to future events or PNM Resources' ("PNMR"), Public Service Company of New Mexico's ("PNM"), or Texas-New Mexico Power Company's ("TNMP") (collectively, the "Company") expectations, projections, estimates, intentions, goals, targets, and strategies are made pursuant to the Private Securities Litigation Reform Act of 1995. Readers are cautioned that all forward-looking statements are based upon current expectations and estimates. PNMR, PNM, and TNMP assume no obligation to update this information. Because actual results may differ materially from those expressed or implied by these forward-looking statements, PNMR, PNM, and TNMP caution readers not to place undue reliance on these statements. PNMR's, PNM's, and TNMP's business, financial condition, cash flow, and operating results are influenced by many factors, which are often beyond their control, that can cause actual results to differ from those expressed or implied by the forward-looking statements. For a discussion of risk factors and other important factors affecting forward-looking statements, please see the Company's Form 10-K and Form 10-Q filings with the Securities and Exchange Commission, which are specifically incorporated by reference herein.

Non-GAAP Financial Measures

The Company uses ongoing earnings, ongoing earnings per diluted share (or ongoing diluted earnings per share), earnings before interest, taxes, depreciation and amortization (EBITDA) and funds from operations (FFO) to debt to evaluate the operations of the Company and to establish goals for management and employees. While the Company believes these financial measures are appropriate and useful for investors, they are not measures presented in accordance with generally accepted accounting principles in the U.S. (GAAP). The Company does not intend for these measures, or any piece of these measures, to represent any financial measure as defined by GAAP. Furthermore, the Company's calculations of these measures as presented may or may not be comparable to similarly titled measures used by other companies. The Company uses ongoing earnings, EBITDA and FFO to debt guidance to provide investors with management's expectations of ongoing financial performance over the period presented. While the Company believes ongoing earnings, EBITDA and FFO to debt guidance are appropriate measures, these are not measures presented in accordance with GAAP. The Company does not intend for ongoing earnings, EBITDA and FFO to debt guidance to represent expectations of net earnings or operating cash flow as defined by GAAP. Management is generally not able to estimate the impact of the reconciling items between ongoing earnings, EBITDA and FFO to debt guidance and forecasted GAAP earnings or operating cash flows, nor their probable impact on GAAP earnings or operating cash flow; therefore, management is generally not able to provide a corresponding GAAP equivalent for ongoing earnings, EBITDA and FFO to debt guidance.

PNM Resources

Analysts

Jimmie Blotter, 505-241-2227

Media

Pahl Shipley, 505-241-2782

Low Income and Senior Communications

PNM Exhibit RL-6

Is contained in the following 10 pages.

LOW INCOME AND SENIOR COMMUNICATIONS (PNM Exhibit RL-6)

PNM EXHIBIT RL-6
Page 1 of 10

ITEM DESCRIPTION	BILLING DATE	COST	ALLOWABLE ALLOCATION PERCENTAGE	ALLOWABLE COST	INVOICE/SAMPLE
Low Income Event - Alamogordo Flier	2014-04-01	\$103	100%	\$103	Page 2-3 of 10
PNM Good Neighbor Fund - Energy Tip Card	2014-05-06	\$11	100%	\$11	
Low Income Event - Rio Rancho Flier	2014-05-01	\$104	100%	\$104	
Low Income Event - Salvation Army/ Isleta Pueblo	2014-05-01	\$138	100%	\$138	Page 4-5 of 10 Page 6 of 10
PNM Good Neighbor Fund - Energy Saving Tip Cards	2014-05-01	\$11	100%	\$11	
PNM Good Neighbor Fund -Energy Saving Tips	2014-05-01	\$229	100%	\$229	Page 7-10- of 10
Low Income Event Flyer- Santa Fe Flier	2014-06-01	\$7	100%	\$7	
PNM Good Neighbor Fund - Application	2014-08-01	\$121	100%	\$121	
Low Income Event Flyer-San Felipe Pueblo	2014-09-01	\$34	100%	\$34	
Low Income Event Flyer design	2014-09-01	\$287	100%	\$287	
Low Income Event Flyer- St. Pius	2014-10-01	\$1,036	100%	\$1,036	
Low Income Event Flyer- Ruidoso	2014-10-01	\$34	100%	\$34	
Low Income Event Flyer- Cochiti Pueblo	2014-12-01	\$132	100%	\$132	
Low Income Event Flyer- Two Events	2015-01-01	\$241	100%	\$241	
PNM Good Neighbor Fund Report to the Community Production	2015-02-01	\$489	100%	\$489	
Low Income Event Flyer Printing	2015-02-01	\$115	100%	\$115	
PNM Good Neighbor Fund Report to the Community Printing	2015-02-27	\$15,025	100%	\$15,025	
Low Income Event Flyer Printing	2015-03-01	\$103	100%	\$103	
PNM Good Neighbor Fund Report to the Community Photography	2015-03-16	\$3,500	100%	\$3,500	
Subtotal		\$21,723		\$21,723	
PNM Exhibit RL-7 "LOW INCOME AND SENIOR COMMUNICATIONS"		\$21,723		\$21,723	

Ticket #118360

Name **MARY MARTINEZ** Date in **4/25/2014** Date needed **4/25/2014** anytime
 Home center **7185** Mail stop **0605** Phone **(505) 241-6718** Originals **1** Copies **1**
 Document title **Low Income Flyer - Alamogordo**

Account **7-921000-924-NRTC0001-555-7185** Percent **100**

Prints as is	Bond yes	Laminate	Ink color color	Fold none
Paper color white	Letterhead	CD	Pad none	
Page size as is	Cardstock	DVD	Punch none	Coil
	Tabs		Staples none	Comb
				Clear covers

Special instructions
create new for Alamo. send pdf.

Item	Originals	Copies	Cost per	Total	Initials	Tax
Bond 8.5 x 11			0.055			
Bond 11 x 17			0.07			
Color copies 8.5 x 11			0.49			
Color copies 11 x 17			0.69			
Cardstock 8.5 x 11			0.59			
Cardstock 11 x 17			0.79			
Tabs			0.95			
Bindings (coil)			1.15			
Bindings (comb)			0.95			
Bindings (clear covers)			1.5			
Multipart (2 part)			0.17			
Multipart (3 part)			0.27			
CD duplication			5			
Plotter						
Labor(hr x rate)			22			
Other 1						
Other 2						
Other 3						

Item	Hours	Rate	Total	Description
Design/production*	2.25	35	78.75	
Load	2.25	8.5	19.13	

*Tax rate **0.07000** Tax **5.51** Request total **\$103.39**

Get Help Paying your PNM Electric Bill!

DATE: Wednesday, April 23, 2014

TIME: 9:00 A.M. – 11:30 A.M.

LOCATION: Love INC.

2826 Indian Wells
Alamogordo, NM 88310

PNM Eligibility Guidelines	Annual Income	Monthly income
1	\$17,235.00	\$1,436.25
2	\$23,265.00	\$1,938.75
3	\$29,295.00	\$2,441.25
4	\$35,325.00	\$2,943.75
5	\$41,355.00	\$3,446.25
6	\$47,385.00	\$3,948.75
7	\$53,415.00	\$4,451.25
8	\$59,445.00	\$4,953.75

150% of Poverty
Source: LIHEAP Clearinghouse

RESOURCES:

To receive assistance from the PNM Good Neighbor Fund
please bring:

- Current utility bills - electric, water and gas
- Proof of all household income **including a current bank statement with deposit information**
- ID's for all adults living in the home
- ID's for all children living in the home
- Proof of LIHEAP assistance

ALSO AT THE FAIR:

- A **\$20.00 Wal-Mart card** for everyone that qualifies for the Good Neighbor Fund
- Free energy efficient light bulb.



More Info:

PNM Low Income Program Manager
Maddie Martinez-Vega
(505) 241-6718



Talk to us.



Ticket #118361

Name **MARY MARTINEZ** Date in **4/25/2014** Date needed **4/29/2014** anytime
 Home center **7185** Mail stop **0605** Phone **(505) 241-6718** Originals **1** Copies **1**
 Document title **Low Income Flyer - Rio Rancho**

Account **7-921000-924-NRTC0001-555-7185** Percent **100**

Prints as is	Bond yes	Laminate	Ink color color	Fold none
Paper color white	Letterhead	CD	Pad none	
Page size as is	Cardstock	DVD	Punch none	Coil
	Tabs		Staples none	Comb
				Clear covers

Special instructions
include Tru North logo, send pdf.

Item	Originals	Copies	Cost per	Total	Initials	Tax
Bond 8.5 x 11			0.055			
Bond 11 x 17			0.07			
Color copies 8.5 x 11	1	2	0.49	0.98		
Color copies 11 x 17			0.69			
Cardstock 8.5 x 11			0.59			
Cardstock 11 x 17			0.79			
Tabs			0.95			
Bindings (coil)			1.15			
Bindings (comb)			0.95			
Bindings (clear covers)			1.5			
Multipart (2 part)			0.17			
Multipart (3 part)			0.27			
CD duplication			5			
Plotter						
Labor(hr x rate)			22			
Other 1						
Other 2						
Other 3						

Item	Hours	Rate	Total	Description
Design/production*	2.25	35	78.75	
Load	2.25	8.5	19.13	

*Tax rate **0.07000** Tax **5.51** Request total **\$104.37**

Financial Fundamentals Training Event!

Please Join PNM & True North Financial Ministries to gain valuable information to help manage your household expenses.

DATE: Saturday, June 14, 2014

TIME: 9:30 A.M. – 12:00 P.M.

LOCATION: D 'Arco Hall at

St. Thomas Aquinas Catholic Church,
1502 Sara Rd. NE, Rio Rancho, NM 87124

If you are within the income eligibility guidelines below, you could receive assistance from the PNM Good Neighbor Fund. A certificate to apply will be given to everyone who completes this class.

Fund Eligibility Guidelines	Annual Income	Monthly Income
1	\$17,235.00	\$1,436.25
2	\$23,265.00	\$1,938.75
3	\$29,295.00	\$2,441.25
4	\$35,325.00	\$2,943.75
5	\$41,355.00	\$3,446.25
6	\$47,385.00	\$3,948.75
7	\$53,415.00	\$4,451.25
8	\$59,445.00	\$4,953.75

150% of Poverty
Source: LIHEAP Clearinghouse

Financial Fundamental training is offered by:
True North Financial Ministries

Financial Class Information:

Take this class today and receive a \$20 WalMart Gift Card.

If you qualify, you will receive assistance from the PNM Good Neighbor Fund.



Also at the Fair:

- PNM Energy Efficiency information

More Info:

St Vincent de Paul
505-892-0526



Talk to us.



Ticket #118527

Name **MARY MARTINEZ** Date in **5/23/2014** Date needed **5/23/2014** anytime
 Home center **7185** Mail stop **0605** Phone **(505) 241-6718** Originals **2** Copies **1**
 Document title **Low Income-SalvationArmy. + Isleta**

Account **7-921000-924-NRTC0001-555-7185** Percent **100**

Prints as is	Bond yes	Laminate	Ink color color	Fold none
Paper color white	Letterhead	CD	Pad none	
Page size as is	Cardstock	DVD	Punch none	Coil
	Tabs		Staples none	Comb
				Clear covers

Special instructions
Create new flyers for Salvation Army/Las Vegas. Plus Isleta Senior.

Item	Originals	Copies	Cost per	Total	Initials	Tax
Bond 8.5 x 11			0.055			
Bond 11 x 17			0.07			
Color copies 8.5 x 11	1	1	0.49	0.49		
Color copies 11 x 17			0.69			
Cardstock 8.5 x 11			0.59			
Cardstock 11 x 17			0.79			
Tabs			0.95			
Bindings (coil)			1.15			
Bindings (comb)			0.95			
Bindings (clear covers)			1.5			
Multipart (2 part)			0.17			
Multipart (3 part)			0.27			
CD duplication			5			
Plotter						
Labor(hr x rate)			22			
Other 1						
Other 2						
Other 3						

Item	Hours	Rate	Total	Description
Design/production*	3	35	105	
Load	3	8.5	25.5	

*Tax rate **0.07000** Tax **7.35** Request total **\$138.34**

PNM is hosting another wonderful Senior Assistance Fair

For Seniors age 62 and older

DATE: Thursday, June 26, 2014

TIME: 9:00 a.m. – 11:30 a.m.

LOCATION: ... Pueblo of Isleta Elder Center
Isleta Pueblo, NM

Receive a

\$20 WalMart Gift Card

*if you qualify for help from the
PNM Good Neighbor Fund!*

Fund Eligibility Guidelines	Annual Income	Monthly Income
1	\$17,235.00	\$1,436.25
2	\$23,265.00	\$1,938.75
3	\$29,295.00	\$2,441.25
4	\$35,325.00	\$2,943.75
5	\$41,355.00	\$3,446.25
6	\$47,385.00	\$3,948.75
7	\$53,415.00	\$4,451.25
8	\$59,445.00	\$4,953.75

150% of Poverty
Source: LIHEAP Clearinghouse

RESOURCES:

Utility assistance from the PNM Good Neighbor Fund
please bring:

- Current PNM bill
- Proof of all household income **including a current bank statement with deposit information**
- ID's for all adults living in the home
- ID's for all children living in the home
- Proof of LIHEAP assistance

ALSO AT THE FAIR:

- Weatherization information,
PNM Energy Efficiency information
- Free energy efficient light bulb.



More Info:

Renee Chavez- Isleta Activities Coordinator
869-9770 ext.9336

Talk to us.



Ticket #118436

Name **ROGER LARSEN** Date in **5/6/2014** Date needed **5/6/2014** anytime
 Home center **7185** Mail stop **0605** Phone **(505) 241-2527** Originals **1** Copies **75**
 Document title **GNF PNM Electricity Saver Top Ten tips**

Account **7-921000-924-NRTC0001-555-7185** Percent **100**

Prints two sides	Bond yes	Laminate	Ink color black	Fold none
Paper color white	Letterhead	CD	Pad none	
Page size as is	Cardstock	DVD	Punch none	Coil
	Tabs		Staples none	Comb
				Clear covers

Special instructions

2pg pdf file in MacShare/temp/GNF PNM Electricity Saver Top Ten tips. b/w duplex.

Item	Originals	Copies	Cost per	Total	Initials	Tax
Bond 8.5 x 11	1	4	0.1	0.4		
Bond 11 x 17	2	75	0.07	10.5		
Color copies 8.5 x 11			0.49			
Color copies 11 x 17			0.69			
Cardstock 8.5 x 11			0.59			
Cardstock 11 x 17			0.79			
Tabs			0.95			
Bindings (coil)			1.15			
Bindings (comb)			0.95			
Bindings (clear covers)			1.5			
Multipart (2 part)			0.17			
Multipart (3 part)			0.27			
CD duplication			5			
Plotter						
Labor(hr x rate)			22			
Other 1						
Other 2						
Other 3						

Item	Hours	Rate	Total	Description
Design/production*	4.75	35	166.25	
Load	4.75	8.5	40.38	

*Tax rate **0.07000** Tax **11.64** Request total **\$229.17**

PNM Electricity Saver Top 10 Tip Sheet for Summer



Saving electricity means savings money. The less you use, the lower your bill. But where do you start? Here are the top 10 things PNM customers can do to make saving electricity easy.

For more information about PNM energy efficiency discounts and rebates, go to PNM.com/rebates.



Get a free refrigerator.

Low income customers who sign up for a PNM Home Energy Checkup get information how they are using energy in their home. An assessor will come to you and do all the work, and you get a programmable thermostat, efficient light bulbs, a refrigerator and more. It's free. To schedule a visit at your home, call 1-855-775-6491. *



Get rid of that old extra refrigerator.

It could be adding up to \$20 per month to your electric bill. Or replace the old refrigerator you use with an Energy Star-qualified model and save \$100 per year. Call 1-877-643-1956 to have your fridge or freezer picked up for free, and you get \$50.



Use Compact Fluorescent Light bulbs (CFLs) and LEDs.

They use just one quarter the energy of incandescent bulbs and they are much cooler. If you change all the bulbs in your home, they could save you about \$44 a year in electricity. To see the stores where you can get the PNM discount, go to PNM.com/homelighting.



Get rebates when you purchase air conditioners.

Get a \$300 rebate when you purchase an advanced evaporative cooler, and \$100 for an advanced evaporative window cooler. Get a \$100 rebate when you purchase an advanced refrigerated air conditioning unit and \$25 for an ENERGY STAR room air conditioner. Details at PNM.com/coolrebate.



Control your invisible energy users.

Many appliances and electronics use electricity even when you're not using them. Unplug the ones you don't need and unplug the others when not in use. More ideas at PNM.com/tips.

* Not all refrigerators qualify for replacement and customers must meet income qualifications. Also, the fee for the PNM Home Energy Checkup is \$40 if you do not meet income qualifications.



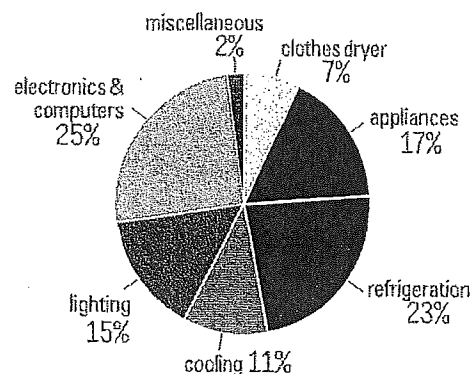
Talk to us.



Look for the electricity use chart on your bill. If your usage increases significantly like in the chart below, you might have added appliances that use electricity.

The average residential PNM customer uses 600 kWh of electricity per month. If your usage is below that amount, congratulations. If it is higher, take note of the appliances you have and which ones might be using a lot of energy. Energy is money.

How a typical household uses electricity



6 Do you have a computer or game console?

Turn them off when you're not using them. Leaving a computer on all day, every day costs about \$10 per month in electricity. A game console costs about \$9 a month. Unplug electronics wherever you can. They use about 75 percent of their power when they're turned off.

7 Going on vacation or low on groceries?

Fill up large milk jugs with water and place them in your refrigerator. Bags of ice in a freezer that isn't full helps it maintain temperatures more easily and it will save money.

8 Even out your monthly bill with Budget Billing.

Budget Billing levels out high bills to help make them more manageable. Get more information and sign up calling PNM at 1-888-DIAL-PNM (888-342-5766).

9 Setting your air conditioning thermostat.

Set it to 78 degrees when you're at home and 83 degrees when no one is at home, or try using a fan whenever possible. Also, get a \$25 sign up bonus and \$25 per year with PNM Power Saver if you have refrigerated air conditioning. PNM puts your compressor into conservation mode during selected summer weekday afternoons. Details at www.pnmpowersaver.com.

10 Always think about how you use electricity.

Keeping energy awareness high is important. Remember that whenever you turn on an appliance, you are spending money. Turn off lights when you leave a room. If you don't need an appliance, unplug it or get rid of it. Educate the rest of your family about using electricity wisely.

There is much more energy saving information at PNM.com/tips including no-cost and low-cost ways to save energy in the winter, summer, and throughout the year.



Talk to us.



Employment Opportunities

PNM Exhibit RL-7

Is contained in the following 19 pages.

EMPLOYMENT OPPORTUNITIES (PNM Exhibit RL-7)

PNM EXHIBIT RL-7
Page 1 of 19

ITEM DESCRIPTION	BILLING DATE	COST	ALLOWABLE ALLOCATION PERCENTAGE	ALLOWABLE COST	INVOICE/SAMPLE
Right-of-way Agent	9/1/2014	\$1,060	100%	\$1,060	Page 2-5 of 19
Sr. Network Specialist	10/1/2014	\$269	100%	\$269	Page 6-10 of 19
Sr. Network Specialist	2/1/2015	\$847	100%	\$847	Page 11-15 of 19
Power Production Engineer I-IV	2/1/2015	\$847	100%	\$847	
Power Production Engineer I-IV	10/1/2014	\$847	100%	\$847	Page 16-19 of 19
Senior Network Specialist	1/1/2015	\$268	100%	\$268	
Subtotal		\$4,136		\$4,136	
PNM Exhibit RL-8 "EMPLOYMENT OPPORTUNITIES"		\$4,136		\$4,136	



225 State St, Suite 300
New London, CT 06320
USA

Invoice

Date	Invoice #
9/30/2014	49520

Bill To
PNMR Services Company 414 Silver Avenue, SW Corporate Headquarters MS: 0705 Albuquerque, NM 87102

Finance Phone #	Fax #
860-288-5429	860-447-4562

ALLOWABLE = \$1,060.10
UNALLOWABLE = \$39,479.60

P.O. No.	Terms

Description	Qty	Rate	Amount
OneClick Recruitment Advertising Distribution Services			
PNMR Services Company			
Recruitment Advertising	1	40,515.70	40,515.70
Posting Fees	24	1.00	24.00
*Please see spreadsheet for job posting breakdown			
REQUESTOR: M. BRISEÑO (SEE ATTACHED FOR ACCT DISTRIBUTION.)			

Payment remittance address:

Postal Mail:
Jobtarget, LLC
Dept CH 16743
Palatine, IL 60055-6743
USA

Electronic:
Bank: Silicon Valley Bank
Routing # 121140399
Swift Code SVBKUS6S (International Only)
Acct # 3300803762
Acct Name Jobtarget

Please send remittance advice to
billing@jobtarget.com.

Subtotal (USD)	\$40,539.70
Sales Tax (0.0%)	\$0.00
Total (USD)	\$40,539.70
Payments/Credits	\$0.00
Balance Due (USD)	\$40,539.70

Voucher #00133706
10/30/14

ACCOUNT DISTRIBUTION

BU	CO	FERC	LOC	PROJ/WOCT	HC	=	Subtotal	Tax	Total
006	001	594000	100	0	370	1128	= \$590.00	\$0.00	\$590.00
006	001	571000	010	0	370	1129	= \$289.00	\$0.00	\$289.00
006	001	588000	100	0	370	1138	= \$2,226.30	\$0.00	\$2,226.30
006	001	562000	100	0	370	1147	= \$1,925.29	\$0.00	\$1,925.29
006	001	588000	100	0	370	1151	= \$1,259.10	\$0.00	\$1,259.10
006	001	588000	410	0	370	1482	= \$974.00	\$0.00	\$974.00
006	003	510000	766	0	370	3605	= \$30,063.01	\$0.00	\$30,063.01
007	007	923000	946	0	370	7621	= \$595.00	\$0.00	\$595.00
006	034	588000	155	0	370	34008	= \$283.00	\$0.00	\$283.00
012	012	588000	BAY	0	370	45290	= \$152.00	\$0.00	\$152.00
012	012	588000	MNL	0	370	45645	= \$728.00	\$0.00	\$728.00
012	012	588000	WTX	0	370	47420	= \$1,455.00	\$0.00	\$1,455.00
							\$40,539.70	\$0.00	\$40,539.70

HC 1151 → \$1,060.10 (PRINT ADS/ALLOWABLE)
 HC 1151 → \$196.00 (UNALLOWABLE EXPENSE)

IOPO	Job Name	Product Name	Job Title	Origin Job Board	Best Job Board	Media Fees	Posting Fees	Total
1482	6084870	Job Post	JOURNEYMAN LINEMAN (3 openings - Santa Fe or Las Alamos)	PNMR Services Compt Northwest Lineman College	PNMR Services Compt Northwest Lineman College	\$0.00	\$1.00	\$1.00
1482	6084870	14-Day Employment post	JOURNEYMAN LINEMAN (3 openings - Santa Fe or Las Alamos)	PNMR Services Compt Jobs For Unemen	PNMR Services Compt Jobs For Unemen	\$150.00	\$1.00	\$151.00
1482	6084870	30 Day Job Posting	JOURNEYMAN LINEMAN (3 openings - Santa Fe or Las Alamos)	PNMR Services Compt LinemanJobs.com	PNMR Services Compt LinemanJobs.com	\$395.00	\$1.00	\$396.00
1128 / 1129	6084861	Job Post	JOURNEYMAN LINEMAN (6 Openings)	PNMR Services Compt Northwest Lineman College	PNMR Services Compt Northwest Lineman College	\$0.00	\$1.00	\$1.00
1128 / 1129	6084861	14-Day Employment post	JOURNEYMAN LINEMAN (6 Openings)	PNMR Services Compt Jobs For Unemen	PNMR Services Compt Jobs For Unemen	\$150.00	\$1.00	\$151.00
3605	6084878	30 Day Job Posting - ISA	CONTROL ENGINEER	PNMR Services Compt International Society of Automati	PNMR Services Compt International Society of Automati	\$495.00	\$1.00	\$496.00
47420	6084844	Job Posting	ENERGY TECHNICIAN 2 - 5	PNMR Services Compt Powerlineman.com	PNMR Services Compt Powerlineman.com	\$425.00	\$1.00	\$426.00
47420	6084844	Job Post	ENERGY TECHNICIAN 2 - 5	PNMR Services Compt Northwest Lineman College	PNMR Services Compt Northwest Lineman College	\$0.00	\$1.00	\$1.00
47420	6084844	30-Day Employment post	ENERGY TECHNICIAN 2 - 5	PNMR Services Compt Jobs For Unemen	PNMR Services Compt Jobs For Unemen	\$300.00	\$1.00	\$301.00
47420	6084746	Job Posting	ENERGY TECH SENIOR	PNMR Services Compt Powerlineman.com	PNMR Services Compt Powerlineman.com	\$425.00	\$1.00	\$426.00
47420	6084746	Job Posting	ENERGY TECH SENIOR	PNMR Services Compt Work In Texas	PNMR Services Compt Work In Texas	\$0.00	\$0.00	\$0.00
47420	6084746	Job Posting	ENERGY TECH SENIOR	PNMR Services Compt H2H Jobs - Hero2Hired	PNMR Services Compt H2H Jobs - Hero2Hired	\$0.00	\$0.00	\$0.00
47420	6084746	30-Day Employment post	ENERGY TECH SENIOR	PNMR Services Compt Jobs For Unemen	PNMR Services Compt Jobs For Unemen	\$300.00	\$1.00	\$301.00
12010	6084886	Job Posting	SYSTEM TECHNICIAN 3 - 5	PNMR Services Compt Work In Texas	PNMR Services Compt Work In Texas	\$0.00	\$0.00	\$0.00
12010	6084886	Job Posting	SYSTEM TECHNICIAN 3 - 5	PNMR Services Compt H2H Jobs - Hero2Hired	PNMR Services Compt H2H Jobs - Hero2Hired	\$0.00	\$0.00	\$0.00
12010	6084886	Twitter Feed Job Posting	SYSTEM TECHNICIAN 3 - 5	PNMR Services Compt Twitter	PNMR Services Compt Twitter	\$0.00	\$0.00	\$0.00
45646	6084888	Job Posting	ENERGY TECHNICIAN 4-5	PNMR Services Compt Powerlineman.com	PNMR Services Compt Powerlineman.com	\$425.00	\$1.00	\$426.00
45646	6084888	Job Posting	ENERGY TECHNICIAN 4-5	PNMR Services Compt Work In Texas	PNMR Services Compt Work In Texas	\$0.00	\$0.00	\$0.00
45646	6084888	Twitter Feed Job Posting	ENERGY TECHNICIAN 4-5	PNMR Services Compt Twitter	PNMR Services Compt Twitter	\$0.00	\$0.00	\$0.00
45646	6084888	30-Day Employment post	ENERGY TECHNICIAN 4-5	PNMR Services Compt Jobs For Unemen	PNMR Services Compt Jobs For Unemen	\$300.00	\$1.00	\$301.00
45646	6084888	Job Post	ENERGY TECHNICIAN 4-5	PNMR Services Compt Northwest Lineman College	PNMR Services Compt Northwest Lineman College	\$0.00	\$1.00	\$1.00
1138	6084821	90 Day Job Posting + Job	JOURNEYMAN SUBSTATION ELECTRICIAN (3 positions)	PNMR Services Compt EnergyCentralJobs.com	PNMR Services Compt EnergyCentralJobs.com	\$0.00	\$0.00	\$0.00
1138	6084821	Twitter Feed Job Posting	JOURNEYMAN SUBSTATION ELECTRICIAN (3 positions)	PNMR Services Compt Twitter	PNMR Services Compt Twitter	\$0.00	\$0.00	\$0.00
1138	6084821	Non Member Job Post	JOURNEYMAN SUBSTATION ELECTRICIAN (3 positions)	PNMR Services Compt RMELOrg	PNMR Services Compt RMELOrg	\$300.00	\$1.00	\$301.00
2072	6084893	90 Day Job Posting + Job	TRANSMISSION CONTRACT ADMINISTRATOR SR	PNMR Services Compt EnergyCentralJobs.com	PNMR Services Compt EnergyCentralJobs.com	\$0.00	\$0.00	\$0.00
2072	6084893	Twitter Feed Job Posting	TRANSMISSION CONTRACT ADMINISTRATOR SR	PNMR Services Compt Twitter	PNMR Services Compt Twitter	\$0.00	\$0.00	\$0.00
3073	6084891	Twitter Feed Job Posting	GAS SUPPLY ADMINISTRATOR II OR SR	PNMR Services Compt Twitter	PNMR Services Compt Twitter	\$0.00	\$0.00	\$0.00
3073	6084891	Twitter Feed Job Posting	GAS SUPPLY ADMINISTRATOR II OR SR	PNMR Services Compt Twitter	PNMR Services Compt Twitter	\$0.00	\$0.00	\$0.00
7621	6084896	Job Posting - Larger U.S.	SR OR LEAD HR BUSINESS CONSULTANT	PNMR Services Compt LinkedIn	PNMR Services Compt LinkedIn	\$395.00	\$0.00	\$395.00
7621	6084896	Twitter Feed Job Posting	SR OR LEAD HR BUSINESS CONSULTANT	PNMR Services Compt Twitter	PNMR Services Compt Twitter	\$0.00	\$0.00	\$0.00
7621	6084896	Non Member Posting	SR OR LEAD HR BUSINESS CONSULTANT	PNMR Services Compt HRMA of New Mexico	PNMR Services Compt HRMA of New Mexico	\$199.00	\$1.00	\$200.00
3607	6084883	Twitter Feed Job Posting	ENGINEERING POWER PRODUCTION 1-5 (series post)	PNMR Services Compt Twitter	PNMR Services Compt Twitter	\$0.00	\$0.00	\$0.00
1151-6084880	6084880	Advertising Fee	RIGHT-OF-WAY AGENT I, II, SR	PNMR Services Compt Albuquerque Journal - Print Ads	PNMR Services Compt Albuquerque Journal - Print Ads	\$530.05	\$0.00	\$530.05
1151-6084880	6084880	Advertising Fee	RIGHT-OF-WAY AGENT I, II, SR	PNMR Services Compt Albuquerque Journal - Print Ads	PNMR Services Compt Albuquerque Journal - Print Ads	\$530.05	\$0.00	\$530.05
3605-6084879	6084879	Advertising Fee	SR, CONTROL ENGINEER	PNMR Services Compt Denver Post.com	PNMR Services Compt Denver Post.com	\$5482.16	\$0.00	\$5482.16
3605-6084878	6084878	Advertising Fee	SR, CONTROL ENGINEER	PNMR Services Compt Denver Post.com	PNMR Services Compt Denver Post.com	\$5482.16	\$0.00	\$5482.16
3605-6084879	6084879	Advertising Fee	SR, CONTROL ENGINEER	PNMR Services Compt The Kansas City Star	PNMR Services Compt The Kansas City Star	\$1642.94	\$0.00	\$1642.94
3605-6084878	6084878	Advertising Fee	SR, CONTROL ENGINEER	PNMR Services Compt The Kansas City Star	PNMR Services Compt The Kansas City Star	\$1642.94	\$0.00	\$1642.94
3605-6084879	6084879	Advertising Fee	SR, CONTROL ENGINEER	PNMR Services Compt Chicago Tribune	PNMR Services Compt Chicago Tribune	\$4435.29	\$0.00	\$4435.29
3605-6084878	6084878	Advertising Fee	SR, CONTROL ENGINEER	PNMR Services Compt Chicago Tribune	PNMR Services Compt Chicago Tribune	\$4435.29	\$0.00	\$4435.29
3605-6084879	6084879	Advertising Fee	SR, CONTROL ENGINEER	PNMR Services Compt Houston Chronicle - Powered by t	PNMR Services Compt Houston Chronicle - Powered by t	\$1149.41	\$0.00	\$1149.41
3605-6084878	6084878	Advertising Fee	SR, CONTROL ENGINEER	PNMR Services Compt Houston Chronicle - Powered by t	PNMR Services Compt Houston Chronicle - Powered by t	\$1182.35	\$0.00	\$1182.35
3605-6084879	6084879	Advertising Fee	SR, CONTROL ENGINEER	PNMR Services Compt Arizona Republic - Print Ads	PNMR Services Compt Arizona Republic - Print Ads	\$1456.47	\$0.00	\$1456.47

**Right-of-Way Agent I / II / Sr****Job ID #6084880****Albuquerque, NM**

Under direct supervision, negotiates, obtains, and preserves right-of-way and other property rights from public and private entities to allow for the installation and location of distribution, transmission and gathering facilities.

PREFERENCES: Technical knowledge of acquisition/disposal/leasing processes of real property. Knowledge of government permitting. Knowledge of basic appraisal methodologies, title research, relevant industry mapping techniques. This is a series post. Successful applicant will be hired based on education and experience. To apply go to www.pnm.com/careers and read the full job descriptions, register, upload a resume and answer all posting questions. Deadline is no later than September 24, 2014. PNM is an EEO/AA employer. Women, minorities, disabled individuals and veterans are encouraged to apply.



225 State St, Suite 300
New London, CT 06320
USA

Invoice

Date	Invoice #
1/31/2015	60750

Bill To
PNMR Services Company 414 Silver Avenue, SW Corporate Headquarters MS: 0705 Albuquerque, NM 87102

Finance Phone #	Fax #
860-288-5429	860-447-4362

ALLOWABLE = \$268.50

UNALLOWABLE = \$10,145.00

P.O. No.	Terms
DUE IMMEDIATELY	

Description	Qty	Rate	Amount
OneClick Recruitment Advertising Distribution Services			
PNMR Services Company			
Recruitment Advertising	1	10,375.50	10,375.50
Posting Fees	38	1.00	38.00
*Please see spreadsheet for job posting breakdown			
REQUESTOR: M. BRISEÑO			
(SEE ATTACHED LIST FOR ACCT DISTRIBUTION.)			
Joan Schueller 2-19-15			

Payment remittance address:

Postal Mail:
Jobtarget, LLC
Dept CH 16743
Palatine, IL 60055-6743
USA

Electronic:
Bank: Silicon Valley Bank
Routing # 121140399
Swift Code SVBKUS6S (International Only)
Acct # 3300803762
Acct Name Jobtarget

Please send remittance advice to
billing@jobtarget.com.

Subtotal (USD)	\$10,413.50
Sales Tax (0.0%)	\$0.00
Total (USD)	\$10,413.50
Payments/Credits	\$0.00
Balance Due (USD)	\$10,413.50

2/20
Voucher # 00137577
2/25/15

ACCOUNT DISTRIBUTION

BU	CO	FERC	LOC	PROJ/WOCT	HC	=	Subtotal	Tax	Total	
006	002	935000	650	0	530	1143	=	\$249.00	\$0.00	\$249.00
006	001	184071	010	0	530	1481	=	\$282.00	\$0.00	\$282.00
006	003	500000	766	0	530	3605	=	\$1,062.50	\$0.00	\$1,062.50
006	001	580000	100	0	530	6420	=	\$3.00	\$0.00	\$3.00
007	007	921000	968	SSHR002A	530	7130	=	\$495.00	\$0.00	\$495.00
007	007	921000	941	SSHR002A	530	7184	=	\$550.00	\$0.00	\$550.00
007	007	921000	941	SSHR002A	530	7191	=	\$1,044.00	\$0.00	\$1,044.00
007	007	921000	948	SSHR002A	530	7332	=	\$200.00	\$0.00	\$200.00
007	007	921000	993	SSHR002A	530	7549	=	\$595.00	\$0.00	\$595.00
012	034	588000	152		530	34002	=	\$974.00	\$0.00	\$974.00
012	034	588000	155		530	34008	=	\$1,257.00	\$0.00	\$1,257.00
012	012	592000	NTE		530	43110	=	\$1,569.00	\$0.00	\$1,569.00
012	012	588000	WTX		530	47420	=	\$2,133.00	\$0.00	\$2,133.00
								\$10,413.50	\$0.00	\$10,413.50

e-TUMP

HC 3605 → \$268.50 (PRINT AD/ALLOWABLE)

HC 3605 → \$794.00 (UNALLOWABLE EXPENSE)

Job ID	Job Title	Job Description	Posting Fee	Media Fee	Posting Fee Total
1143	6084981	JOURNEYMAN COMMUNICATION (2 po Energy Jobs USA	\$249.00	\$0.00	\$249.00
1481	6085009	ENGINEER I,II,III (Santa Fe)	\$280.00	\$0.00	\$280.00
1481	6085009	ENGINEER I,II,III (Santa Fe)	\$1.00	\$1.00	\$1.00
1481	6085009	ENGINEER I,II,III (Santa Fe)	\$1.00	\$1.00	\$1.00
3605	6084920	SR NETWORK SPECIALIST (Security at The Arizona Republic, Phoenix Tucson Citizen	\$419.00	\$0.00	\$419.00
3605	6084920	SR NETWORK SPECIALIST (Security at Denver Post.cpm	\$375.00	\$0.00	\$375.00
3605	6084920	SR NETWORK SPECIALIST (Security at Albuquerque Journal	\$267.50	\$0.00	\$267.50
6420	6085013	ENGINEER I (Engineering Rotational P New Mexico State University (Las Cruces)	\$0.00	\$1.00	\$1.00
6420	6085013	ENGINEER I (Engineering Rotational P New Mexico Tech	\$0.00	\$1.00	\$1.00
7130	6084953	IT CHANGE MANAGEMENT ANALYST Dice Inc.	\$495.00	\$0.00	\$495.00
7184	6084993	ECONOMIST PublicPower.org	\$350.00	\$0.00	\$350.00
7184	6084993	ECONOMIST LinkedIn	\$199.00	\$0.00	\$199.00
7184	6084993	ECONOMIST PublicPower.org	\$0.00	\$1.00	\$1.00
7191	6085002	NERC SECURITY COMPLIANCE ADMIN Dice Inc.	\$495.00	\$0.00	\$495.00
7191	6085002	NERC SECURITY COMPLIANCE ADMIN PennEnergyJobs	\$299.00	\$0.00	\$299.00
7191	6085002	NERC SECURITY COMPLIANCE ADMIN Energy Jobs USA	\$249.00	\$0.00	\$249.00
7191	6085002	NERC SECURITY COMPLIANCE ADMIN PennEnergyJobs	\$0.00	\$1.00	\$1.00
7332	6084902	OPERATIONS NERC COMPLIANCE SR LinkedIn	\$199.00	\$0.00	\$199.00
7332	6084902	OPERATIONS NERC COMPLIANCE SR Bismarck State College	\$0.00	\$1.00	\$1.00
7549	6084978	CONSULTANT, LABOR RELATIONS LEA Society for Human Resource Management - S	\$395.00	\$0.00	\$395.00
7549	6084978	CONSULTANT, LABOR RELATIONS LEA LinkedIn	\$199.00	\$0.00	\$199.00
34002	6084980	Journeyman Lineman Powerlineman.com	\$425.00	\$0.00	\$425.00
34002	6084980	Journeyman Lineman LinemanJobs.com	\$395.00	\$0.00	\$395.00
34002	6084980	Journeyman Lineman Jobs For Linemen	\$150.00	\$0.00	\$150.00
34002	6084980	Journeyman Lineman Jobs For Linemen	\$0.00	\$1.00	\$1.00
34002	6084980	Journeyman Lineman LinemanJobs.com	\$0.00	\$1.00	\$1.00
34002	6084980	Journeyman Lineman Northwest Lineman College	\$0.00	\$1.00	\$1.00
34002	6084980	Journeyman Lineman Powerlineman.com	\$0.00	\$1.00	\$1.00
34008	6084901	ENGINEER I,II,III National Society of Professional Engineers	\$495.00	\$0.00	\$495.00
34008	6084901	ENGINEER I,II,III Institute of Electrical & Electronics Engineers	\$280.00	\$0.00	\$280.00
34008	6084901	ENGINEER I,II,III Society of Hispanic Professional Engineers	\$275.00	\$0.00	\$275.00
34008	6084901	ENGINEER I,II,III SWE Career Center	\$199.00	\$0.00	\$199.00
34008	6084901	ENGINEER I,II,III Institute of Electrical & Electronics Engineers	\$0.00	\$1.00	\$1.00
34008	6084901	ENGINEER I,II,III Society of Hispanic Professional Engineers	\$0.00	\$1.00	\$1.00

47420	6084952	ENERGY TECHNICIAN SR	Powerlineman.com	\$0.00	\$1.00	\$1.00
47420	6084996	ENGINEER I	IEEE Power Engineering Society	\$0.00	\$1.00	\$1.00
5605	6084920	SR NETWORK SPECIALIST (Security et Albuquerque Journal		\$0.00	\$1.00	\$1.00
6084920				\$0.00	\$1.00	\$1.00
1127	6084998	DISTRIBUTION SYSTEM OPERATOR I/I Twitter		\$0.00	\$0.00	\$0.00
1127	6084998	DISTRIBUTION SYSTEM OPERATOR I/I EnergyCentralJobs.com		\$0.00	\$0.00	\$0.00
1143	6084981	JOURNEYMAN COMMUNICATION (2 po Twitter		\$0.00	\$0.00	\$0.00
1143	6084981	JOURNEYMAN COMMUNICATION (2 po EnergyCentralJobs.com		\$0.00	\$0.00	\$0.00
1481	6085009	ENGINEER I,II,III (Santa Fe)	Twitter	\$0.00	\$0.00	\$0.00
1481	6085009	ENGINEER I,II,III (Santa Fe)	Twitter	\$0.00	\$0.00	\$0.00
1481	6085009	ENGINEER I,II,III (Santa Fe)	Twitter	\$0.00	\$0.00	\$0.00
1481	6085009	ENGINEER I,II,III (Santa Fe)	EnergyCentralJobs.com	\$0.00	\$0.00	\$0.00
1481	6085009	ENGINEER I,II,III (Santa Fe)	EnergyCentralJobs.com	\$0.00	\$0.00	\$0.00
1481	6085009	ENGINEER I,II,III (Santa Fe)	EnergyCentralJobs.com	\$0.00	\$0.00	\$0.00
1481	6085009	ENGINEER I,II,III (Santa Fe)	IEEE Power Engineering Society	\$0.00	\$0.00	\$0.00
34002	6084980	Journeyman Lineman	Black Perspective	\$0.00	\$0.00	\$0.00
34002	6084980	Journeyman Lineman	disABLED Person	\$0.00	\$0.00	\$0.00
34002	6084980	Journeyman Lineman	Hispanic Today	\$0.00	\$0.00	\$0.00
34002	6084980	Journeyman Lineman	Job Opportunities for Disabled American Veter	\$0.00	\$0.00	\$0.00
34002	6084980	Journeyman Lineman	Twitter	\$0.00	\$0.00	\$0.00
34002	6084980	Journeyman Lineman	Twitter	\$0.00	\$0.00	\$0.00
34002	6084980	Journeyman Lineman	Twitter	\$0.00	\$0.00	\$0.00
34002	6084980	Journeyman Lineman	Veterans Enterprise	\$0.00	\$0.00	\$0.00
34002	6084980	Journeyman Lineman	VetJobs	\$0.00	\$0.00	\$0.00
34002	6084980	Journeyman Lineman	Women in Business	\$0.00	\$0.00	\$0.00
34002	6084980	Journeyman Lineman	OFCCP Media Package	\$0.00	\$0.00	\$0.00
34002	6084980	Journeyman Lineman	NM Workforce Connection	\$0.00	\$0.00	\$0.00
34002	6084980	Journeyman Lineman	Northwest Lineman College	\$0.00	\$0.00	\$0.00
34002	6084980	Journeyman Lineman	Be A Hero Hire A Hero	\$0.00	\$0.00	\$0.00
34008	6085010	ENGINEERING TECH I,II	Twitter	\$0.00	\$0.00	\$0.00
34008	6084901	ENGINEER I,II,III	OFCCP Media Package	\$0.00	\$0.00	\$0.00
34008	6085010	ENGINEERING TECH I,II	OFCCP Media Package	\$0.00	\$0.00	\$0.00
34008	6085010	ENGINEERING TECH I,II	EnergyCentralJobs.com	\$0.00	\$0.00	\$0.00
34008	6084901	ENGINEER I,II,III	IEEE Power Engineering Society	\$0.00	\$0.00	\$0.00
34008	6084901	ENGINEER I,II,III	New Mexico State University (Las Cruces)	\$0.00	\$0.00	\$0.00



**Sr. Network Specialist
(Security Emphasis)
Job ID #6084920
Waterflow, NM**

PNM has an immediate opening for a Sr. Network Specialist. Under general supervision, installs, configures, and troubleshoots local area computer networks and associated assemblies.

PREFERENCES: Familiarity with security standards such as NIST, ISO and NERC CIP. Preferably have obtained one of the following certifications: CISSP, CISA, CISM, SANS GIAC, Microsoft MCITP, MSCE, Juniper CCNA certification. At least 5 years of experience implementing strong information security practices and controls. Experience with TCP/IP, OSI Model, Event logs, SIEM, Malware Prevention Software, IDS/IPS, Firewall rule/policy management, Active Directory Group Policy management, Vulnerability analysis, Cyber Forensics, script writing and task automation. Bachelor's degree from four-year college or university; and five to seven years related experience and/or training; or equivalent combination of education and experience. To apply go to www.pnm.com/careers and read a full job description, register, upload a resume and answer all posting questions. Deadline is no later than **February 15, 2015**. PNM is an EEO/AA employer. Women, minorities, disabled individuals and veterans are encouraged to apply.



225 State St, Suite 300
New London, CT 06320
USA

Invoice

Date	Invoice #
2/28/2015	61260

Bill To
PNMR Services Company 414 Silver Avenue, SW Corporate Headquarters MS: 0705 Albuquerque, NM 87102

Finance Phone #	Fax #
860-288-5429	860-447-4562

ALLOWABLE = \$1,693.06
UNALLOWABLE = \$6,260.98

P.O. No.	Terms

Description	Qty	Rate	Amount
OneClick Recruitment Advertising Distribution Services			
PNMR Services Company			
Recruitment Advertising	1	7,893.04	7,893.04
Posting Fees	61	1.00	61.00
*Please see spreadsheet for job posting breakdown			
REQUESTOR: M. BRISEÑO			
(SEE ATTACHED LIST FOR ACCT DISTRIBUTION.)			

Payment remittance address:

Postal Mail:
Jobtarget, LLC
Dept CH 16743
Palatine, IL 60055-6743
USA

Electronic:
Bank: Silicon Valley Bank
Routing # 121140399
Swift Code SVBKUS6S (International Only)
Acct # 3300803762
Acct Name Jobtarget

Please send remittance advice to
billing@jobtarget.com.

Subtotal (USD)	\$7,954.04
Sales Tax (0.0%)	\$0.00
Total (USD)	\$7,954.04
Payments/Credits	\$0.00
Balance Due (USD)	\$7,954.04

Voucher #00138268
3/26/15

ACCOUNT DISTRIBUTION

BU	CO	FERC	LOC	PROJ/WO	CT	HC	=	Subtotal	Tax	Total
006	003	912000	731	0	530	3073	=	\$2.00	\$0.00	\$2.00
006	003	500000	766	0	530	3605	=	\$1,694.06	\$0.00	\$1,694.06
006	003	510000	766	0	530	3607	=	\$3.00	\$0.00	\$3.00
006	003	500000	766	0	530	3612	=	\$1.00	\$0.00	\$1.00
007	007	921000	911	SSHR002A	530	7023	=	\$2.00	\$0.00	\$2.00
007	007	921000	941	SSHR002A	530	7064	=	\$1.00	\$0.00	\$1.00
007	007	921000	941	SSHR002A	530	7077	=	\$200.00	\$0.00	\$200.00
007	007	921000	977	SSHR002A	530	7087	=	\$3.00	\$0.00	\$3.00
007	007	921000	911	SSHR002A	530	7200	=	\$1.00	\$0.00	\$1.00
012	012	588000	NTE	0	530	12006	=	\$82.04	\$0.00	\$82.04
012	012	592000	NTE	0	530	43110	=	\$1,214.00	\$0.00	\$1,214.00
012	012	592000	STE	0	530	45110	=	\$1,530.00	\$0.00	\$1,530.00
012	012	593000	BAY	0	530	45290	=	\$2.00	\$0.00	\$2.00
012	012	910000	BAY	0	530	45390	=	\$262.94	\$0.00	\$262.94
012	012	921000	TXG	0	530	45511	=	\$1,101.00	\$0.00	\$1,101.00
012	012	588000	WTX	0	530	47420	=	\$1,855.00	\$0.00	\$1,855.00
								\$7,954.04	\$0.00	\$7,954.04

allowable

TMP

HC 3605 → \$1,693.06 (PRINT AD/AUOWABLE)

HC 3605 → 1.00 (UNALLOWABLE EXPENSE)

Job ID	Job Name	Job Title	Best Job Board	Media Fees	Posting Fee	Total
3073	6085016	REAL TIME TRADER I, II, SR	Twitter	\$0.00	\$0.00	\$0.00
47420	6084792	ENERGY TECHNICIAN 2 - 5	Powerline.com	\$425.00	\$0.00	\$425.00
47420	6084792	ENERGY TECHNICIAN 2 - 5	Jobs For Linemen	\$300.00	\$0.00	\$300.00
	6084792	ENERGY TECHNICIAN 2 - 5	Jobs For Linemen	\$0.00	\$1.00	\$1.00
	6084792	ENERGY TECHNICIAN 2 - 5	NM Workforce Connection	\$0.00	\$1.00	\$1.00
	6084792	ENERGY TECHNICIAN 2 - 5	Northwest Lineman College	\$0.00	\$1.00	\$1.00
	6084792	ENERGY TECHNICIAN 2 - 5	Powerline.com	\$0.00	\$1.00	\$1.00
3605-6084920	6084920	Sr. Network Specialist (Security Emphasis)	Farmington Daily Times	\$846.53	\$0.00	\$846.53
43110	6084946	RELAY ENGINEER I - IV	LinkedIn	\$299.00	\$0.00	\$299.00
43110	6084946	RELAY ENGINEER I - IV	Institute of Electrical & Electronics En	\$295.00	\$0.00	\$295.00
43110	6084946	RELAY ENGINEER I - IV	Texas Society of Professional Engineer	\$217.00	\$0.00	\$217.00
43110	6084946	RELAY ENGINEER I - IV	SWE Career Center	\$199.00	\$0.00	\$199.00
43110	6084946	RELAY ENGINEER I - IV	National Association of Power Engineer	\$150.00	\$0.00	\$150.00
43110	6084946	RELAY ENGINEER I - IV	PowerJobsDirect	\$45.00	\$0.00	\$45.00
	6084946	RELAY ENGINEER I - IV	Institute of Electrical & Electronics En	\$0.00	\$1.00	\$1.00
	6084946	RELAY ENGINEER I - IV	IEEE Power Engineering Society	\$0.00	\$1.00	\$1.00
	6084946	RELAY ENGINEER I - IV	PowerJobsDirect	\$0.00	\$1.00	\$1.00
	6084946	RELAY ENGINEER I - IV	Texas A&M - HireAggJobs.com	\$0.00	\$1.00	\$1.00
	6084946	RELAY ENGINEER I - IV	Texas Society of Professional Engineer	\$0.00	\$1.00	\$1.00
	6084946	RELAY ENGINEER I - IV	University of Houston	\$0.00	\$1.00	\$1.00
	6084946	RELAY ENGINEER I - IV	University of Texas - School of Infor	\$0.00	\$1.00	\$1.00
	6084946	RELAY ENGINEER I - IV	National Association of Power Engineer	\$0.00	\$1.00	\$1.00
	6084946	RELAY ENGINEER I - IV	SWE Career Center	\$0.00	\$1.00	\$1.00
	6084949	ENGINEER II, III, or IV	National Society of Professional Engin	\$495.00	\$0.00	\$495.00
45110	6084949	ENGINEER II, III, or IV	Institute of Electrical & Electronics En	\$295.00	\$0.00	\$295.00
45110	6084949	ENGINEER II, III, or IV	Society of Hispanic Professional Engin	\$275.00	\$0.00	\$275.00
45110	6084949	ENGINEER II, III, or IV	National Society of Black Engineers	\$250.00	\$0.00	\$250.00
45110	6084949	ENGINEER II, III, or IV	SWE Career Center	\$199.00	\$0.00	\$199.00
	6084949	ENGINEER II, III, or IV	Institute of Electrical & Electronics En	\$0.00	\$1.00	\$1.00
	6084949	ENGINEER II, III, or IV	Society of Hispanic Professional Engin	\$0.00	\$1.00	\$1.00
	6084949	ENGINEER II, III, or IV	EnergyCentralJobs.com	\$0.00	\$1.00	\$1.00
	6084949	ENGINEER II, III, or IV	IEEE Power Engineering Society	\$0.00	\$1.00	\$1.00
	6084949	ENGINEER II, III, or IV	National Society of Professional Engin	\$0.00	\$1.00	\$1.00
	6084949	ENGINEER II, III, or IV	Rice University	\$0.00	\$1.00	\$1.00

6085016	REAL TIME TRADER I,II,SR	EnergyCentralJobs.com	\$0.00	\$1.00	\$1.00
6085021	ENERGY TECHNICIAN 1 - 5 (series post)	EnergyCentralJobs.com	\$0.00	\$1.00	\$1.00
6085021	ENERGY TECHNICIAN 1 - 5 (series post)	NM Workforce Connection	\$0.00	\$1.00	\$1.00
6085024	SR. PHYSICAL SECURITY SPECIALIST	EnergyCentralJobs.com	\$0.00	\$1.00	\$1.00
6085024	SR. PHYSICAL SECURITY SPECIALIST	NM Workforce Connection	\$0.00	\$1.00	\$1.00
6085025	PHYSICAL SECURITY SPECIALIST (3-positions)	EnergyCentralJobs.com	\$0.00	\$1.00	\$1.00
6085026	REVENUE REQUIREMENTS ANALYST SR	LinkedIn	\$199.00	\$0.00	\$199.00
6085026	REVENUE REQUIREMENTS ANALYST SR	EnergyCentralJobs.com	\$0.00	\$1.00	\$1.00
6085027	CRAFT SUPERVISOR (2-positions)	EnergyCentralJobs.com	\$0.00	\$1.00	\$1.00
6085028	SR AUDITOR/AUDITOR (series posting)	EnergyCentralJobs.com	\$0.00	\$1.00	\$1.00
6085028	SR AUDITOR/AUDITOR (series posting)	Work in Texas	\$0.00	\$1.00	\$1.00
6085035	POWER PRODUCTION ENGINEER I-IV	Farmington Daily Times	\$846.53	\$0.00	\$846.53
6085035	POWER PRODUCTION ENGINEER (series post, lev)	EnergyCentralJobs.com	\$0.00	\$1.00	\$1.00
6085036	SR. MANAGER, REPORTING & GAAP ANALYSIS	EnergyCentralJobs.com	\$0.00	\$1.00	\$1.00
6085037	SUMMER INTERNS (2 positions) - Farmington, NM	New Mexico State University (Las Cruces)	\$0.00	\$1.00	\$1.00
6085037	SUMMER INTERNS (2 positions) - Farmington, NM	New Mexico Tech	\$0.00	\$1.00	\$1.00
6085037	SUMMER INTERNS (2 positions) - Farmington, NM	University of Texas at El Paso	\$0.00	\$1.00	\$1.00
6085016	REAL TIME TRADER I,II,SR	Twitter	\$0.00	\$0.00	\$0.00
6085016	REAL TIME TRADER I,II,SR	OFCCP Media Package	\$0.00	\$0.00	\$0.00
6085016	REAL TIME TRADER I,II,SR	EnergyCentralJobs.com	\$0.00	\$0.00	\$0.00
6085016	REAL TIME TRADER I,II,SR	EnergyCentralJobs.com	\$0.00	\$0.00	\$0.00
6085016	REAL TIME TRADER I,II,SR	NM Workforce Connection	\$0.00	\$0.00	\$0.00
6085035	POWER PRODUCTION ENGINEER (series post, lev)	Twitter	\$0.00	\$0.00	\$0.00
6085035	POWER PRODUCTION ENGINEER (series post, lev)	EnergyCentralJobs.com	\$0.00	\$0.00	\$0.00
6085037	SUMMER INTERNS (2 positions) - Farmington, NM	Twitter	\$0.00	\$0.00	\$0.00
6085037	SUMMER INTERNS (2 positions) - Farmington, NM	New Mexico State University (Las Cruces)	\$0.00	\$0.00	\$0.00
6085037	SUMMER INTERNS (2 positions) - Farmington, NM	New Mexico Tech	\$0.00	\$0.00	\$0.00
6085037	SUMMER INTERNS (2 positions) - Farmington, NM	University of Texas at El Paso	\$0.00	\$0.00	\$0.00
6085027	CRAFT SUPERVISOR (2-positions)	Twitter	\$0.00	\$0.00	\$0.00
6085027	CRAFT SUPERVISOR (2-positions)	EnergyCentralJobs.com	\$0.00	\$0.00	\$0.00
6084994	CUSTOMER SERVICE REP I	Twitter	\$0.00	\$0.00	\$0.00
6085029	CUSTOMER SERVICE REP I (BILINGUAL)	Twitter	\$0.00	\$0.00	\$0.00
6085028	SR AUDITOR/AUDITOR (series posting)	Twitter	\$0.00	\$0.00	\$0.00
6085028	SR AUDITOR/AUDITOR (series posting)	EnergyCentralJobs.com	\$0.00	\$0.00	\$0.00
6085028	SR AUDITOR/AUDITOR (series posting)	Work in Texas	\$0.00	\$0.00	\$0.00

3073
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**Power Production Engineer I - IV****Job ID #6085035****Farmington, NM**

Under general supervision, manages all of the engineering aspects of generation projects of moderate scope or for detailed phases of major project efforts. **PREFERENCES:** Power Plant experience. Instrumentation & Digital Control Systems experience. Bachelor's Degree in Electrical, Mechanical, or Chemical Engineering from a four year college or university accredited by (ABET), plus 2 years or 1 year with a Fundamentals of Engineering certificate, or equivalent combination of education and/or exp. related to the discipline. Three or more years of on-site plant engineering experience is preferred. To apply go to www.pnm.com/careers and read the full job description, register, upload a resume and answer all posting questions. Deadline is no later than **March 8, 2015**. PNM is an EEO/AA employer. Women, minorities, disabled individuals and veterans are encouraged to apply.



225 State St, Suite 300
New London, CT 06320
USA

Invoice

Date	Invoice #
10/31/2014	49968

Bill To
PNMR Services Company 414 Silver Avenue, SW Corporate Headquarters MS: 0705 Albuquerque, NM 87102

Finance Phone #	Fax #
860-288-5429	860-447-4562

ALLOWABLE = \$1,115.⁰³
UNALLOWABLE = \$10,892.⁶⁵

P.O. No.	Terms

Description	Qty	Rate	Amount
OneClick Recruitment Advertising Distribution Services			
PNMR Services Company			
Recruitment Advertising	1	11,977.68	11,977.68
Posting Fees	30	1.00	30.00
*Please see spreadsheet for job posting breakdown			
REQUESTOR: N. BRISEÑO			
(SEE ATTACHED LIST FOR ACCT DISTRIBUTION.)			

Payment remittance address:

Postal Mail:
Jobtarget, LLC
Dept CH 16743
Palatine, IL 60055-6743
USA

Electronic:
Bank: Silicon Valley Bank
Routing # 121140399
Swift Code SVBKUS6S (International Only)
Acct # 3300803762
Acct Name Jobtarget

Please send remittance advice to
billing@jobtarget.com.

Subtotal (USD)	\$12,007.68
Sales Tax (0.0%)	\$0.00
Total (USD)	\$12,007.68
Payments/Credits	\$0.00
Balance Due (USD)	\$12,007.68

Voucher #00134586

ACCOUNT DISTRIBUTION

BU	CO	FERC	LOC	PROJ/WOCT	HC	=	Subtotal	Tax	Total
006	001	586000	100	0	370	1157	= \$1.00	\$0.00	\$1.00
006	003	510000	766	0	370	3605	= \$7,849.03	\$0.00	\$7,849.03
006	003	510000	766	0	370	3607	= \$1.00	\$0.00	\$1.00
006	003	512000	713	0	370	3665	= \$1.00	\$0.00	\$1.00
006	006	903000	188	0	370	6157	= \$1.00	\$0.00	\$1.00
007	007	923000	941	0	370	7045	= \$1.00	\$0.00	\$1.00
007	007	923000	941	0	370	7061	= \$2.00	\$0.00	\$2.00
007	007	184510	912	0	370	7092	= \$1,049.00	\$0.00	\$1,049.00
007	007	923000	963	0	370	7133	= \$891.00	\$0.00	\$891.00
007	007	923000	968	0	370	7188	= \$197.00	\$0.00	\$197.00
007	007	923000	941	0	370	7285	= \$392.00	\$0.00	\$392.00
007	007	923000	941	0	370	7332	= \$195.00	\$0.00	\$195.00
007	007	923000	911	0	370	7560	= \$692.00	\$0.00	\$692.00
012	012	588000	BAY	0	370	45290	= \$1.00	\$0.00	\$1.00
012	012	903000	REP	0	370	45511	= \$1.00	\$0.00	\$1.00
012	012	560000	SOC	0	370	45512	= \$202.00	\$0.00	\$202.00
012	012	588000	WTX	0	370	47420	= \$531.65	\$0.00	\$531.65
							\$12,007.68	\$0.00	\$12,007.68

PNMP


HC 3605 → \$1,115.⁰³ (PRINT AD/ALLOWABLE)

HC 3605 → \$6,743.⁰⁰ (UNALLOWABLE EXPENSE)

Order Date	Job No	Job Name	Job Title	Dest Job Board	Payment	Media Fees	Posting Fee	Total
10/1/14	7332	6084902	OPERATIONS NERC COMPLIANCE SR MANAGER	LinkedIn		\$195.00	\$0.00	\$195.00
10/3/14	7188	6084905	SR, PROGRAMMER ANALYST	LinkedIn		\$195.00	\$0.00	\$195.00
10/3/14	7188	6084905	SR, PROGRAMMER ANALYST	Work in Texas	10/3/14	\$0.00	\$1.00	\$1.00
10/6/14	3605	6084878	CONTROL ENGINEER	Institute of Electrical & Electronics Engineers - IEEE Job Site		\$280.00	\$0.00	\$280.00
10/6/14	3605	6084879	SR CONTROL ENGINEER	Institute of Electrical & Electronics Engineers - IEEE Job Site		\$280.00	\$0.00	\$280.00
10/6/14	3605	6084879	SR CONTROL ENGINEER	IEEE Power Engineering Society	10/6/14	\$0.00	\$1.00	\$1.00
10/6/14	3605	6084878	CONTROL ENGINEER	IEEE Power Engineering Society	10/6/14	\$0.00	\$1.00	\$1.00
10/8/14	7133	6084898	IT INFRASTRUCTURE LEAD	Work in Texas	10/8/14	\$0.00	\$1.00	\$1.00
10/10/14	3605	6084879	SR CONTROL ENGINEER	Pittsburgh Post-Gazette - Monster.com		\$365.00	\$1.00	\$366.00
10/10/14	3605	6084879	SR CONTROL ENGINEER	Detroit News & Free Press		\$419.00	\$0.00	\$419.00
10/10/14	3605	6084879	SR CONTROL ENGINEER	The Cincinnati Enquirer		\$419.00	\$0.00	\$419.00
10/10/14	3605	6084879	SR CONTROL ENGINEER	The Charlotte Observer		\$419.00	\$0.00	\$419.00
10/10/14	3605	6084879	SR CONTROL ENGINEER	Atlanta Journal Constitution - AJC Jobs - Powered by Monster.com		\$375.00	\$0.00	\$375.00
10/10/14	3605	6084878	CONTROL ENGINEER	Pittsburgh Post-Gazette - Monster.com		\$365.00	\$1.00	\$366.00
10/10/14	3605	6084878	CONTROL ENGINEER	LinkedIn		\$195.00	\$0.00	\$195.00
10/10/14	3605	6084878	CONTROL ENGINEER	Detroit News & Free Press		\$419.00	\$0.00	\$419.00
10/10/14	3605	6084878	CONTROL ENGINEER	The Cincinnati Enquirer		\$419.00	\$0.00	\$419.00
10/10/14	3605	6084878	CONTROL ENGINEER	The Charlotte Observer		\$419.00	\$0.00	\$419.00
10/10/14	3605	6084878	CONTROL ENGINEER	Atlanta Journal Constitution - AJC Jobs - Powered by Monster.com		\$375.00	\$0.00	\$375.00
10/10/14	3605	6084879	SR CONTROL ENGINEER	LinkedIn		\$195.00	\$0.00	\$195.00
10/10/14	3605	6084879	SR CONTROL ENGINEER	International Society of Automation (ISA)		\$495.00	\$1.00	\$496.00
10/11/14	7045	6084910	ENVIRONMENTAL MANAGER	PNMR Services Company	10/11/14	\$495.00	\$1.00	\$496.00
10/13/14	3605	6084878	CONTROL ENGINEER	International Society of Automation (ISA)		\$495.00	\$1.00	\$496.00
10/21/14	3605	6084920	SR NETWORK SPECIALIST (Security emphasis)	Albuquerque Journal		\$267.50	\$1.00	\$268.50
10/21/14	3605	6084920	SR NETWORK SPECIALIST (Security emphasis)	Denver Post.com		\$375.00	\$0.00	\$375.00
10/21/14	3605	6084920	SR NETWORK SPECIALIST (Security emphasis)	The Arizona Republic, Phoenix Tucson Citizen		\$419.00	\$0.00	\$419.00
10/22/14	7092	6084927	SOURCING DIRECTOR	Institute for Supply Management - ISM		\$250.00	\$0.00	\$250.00
10/22/14	7092	6084927	SOURCING DIRECTOR	NM Workforce Connection	10/22/14	\$0.00	\$1.00	\$1.00
10/22/14	7092	6084927	SOURCING DIRECTOR	Institute for Supply Management - Houston (ISM) Houston	10/22/14	\$0.00	\$1.00	\$1.00
10/22/14	45511	6084916	MARKET TRANSACTION ANALYST	Work in Texas	10/22/14	\$0.00	\$1.00	\$1.00
10/23/14	3605	6084925	TECHNICAL PROJECT MANAGER I OR II	NM Workforce Connection	10/23/14	\$0.00	\$1.00	\$1.00
10/23/14	3605	6084897	RISK ANALYST I OR II	NM Workforce Connection	10/23/14	\$0.00	\$1.00	\$1.00
10/23/14	3605	6084907	JOURNEYMAN METERMAN (2 openings)	NM Workforce Connection	10/23/14	\$0.00	\$1.00	\$1.00
10/23/14	3605 - 6084920	6084920	Sr. Network Specialist	Farmington Daily Times	11/23/14	\$846.53	\$0.00	\$846.53
10/23/14	7188	6084905	SR, PROGRAMMER ANALYST	NM Workforce Connection	10/23/14	\$0.00	\$1.00	\$1.00
10/23/14	7061	6084897	RISK ANALYST I OR II	New Mexico State University (Las Cruces)	10/23/14	\$0.00	\$1.00	\$1.00
10/23/14	7133	6084898	IT INFRASTRUCTURE LEAD	Dice Inc.		\$495.00	\$0.00	\$495.00
10/23/14	7133	6084898	IT INFRASTRUCTURE LEAD	LinkedIn		\$395.00	\$0.00	\$395.00
10/25/14	7092	6084932	SOURCING ANALYST I/II/SR (Albuquerque or Farmington)	NM Workforce Connection	10/25/14	\$0.00	\$1.00	\$1.00
10/27/14	45512	6084931	TEAM MANAGER II	Work in Texas	10/27/14	\$0.00	\$1.00	\$1.00
10/27/14	45512	6084931	TEAM MANAGER II	RMEL.org		\$200.00	\$1.00	\$201.00
10/25/14	7285	6084935	FINANCIAL PLANNING ANALYST I/II/SR	NM Workforce Connection	10/25/14	\$0.00	\$1.00	\$1.00
10/25/14	45290	6084930	SR LINESPOTTER	Work in Texas	10/25/14	\$0.00	\$1.00	\$1.00



**Sr. Network Specialist
(Security Emphasis)
Job ID #6084920
Waterflow, NM**

PNM has an immediate opening for a Sr. Network Specialist. Under general supervision, installs, configures, and troubleshoots local area computer networks and associated assemblies.

PREFERENCES: Familiarity with security standards such as NIST, ISO and NERC CIP. Preferably have obtained one of the following certifications: CISSP, CISA, CISM, SANS GIAC, Microsoft MCITP, MSCE, Juniper CCNA certification. At least 5 years of experience implementing strong information security practices and controls. Experience with TCP/IP, OSI Model, Event logs, SIEM, Malware Prevention Software, IDS/IPS, Firewall rule/policy management, Active Directory Group Policy management, Vulnerability analysis, Cyber Forensics, script writing and task automation. Bachelor's degree from four-year college or university; and five to seven years related experience and/or training; or equivalent combination of education and experience. To apply go to www.pnm.com/careers and read a full job description, register, upload a resume and answer all posting questions. Deadline is no later than **February 15, 2015**. PNM is an EEO/AA employer. Women, minorities, disabled individuals and veterans are encouraged to apply.

BEFORE THE NEW MEXICO PUBLIC REGULATION COMMISSION

IN THE MATTER OF THE APPLICATION OF)
OF PUBLIC SERVICE COMPANY OF NEW)
MEXICO FOR REVISION OF ITS RETAIL) Case No. 15-00261-UT
ELECTRIC RATES PURSUANT TO ADVICE)
NOTICE NO. 513,)
)
PUBLIC SERVICE COMPANY OF NEW MEXICO,)
Applicant.)
)

AFFIDAVIT

STATE OF NEW MEXICO)
) ss
COUNTY OF BERNALILLO)

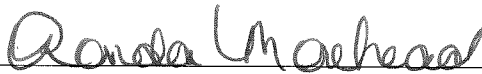
ROGER LARSEN, Manager of Marketing and Energy Efficiency Outreach
for Public Service Company of New Mexico, upon being duly sworn according to law,
under oath, deposes and states: I have read the foregoing **Direct Testimony and**
Exhibits of Roger Larsen and it is true and accurate based on my own personal
knowledge and belief.

SIGNED this 17 day of August, 2015.



ROGER LARSEN

SUBSCRIBED AND SWORN to before me this 17th day of August, 2015.



NOTARY PUBLIC IN AND FOR
THE STATE OF NEW MEXICO

