

# IMPORTANT

**information  
about an  
electric  
fee that  
appears  
on your  
PNM bill  
this month.**



## **Dear City of Rio Rancho Customer,**

Growth in Rio Rancho requires that an electric distribution line be installed to continue to provide reliable service to our City of Rio Rancho customers. PNM normally installs electric distribution lines above ground, but the City of Rio Rancho requires that new electric distribution be placed underground. Underground installation is about twice as expensive as above ground. Where utility lines are placed underground only for cosmetic reasons, and not because of health or safety concerns, New Mexico law requires the community receiving the benefit to pay the added cost of placing the lines underground. As a result, an additional charge titled "Rio Rancho 2016 UG Rider" will appear on customer electric bills in the City of Rio Rancho (*excluding customers located within the jurisdictional boundaries of municipalities or other political subdivisions*) beginning with April 2017 bills and continuing through September 2017. We hope this explanation fully answers any questions you may have about this new charge on your bill. Please call PNM at 1-888-DIAL-PNM (888-342-5766) if you have additional questions about this item.

