



# PNM Peak Saver<sup>®</sup> FAQ

## **What is PNM Peak Saver?**

PNM Peak Saver is a demand response program that helps PNM balance its electricity supply and demand requirements to ensure reliable electricity throughout its territory. PNM has contracted with Generac Grid Services, a leading provider of clean and intelligent energy solutions, to work with its customers to implement the program at their facilities.

## **What is demand response?**

Demand Response is the voluntary reduction of electricity use during periods of peak electricity demand. Program participants earn revenue for agreeing to reduce electricity usage when PNM calls a demand response event to lower its system peak. Participants earn additional payments for the amount of electricity (kWh) they actually curtail during the event. Aggregated demand reductions from PNM Peak Saver act as a clean, efficient alternative to peaking power plants and allow PNM to utilize existing demand-side resources when needed.

## **Is there any cost to participate?**

No. There is no cost for customers to participate in PNM Peak Saver. The program is funded by the electric energy efficiency rider on customer bills.

## **Why should I participate?**

Participating facilities receive financial incentives for conserving energy during periods of high system peak demand. PNM Peak Saver also supports New Mexico's energy efficiency and sustainability goals. Demand reductions are clean, emissions-free "negawatts" that lower overall demand and prevent the need to dispatch costly peaking power when aggregated across the PNM service territory,

## **How do I participate?**

PNM and Generac Grid Services work together to offer PNM Peak Saver. Generac Grid Services manages program implementation and execution, allowing PNM system operators to call demand response events when needed.

- 1.** Generac Grid Services works with you to identify curtailable electricity load and determine the appropriate curtailment strategy that meets your specific business needs. In order to participate your facility must be in a qualifying rate class: 3B, 4B, 5B, 15B, 17B, 30B.
- 2.** Generac Grid Services measures and verifies performance and ensures operational conditions are satisfactory during demand response events.
- 3.** Generac Grid Services enrolls your facility in PNM Peak Saver.

## **What types of loads are curtailable?**

Any non-essential electricity load is curtailable. Specific examples include lighting, HVAC, refrigeration, motors and pumps (particularly those equipped with VFDs), and some types of manufacturing equipment (e.g., rectifiers, shredders).

## **How is curtailment managed?**

The curtailment process will depend on your energy management infrastructure. Generac Grid Services can integrate with existing energy management systems or install technology to curtail load automatically and remotely from our Network Operations Center.

### **What happens when a demand response event is called?**

When PNM anticipates the need for demand-side resources, Generac Grid Services will send a notification 10 minutes in advance of the event via email, phone, pager or fax and will automatically initiate a pre-approved curtailment protocol at your facility. No action is required by your facility, and you will have the option to withdraw from the event if operational constraints prevent participation. Generac Grid Services' Network Operations Center remains in close contact with your facility prior to, during, and after the event and is always available to answer any questions that you may have.

### **How often will an event be called? How long do they last?**

Demand response events may be called during a non-holiday weekday from 8:00 AM to 8:00 PM, from June 1 through September 30 annually. Events last no longer than 4 hours, and PNM is limited to 100 demand response event hours per year.

### **When will I be notified of an event?**

Notifications will be sent out 10 minutes prior to the start of a demand response event. However, in many cases, Generac Grid Services will be able to provide information about a possible event many hours in advance.

### **Are there consequences if a facility underperforms during an event?**

There are no penalties if a facility does not meet performance requirements during an event. However, no payments will be received for the missed event.

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### **About Generac Grid Services**

Generac Grid Services is a group of Generac, a leading designer and manufacturer of energy technology solutions and other power products. Generac Grid Services is changing the way the world generates and uses electricity. From turnkey solar + storage solutions, to backup generators, additional distributed energy resources and virtual power plant software, Generac Grid Services is accelerating the world's transition to a cleaner, more reliable power grid.



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