

PNM NEWS RELEASE



PNM.com



@PNMelectric



@PNMtalk



@PNMelectric



@PNMtalk



@PNM

FOR IMMEDIATE RELEASE: November 3, 2023

Media contact: Shannon Jackson, 505-514-3978, Shannon.Jackson@pnm.com

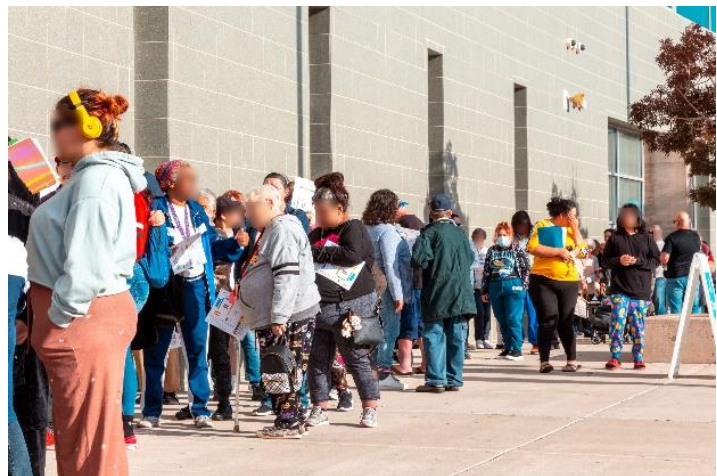
Nearly 2,000 people in Albuquerque receive help with electric, gas, water, food, clothing, and more at the largest helping event of the year

Event hosted by PNM and joined by the New Mexico Gas Company, the Bernalillo County Water Utility Authority, and 45 other helping agencies

(Albuquerque, NM) – Many in Albuquerque received a hand up recently during the largest helping event of the year where PNM welcomed nearly 2,000 people at the Albuquerque Assistance Fair who received help paying their electric, gas, and water bill as well as received free food, clothing, flu shots, and much more.

PNM, the New Mexico Gas Company, the Albuquerque Bernalillo County Water Utility Authority, and 45 other agencies offered various services including utility assistance, housing, clothing, food, internet, flu shots, pet care and more.

“Everyone at PNM is incredibly honored to have hosted this Albuquerque Assistance Fair again this year, which provided vital financial assistance to so many New Mexicans in need,” said Ebony Vizcaino, PNM Low-Income Outreach Project Manager. “It is heartwarming to see the impact that can be made when utilities and community agencies come together to connect resources directly to people who need them the most and all under one roof.”



During the 3-hour event, the PNM Good Neighbor Fund awarded more than \$46,000 to 325 qualified families this year to help them pay their PNM bill, which was a 38 percent increase in assistance provided to families compared to last year. The PNM Good Neighbor Fund distributes

PNM NEWS RELEASE



PNM.com



@PNMelectric



@PNMtalk



@PNMelectric



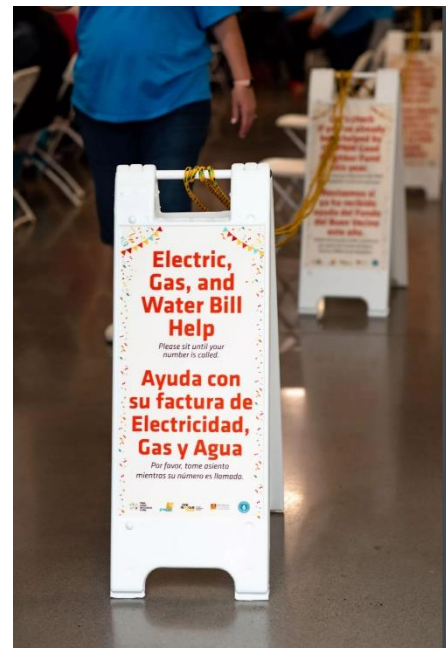
@PNMtalk



@PNM

hundreds of thousands of dollars to thousands of limited-income families in the areas PNM serves. This program is funded through the generosity of PNM employees, shareholders, and customers who choose to donate to it. In fact, PNM shareholders just added an additional \$300,000 in Q3 2023 to boost the PNM Good Neighbor Fund. Also at this event, the PNM Resources Foundation provided nearly \$8,000 in Walmart gift cards to people who attended the event.

The community assistance event had a total of 114 volunteer staff, 75 of which were volunteers from PNM. This event was a great example to being a company of proud New Mexicans helping other New Mexicans in need.



About PNM

With headquarters in Albuquerque, PNM is the largest electricity provider in New Mexico, serving nearly 550,000 customers in dozens of communities across the state. PNM strives to create enduring value for customers, communities and shareholders built on a foundation of Environmental, Social and Governance Principles. At the core of our business, we are focused on our vision of creating a clean and bright energy future, our purpose of working together with our customers and community to serve their energy needs, and our values of safety, caring, and integrity. Visit [PNM.com](https://www.pnm.com) for more information.

###